

FAST-Track 3090-0297
Instrument
Req-31

INFORM Pilot test group Survey:

https://feedback.gsa.gov/jfe/preview/SV_b4oEfsb4JggPrnf?Q_SurveyVersionID=current&Q_CHL=preview

0%

100%



Thank you for agreeing to participate in this important survey! Your responses will help measure the benefits of providing more information in GSA's post-award communications. This survey will take you about 4 minutes to complete. Your responses will be kept confidential. Please click 'Submit' to complete your survey response submission.

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INFORM Pilot - Test Group

Paperwork Reduction Act Statement

OMB No: 3090-0297
Expires 07/31/2019

This information collection meets the requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. The OMB control number for this collection is 3090-0297. We estimate that it will take 4 minute/s to read the instructions, gather the facts, and answer the questions. Send only comments relating to our time estimate, including suggestions for reducing this burden, or any other aspects of this collection of information to: General Services Administration, Regulatory Secretariat Division (MVCB), ATTN: Lois Mandell/IC 3090-0297, 1800 F Street, NW, Washington, DC 20405.

Privacy Act Statement

The information you provide to complete the survey being conducted is collected pursuant to the [E-Government Act of 2002 \(44 USC § 3501\)](#), and 40 USC § 501.

The information that you submit is used to improve the user experience on GSA.gov. This survey does not collect any personal information, nor can the information you provide be directly tied to you when used for analysis. If you choose to not disclose this information, you simply need not complete the survey in the pop up box. The information will be used by and disclosed to GSA personnel and contractors to process survey results. All records are stored electronically in a secure database in GSA's implementation of Qualtrics, our survey management tool used to conduct this survey.

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Please rate your level of satisfaction with the **overall quality** of the INFORM Pilot:

- Extremely Dissatisfied
- Dissatisfied
- Neither Satisfied nor Dissatisfied
- Satisfied
- Very Satisfied

Please rate your level of satisfaction with the **overall usefulness** of the INFORM Pilot:

- Extremely Dissatisfied
- Dissatisfied
- Neither Satisfied nor Dissatisfied
- Satisfied
- Very Satisfied

Please rate your level of satisfaction with the **overall fairness** of the evaluation process as communicated in the INFORM pilot:

- Extremely Dissatisfied
- Dissatisfied
- Neither Satisfied nor Dissatisfied
- Satisfied
- Extremely Satisfied

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Please rate your level of satisfaction with the **quality** of the information presented in the **notification letter and evaluation statement (NLES)**:

- Extremely Dissatisfied
- Dissatisfied
- Neither Satisfied nor Dissatisfied
- Satisfied
- Very Satisfied

Please rate your level of satisfaction with the **usefulness** of the information shared in the **notification letter and evaluation statement (NLES)**:

- Extremely Dissatisfied
- Dissatisfied
- Neither Satisfied nor Dissatisfied
- Satisfied
- Very Satisfied

Please rate your level of satisfaction with the **fairness** of the evaluation process as communicated in the **notification letter and evaluation statement (NLES)**:

- Extremely Dissatisfied
- Dissatisfied
- Neither Satisfied nor Dissatisfied
- Satisfied
- Extremely Satisfied

Which of the following procurement features will be affected in your future submissions based on the information provided in the **notification letter and evaluation statement (NLES)**?

- Bid/No-Bid Decisions
- Capture Strategy
- Past Performance Approach used in Proposal
- Pricing Approach
- Technical Approach

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Please rate your level of satisfaction with the **quality** of the information presented in the **oral feedback meeting**:

- Extremely Dissatisfied
- Dissatisfied
- Neither Satisfied nor Dissatisfied
- Satisfied
- Very Satisfied

Please rate your level of satisfaction with the **usefulness** of the information shared in the **oral feedback meeting**:

- Extremely Dissatisfied
- Dissatisfied
- Neither Satisfied nor Dissatisfied
- Satisfied
- Very Satisfied

Please rate your level of satisfaction with the **fairness** of the evaluation process as communicated in the **oral feedback meeting**:

- Extremely Dissatisfied
- Dissatisfied
- Neither Satisfied nor Dissatisfied
- Satisfied
- Extremely Satisfied

Which of the following procurement features will be affected in your future submissions based on the information provided during the **oral feedback meeting**?

- Bid/No-Bid Decisions
- Capture Strategy
- Past Performance Approach used in Proposal
- Pricing Approach
- Technical Approach

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How did the information you received in the INFORM pilot influence your decision on whether to protest the award?

- The information I received in the INFORM pilot made me **more** likely to protest the award.
- The information I received in the INFORM pilot made me **less** likely to protest the award.
- The information I received in the INFORM pilot did not influence my decision.

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Please provide any additional comments about the INFORM pilot

What type of business do you have?

- Small Business
- Other than Small Business

What is your primary business category?

- Professional Services
- IT
- Facilities & Construction
- Defense Centric
- Industrial Products & Services
- Office Management
- Human Capital
- Security and Protection
- Other

What is your procurement solicitation number?

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We thank you for your time spent taking this survey.
Your response has been recorded.

Control Group Survey:

https://feedback.gsa.gov/jfe/preview/SV_3lxJq8GNawrreUI?Q_SurveyVersionID=current&Q_CHL=preview

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INFORM Pilot - Control Group

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Please rate your level of satisfaction with the **quality** of information presented by GSA's post award communications.

- Extremely Dissatisfied
- Dissatisfied
- Neither Satisfied nor Dissatisfied
- Satisfied
- Extremely Satisfied

Please rate your level of satisfaction with the **usefulness** of GSA's post award communications.

- Extremely dissatisfied
- Somewhat dissatisfied
- Neither satisfied nor dissatisfied
- Somewhat satisfied
- Extremely satisfied

Please rate your level of satisfaction with the **fairness** of GSA's evaluation process:

- Extremely Dissatisfied
- Dissatisfied
- Neither Satisfied nor Dissatisfied
- Satisfied
- Extremely Satisfied

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Please rate your level of satisfaction with the **quality** of the information presented in the **notification letter**:

- Extremely Dissatisfied
- Dissatisfied
- Neither Satisfied nor Dissatisfied
- Satisfied
- Very Satisfied

Please rate your level of satisfaction with the **fairness** of the evaluation process as communicated in the **notification letter**:

- Extremely Dissatisfied
- Dissatisfied
- Neither Satisfied nor Dissatisfied
- Satisfied
- Extremely Satisfied

Which of the following procurement features will be affected in your future submissions based on the information provided in the **notification letter**?

- Bid/No-Bid Decisions
- Capture Strategy
- Past Performance Approach used in Proposal
- Pricing Approach
- Technical Approach

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How did the information you received in the GSA post award communication influence whether or not you **protested** the award?

- The information I received from GSA made me more likely to protest the award.
- The information I received from GSA made me less likely to protest the award.
- The information I received from GSA did not influence my decision.

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Please provide any additional comments about the GSA post award communications

What is your business size?

- Small Business
- Other than Small Business

What is your primary business category?

- Professional Services
- IT
- Facilities & Construction
- Transportation & Logistics Services
- Defense Centric
- Industrial Products & Services
- Office Management
- Human Capital
- Security & Protection
- Other

What is your procurement solicitation number?

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