

**FAST-Track 3090-0297  
Instrument Req-24  
NCSC Customer Satisfaction Survey**

Screen 1:



How satisfied are you with the time it took to resolve your case?

- Extremely satisfied
  - Satisfied
  - Neutral
  - Dissatisfied
  - Extremely dissatisfied
- 

How satisfied are you with your overall GSA Customer Service experience?

- Extremely satisfied
- Satisfied
- Neutral
- Dissatisfied
- Extremely dissatisfied

[Next Page](#)

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Screen 2:



Please share with us any comments on issues you experienced or recommendations you have to help us improve GSA Customer Service program.

Submit

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PRA statement as contained in link at bottom of page:

## Paperwork Reduction Act Statement

This information collection meets the requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. The OMB control number for this collection is 3090-0297. We estimate that it will take 2 minutes to read the instructions, gather the facts, and answer the questions. Send only comments relating to our time estimate, including suggestions for reducing this burden, or any other aspects of this collection of information to: General Services Administration, Regulatory Secretariat Division (MVCB), ATTN: Lois Mandell/IC 3090-0297, 1800 F Street, NW, Washington, DC 20405.