Request for Approval under the "Generic Clearance for the Collection of Routine Customer Feedback" (OMB Control Number: 3090-0297)

(Reg-29)

TITLE OF INFORMATION COLLECTION: eBuy Open – GSA First Pilot (Awarded Vendors)

PURPOSE: The pilot will collect comments from awarded vendors on the eBuy award process and the value of post-award transparency to identify future subcontractor or teaming arrangements.

DESCRIPTION OF RESPONDENTS: The respondents are members of the private sector that are awarded an eBuy task order by the test group.

TYPE OF COLLECTION: (Check one)	
[] Customer Comment Card/Complaint Form [] Usability Testing (<i>e.g.</i> , Website or Software)	[X] Customer Satisfaction Survey [] Small Discussion Group
[] Focus Group	[] Other:

CERTIFICATION:

I certify the following to be true:

- 1. The collection is voluntary.
- 2. The collection is low-burden for respondents and low-cost for the Federal Government.
- 3. The collection is non-controversial and does <u>not</u> raise issues of concern to other federal agencies.
- 4. The results are <u>not</u> intended to be disseminated to the public.
- 5. Information gathered will not be used for the purpose of <u>substantially</u> informing <u>influential</u> policy decisions.
- 6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: Clark Johnson Phone: 202-208-0602 To assist review, please provide answers to the following question:

Personally Identifiable Information:

- **1.** Is personally identifiable information (PII) collected? [] Yes [X] No
- **2.** If Yes, will any information that is collected be included in records that are subject to the Privacy Act of 1974? [] Yes [X] No
- **3.** If Yes, has an up-to-date System of Records Notice (SORN) been published? [] Yes [X] No

If PII is collected, please provide a brief statement regarding why PII is necessary, how it will be stored and for how long, and how it will be destroyed once the collection is over.

Gifts or Payments:

Is an incentive (<i>e.g.</i> , money or rein participants? [] Yes [X] No	nbursement of expenses, to	ken of appreciation) provi	ded to
BURDEN HOURS			
Category of Respondent	No. of Respondents	Participation Time	Burden
Private Sector (Individuals)	360	2 minutes	12 hours
Totals	360	2 minutes	12 hours
The selection of your targeted re 1. Do you have a customer list or respondents and do you have a [] Yes [X] No If the answer is yes, please proving the answer is no, please proving group of respondents and how This survey will be distribution an email sent to the awarde. Administration of the Instrument.	spondents something similar that defing sampling plan for selecting vide a description of both by ide a description of how you will select them? Intel via Qualtrics anonymous description.	g from this universe? pelow (or attach the sampli ou plan to identify your po	ng plan)? tential
1. How will you collect the inform [X] Web-based or other form [] Telephone [] In-person [] Mail [] Other, Explain 2. Will interviewers or facilitators	nation? (Check all that app ms of Social Media	ly)	

Please make sure that all instruments, instructions, and scripts are submitted with the request.