# Appendix G. Cognitive Interview Questionnaire 

## Comparing Food Safety Knowledge, Attitude and Behavior among English-dominant Hispanics, Spanish-dominant Hispanics, and Other Consumers

Form Approved: OMB No. 0910-хxxx
Expiration Date: xx/xx/201x

## PUBLIC Disclosure Burden Statement

Public reporting burden for this collection of information is estimated to average 90 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to:

FDA PRA Staff
Office of Operations
Food and Drug Administration
Three White Flint North, 10A63
11601 Landsdown Street
North Bethesda, MD 20852
PRAStaff@fda.hhs.gov.

Your information will be kept secure to the extent permitted by law.
[Contractor name] assures the privacy of your information following its privacy policy

SECTION A. FOOD CONSUMPTION

## [ALL RESPONDENTS]

T2.
How often do you prepare dinners in your home, for yourself and/or for others?

1. All or nearly all of the time
2. Only some of the time
3. Never
4. Don't know/no opinion

## [ALL RESPONDENTS]

T3.
In the past 30 days, about how often did you eat out at or bring home ready-to-eat foods from each of the following places? Please select an answer for each place.
[RANDOMIZE ITEMS, EXCEPT "OTHER"]

1. 10 or more times in the past 30 days
2. 5-9 times
3. 1-4 times
4. Never
5. Don't know/no opinion

Relatives' or friends' homes
Fast food restaurants such as McDonald's, Taco Bell, KFC, El Pollo Loco, Green Burrito
Sit down restaurants such as Applebee's, Chili's, Red Lobster
Buffet restaurants such Cici's, Golden Corral
Grocery stores where you can buy hot or cold ready-to-eat food (Safeway, Kroger, Publix)
A cafeteria at school or work
Vending machines
On-street vendors such as food trucks, carts, wagons
Other (for example, corner stores such as 7-Eleven, gas stations, quick marts and bakeries)
Probe: Was there anything about this question that you found difficult to understand or was not clear?

## [ALL RESPONDENTS]

T5.
In the past 30 days, have you eaten each of the following foods or dishes, whether they were prepared by a restaurant or someone else? Please select an answer for each food. [RANDOMIZE ITEMS]

1. Yes
2. No
3. I don't eat this food at all/I am not familiar with this food
4. Don't know/no opinion

Mexican salsa
Beans
Avocado
Tortillas
Vegetable salad
Chicken dishes (e.g., arroz con pollo)
Dishes with ground beef (e.g., tacos)
Dishes with beef or other meats
Dishes with fish/seafood
Probe: Was there anything about this question that you found difficult to understand or was not clear?

## [ALL RESPONDENTS]

A5.
In the past 12 months, have you eaten any of these foods raw or uncooked? Please select an answer for each food. [RANDOMIZE ITEMS]

1. Yes
2. No
3. Don't know/no opinion
chicken
beef
eggs
alfalfa sprouts, bean sprouts, or other sprouts
shellfish, such as claims, oysters, shrimp
fish such as ceviche or sushi
vegetables such as those in salads
Probe: In your own words, please tell me what this question is asking?
D9. [ALL RESPONDENTS]
In the past 6 months, about how often did you eat hamburgers?
4. 4 or more times a month (once a week or more often)
5. 2-3 times a month
6. Once or less than once a month
7. I don't eat hamburgers at all [SKIP TO E1]
8. Don't know/no opinion [SKIP TO E1]
[IF D9='1-3']
D9a.
How do you prefer your hamburgers cooked?
9. RARE OR MEDIUM RARE
10. MEDIUM
11. MEDIUM WELL
12. WELL DONE
13. Don't know/no opinion

## [ALL RESPONDENTS]

D9c.
In the past 6 months, about how often did you cook hamburgers at home for yourself and/or for others?

1. 4 or more times a month (once a week or more often)
2. 2-3 times a month
3. Once or less than once a month
4. I don't cook hamburgers at home for myself or for others
5. Don't know/no opinion
[IF D9C='1-3']
D9d.
How do you tell when a hamburger is ready? Please select all that apply. [RANDOMIZE ITEMS 1-6]
6. The color of the burger
7. The color of the juice
8. How firm or soft the burger feels
9. The texture of the burger
10. The temperature of the burger
11. The time the burger has cooked
12. Other (please specify)
13. Don't know/no opinion

Probe: Was there anything about this question that you found difficult to understand or was not clear?

## [ALL RESPONDENTS]

A5a.
In the past 12 months, have you eaten any queso fresco, queso blanco or any other soft cheeses?

1. Yes
2. No
3. Don't know/no opinion
[IF A5a=YES]
A5y.
Where did you get the soft cheese? Please check all that apply.
4. Stores that sell ONLY Latin or Spanish foods
5. Stores that sell Latin, Spanish, AND other foods
6. Restaurants
7. Farmers markets
8. Made by myself, my family or friends
9. Brought from abroad as gift from friends or family members
10. Other (specify)
11. Don't know/no opinion

Probe: Was there anything about this question that you found difficult to understand or was not clear? What are the differences, if any, between the first two items?

## [ALL RESPONDENTS]

A5b.
In the past 12 months, have you drunk any raw or unpasteurized milk?

1. Yes
2. No
3. Don't know what raw or unpasteurized milk is
4. Don't know/no opinion
[IF A5b=YES]
A5z.
Where did you get the raw or unpasteurized milk? Please check all that apply.
5. Stores that sell ONLY Latin or Spanish foods
6. Stores that sell Latin, Spanish, AND other foods
7. Restaurants
8. Farmers markets
9. Made by myself, my family or friends
10. Other (specify)
11. Don't know/no opinion

## SECTION B. FOOD HANDLING PRACTICES

[IF T2=1 OR 2 - meal preparers]
T5a.
In the past 30 days, have you prepared or cooked any of the following foods in your home for yourself and/or for others? Please select an answer for each food.
[RANDOMIZE ITEMS]

1. Yes
2. No
3. I am not familiar with this food
4. Don't know/no opinion

Mexican Salsa
Beans
Avocado
Tortillas
Vegetable salad
Chicken dishes (e.g., arroz con pollo)
Dishes with ground beef (e.g., tacos)
Dishes with beef or other meats
Dishes with fish/seafood
[IF T2=1 or 2, meal preparers]
D4.
Before you begin preparing food, how often do you wash your hands with soap?

1. All of the time
2. Most of the time
3. Some of the time, or
4. Rarely
5. Don't know/no opinion

D6.
In the past 30 days, have you prepared any meals at home where you began with any of the following products? Please select an answer for each food. [RANDOMIZE ITEMS]

1. Yes
2. No
3. Don't know/no opinion

Raw meat or chicken
Raw fish or shellfish
Raw eggs
[IF D6 "raw eggs"=YES]

## D11a.

After you have cracked open raw or uncooked eggs, do you wash your hands before doing anything else?

1. Yes
2. No
3. Don't know/no opinion

## Probe: Was there anything about this question that you found difficult to understand or was not clear?

[IF D6 "raw meat or chicken"=YES]
D11b.
After you have handled raw or uncooked meat or chicken, do you wash your hands before doing anything else?

1. Yes
2. No
3. Don't know/no opinion
[IF D6 "raw meat or chicken"=YES]
D11c.
If you need to cut raw meat (or raw chicken) and other foods (either raw or cooked) for the same meal, do you cut all foods? [RANDOMIZE ITEMS 1-2]
4. on the same cutting board or surface
5. on different cutting boards or surfaces
6. Other (specify)
7. I don't cut raw meat (or raw chicken) and other foods (either raw or cooked) for the same meal
8. Don't know/no opinion

Probe: Was there anything about this question that you found difficult to understand or was not clear?
[IF D11c = on the same cutting board or surface]
D11ca.
After you have used a cutting board or other surface for cutting raw meat or raw chicken, which of the following do you do next? [RANDOMIZE ITEMS 1-4]

1. use the cutting board or the surface as it is for cutting other foods for the same meal
2. rinse or wipe the board or the surface before using it to cut other foods for the same meal
3. wash the board or the surface with soap before using it to cut other foods for the same meal
4. wash the board or the surface with bleach or disinfectant before using it to cut other foods for the same meal
5. other (specify)
6. Don't know/no opinion

Probe: Was there anything about this question that you found difficult to understand or was not clear?
[IF D6 "raw meat or chicken"=YES]
D11b.
Do you wash raw meat or raw chicken before cooking it?

1. Yes
2. No
3. Don't know/no opinion
[IF D6 "raw fish or shellfish"=YES]

## D11d.

If you need to cut raw fish (or raw shellfish) and other foods (either raw or cooked) for the same meal, do you cut all foods? [RANDOMIZE ITEMS 1-2]

1. on the same cutting board or surface
2. on different cutting boards or surfaces
3. Other (specify)
4. I don't cut raw fish (or raw shellfish) and other foods (either raw or cooked) for the same meal
5. Don't know/no opinion
[IF D11d = on the same cutting board or surface]
D11e.

After you have used a cutting board or other surface for cutting raw fish or raw shellfish, which of the following do you do next? [RANDOMIZE ITEMS 1-4]

1. use the cutting board or the surface as it is for cutting other foods for the same meal
2. rinse or wipe the board or the surface before using it to cut other foods for the same meal
3. wash the board or the surface with soap before using it to cut other foods for the same meal
4. wash the board or the surface with bleach or disinfectant before using it to cut other foods for the same meal
5. other (specify)
6. Don't know/no opinion
[IF T2=1 or 2 meal preparers]
E1.
If you cook a large pot of soup, stew, or other food with meat or chicken and want to save it for the next day or another time, do you put the food in a refrigerator?
7. Yes
8. No
9. I don't cook these foods
10. I don't use/have a refrigerator
11. Don't know/no opinion
[IF E1=YES]
E1a.
When do you put soup, stew, or other food with meat or chicken that you want to save for the next day or another time in a refrigerator?
12. Immediately after it is cooked
13. After first cooling it at room temperature
14. After first cooling it in cold water
15. Other (specify)
16. Don't know/no opinion
[IF T2=1 or 2 meal preparer]
H0.
In your home, do you have a food thermometer that can be used during cooking?
17. Yes
18. No
19. I don't know what a food thermometer is
20. Don't know/no opinion
[IF H0=YES]

H1.
Do you use a food thermometer when cooking each of the following foods? Please select an answer for each of them. [RANDOMIZE ITEMS]

1. Yes
2. No
3. I don't cook this food
4. Don't know/no opinion

Hamburgers
Roasted meat
Whole chicken
Chicken parts
Baked egg dishes such as custard, pudding, quiche

## [ALL RESPONDENTS]

SO.
In the past 30 days, about how often did you use a microwave to prepare foods such as frozen pizzas, frozen pot pies, and frozen TV dinners?

1. Daily
2. Weekly
3. Monthly
4. Less than once a month
5. I don't prepare these foods in the microwave
6. I don't own or use a microwave
7. Don't know/no opinion

## SECTION C. FOOD SAFETY INFORMATION

## [ALL RESPONDENTS]

P1.
If you want to find information on how to handle or cook food safely, the symptoms of people who got sick from eating unsafe food, or food recalls, where would you go? Select all that apply. [RANDOMIZE ITEMS]

1. Yes
2. No
3. Don't know/no opinion

Government websites or publications
TV or radio
Internet such as Facebook, Twitter, WebMD, blogs
Newspapers or magazines
Friends and family
Doctors or other healthcare providers

## [If YES TO ANY ITEM IN P1]

P1A.
Do you prefer the information about food safety to be in

1. English
2. Spanish
3. No preference
4. Don't know/no opinion

P2.
Which of the following sources of information do you trust most when you look for food safety information on how to handle or cook food safely, the symptoms of people who got sick from eating unsafe food, or food recalls? Please select only one answer.
[RANDOMIZE ITEMS][ASK ITEMS THAT RECEIVED ‘YES' IN P1 ONLY]

1. Government websites or publications
2. TV or radio
3. Internet such as Facebook, Twitter, WebMD, blogs
4. Newspapers or magazines
5. Friends and family
6. Doctors or other healthcare providers

Probe: Was there anything about this question that you found difficult to understand or was not clear?

## [ALL RESPONDENTS]

P3.
In general, how easy or difficult is it for you to find food safety information?

1. Very easy
2. Somewhat easy
3. Somewhat difficult
4. Very difficult
5. Don't know/no opinion
[ASK If P3=3 or 4]
P4.
Which of these difficulties do you have? Please check all that apply. [RANDOMIZE ITEMS 1-3]
6. Language difficulty such as little information is in Spanish or the information is too technical to understand
7. Not sure where to start
8. It is time consuming to find information
9. All of the above
10. Other (specify)
11. Don't know/no opinion

Probe: Was there anything about this question that you found difficult to understand or was not clear?

## SECTION D. RISK PERCEPTIONS AND FOODBORNE ILLNESS

## [ALL RESPONDENTS]

F10A.
How likely would you be to get sick if each of the following things happen? Please select an answer for each of them. [RANDOMIZE ITEMS]

1. Not at all likely
2. 
3. 
4. 
5. Very likely
6. Don't know/no opinion

If you forget to wash your hands before you begin cooking
If vegetables you will eat raw happen to touch raw meat or chicken
If you eat meat or chicken that is not thoroughly cooked

## [ALL RESPONDENTS]

M1.
Would you seek medical attention from a doctor, another healthcare professional, or a hospital if any of the following symptoms happens to you? Please select an answer for each of them. [RAMDOMIZE ITEMS]

1. Yes
2. No
3. Don't know/no opinion

Vomiting that lasts more than 1 day
Diarrhea (maybe watery or bloody) that lasts more than 1 day
Blood in the stool that lasts more than 1 day
Fever that lasts more than 1 day
Fatigue that lasts more than 1 day
Stomach cramps that last more than 1 day
Probe: Was there anything about this question that you found difficult to understand or was not clear?

## [ALL RESPONDENTS]

N3.

In the past month, have you or has anyone in your household had any kind of sickness that you thought might have been caused by eating foods that had germs or were contaminated with germs?

1. Yes
2. No
3. Don't know/no opinion
[IF N3=2 or 8]
N4.
How about in the past year? Have you or has anyone in your household had any kind of sickness that you thought might have been caused by eating foods that had germs or were contaminated with germs?
4. Yes
5. No
6. Don't know/no opinion
[IF N3=1 or N4=1]
N8.
The last time you or someone else in your household became sick from eating foods that had germs or were contaminated with germs, was the illness reported to anyone on the following list? Select all that apply. [RANDOMIZE ITEMS 1-8]
7. A medical doctor
8. A hospital or an emergency room
9. A state, county, city, or other local health department
10. The Food and Drug Administration (FDA)
11. The Centers for Disease Control and Prevention (CDC)
12. A public or private poison control center
13. The store where I bought the food
14. The manufacturer of the food
15. Other (Specify)
16. Don't know/no opinion
[ALL RESPONDENT]
A2.
How common do you think it is for people in the United States to get food poisoning because of the way food is prepared in their home?
17. very common,
18. somewhat common, or
19. not very common
20. Don't know/no opinion

Probe: in your own words, please tell me what this question is asking.

## [ALL RESPONDENTS]

A3.
How common do you think it is for people in the United States to get food poisoning from restaurant food compared to food prepared at home?

1. more common than from food prepared at home,
2. less common than food prepared at home, or
3. about the same as food prepared at home
4. Don't know/no opinion

Probe: in your own words, please tell me what this question is asking.
[ALL RESPONDENTS]
A4.
Do you think contamination of food by micro-organisms, such as germs, is?

1. A serious food safety problem
2. Somewhat of a food safety problem
3. Not a food safety problem at all
4. Don't know/no opinion

## [ALL RESPONDENTS]

A4x.
Sometimes people get sick because the food they eat is contaminated with germs. Whose actions do you think can be most effective in reducing people's risk of getting sick from these foods? Please select ONE answer only. [RANDOMIZE ITEMS, EXCEPT "OTHER"]

1. Consumer
2. Government
3. Places or people who sell or prepare the food
4. Companies or people who grow or manufacture the food
5. Other (specify)
6. Don't know/no opinion

Probe: in your own words, please tell me what this question is asking.
[ALL RESPONDENTS]
B3.
Have you heard about pesticide residues as problems in foods that can make people sick?

1. YES
2. NO
3. I Don't know/no opinion what pesticide residues are
4. Don't know/no opinion
[IF B3=YES]
B4.

How serious would you say that pesticide residues are a food safety problem?

1. Not a serious problem at all
2. 
3. 
4. 
5. A very serious problem
6. Don't know/no opinion

## [ALL RESPONDENTS]

B5.
Have you heard of antibiotic residues as problems in foods that can make people sick?

1. YES
2. NO
3. I don't know what antibiotic residues are
4. Don't know/no opinion
[IF B5=YES]
B6.
How serious would you say that antibiotic residues are a food safety problem?
5. Not a serious problem at all
6. 
7. 
8. 
9. A very serious problem
10. Don't know/no opinion

## [ALL RESPONDENTS]

K16. Have you heard or read anything about mercury as a problem in some fish?

1. Yes
2. No
3. I don't know what mercury is
4. Don't know/no opinion
[IF K16=YES]
K18.
Have you heard of any particular group of people who are advised to be especially careful not to eat too much fish that might have mercury?
5. Yes
6. No
7. Don't know/no opinion
[IF K18=1]
K19.
Which group or groups of people are advised to be especially careful not to eat too much fish that might have mercury? Please check all that apply. [RANDOMIZE ITEMS 1-3]
8. Pregnant women or women who plan to become pregnant
9. Nursing mothers
10. People who have immune system problems
11. Others (specify)
12. Don't know/no opinion

## SECTION E. PERSONAL BACKGROUND

[Hispanic respondents, ask C1-C5]
C1.
In general, what language(s) do you read and speak?

1. Only Spanish
2. Spanish better than English
3. Both equally
4. English better than Spanish
5. Only English
6. Don't know/no opinion

C2.
What language(s) do you usually speak at home?

1. Only Spanish
2. Spanish better than English
3. Both equally
4. English better than Spanish
5. Only English
6. Don't know/no opinion

C3.
In which language(s) do you usually think?

1. Only Spanish
2. Spanish better than English
3. Both equally
4. English better than Spanish
5. Only English
6. Don't know/no opinion

C4.
What language(s) do you usually speak with your friends?

1. Only Spanish
2. Spanish better than English
3. Both equally
4. English better than Spanish
5. Only English
6. Don't know/no opinion

C6.
Which of the following best describes your Hispanic/Latino heritage? Please select only one answer. [RANDOMIZE ITEMS 1-6]

1. Dominican or Dominican descent
2. Central American or Central American descent
3. Cuban or Cuban descent
4. Mexican or Mexican descent
5. Puerto - Rican or Puerto Rican descent
6. South American or South American descent
7. More than one heritage
8. Other (specify)
9. Prefer not to answer
10. Don't know/no opinion

## [ALL RESPONDENTS]

Y1.
Would you say your health in general is? Please select only one answer.

1. Excellent
2. Very good
3. Good
4. Fair
5. Poor
6. Prefer not to answer
7. Don't know/no opinion

Y2.
Have you been told by a doctor or other healthcare professional that you have any of these health problems? Check all that apply. [RAMDOMIZE ITEMS 1-9]

1. cancer
2. diabetes
3. heart disease
4. hypertension or high blood pressure
5. high cholesterol
6. obesity or overweight
7. osteoporosis or bone problem
8. stroke
9. immune functions
10. None of these
11. Prefer not to answer
12. Don't know/no opinion

Y3.
Are you concerned about any of these health problems for yourself? Check all that apply. [RAMDOMIZE ITEMS 1-9]

1. cancer
2. diabetes
3. heart disease
4. hypertension or high blood pressure
5. high cholesterol
6. obesity or overweight
7. osteoporosis or bone problem
8. stroke
9. immune functions
10. None of these
11. Prefer not to answer
12. Don't know/no opinion

M1.
Do you have any current food allergies or do you suspect you have any current food allergies?

1. Yes
2. No
3. Don’t know/no opinion
[IF M1=YES]
M4.
What foods or food ingredients are you allergic to? Please check all that apply. [RANDOMIZE ITEMS 1-8]
4. Milk
5. Eggs
6. Fish
7. shellfish such as shrimp, crab, lobster
8. Tree nuts such as walnuts, almonds, pecans
9. Peanuts
10. Wheat
11. Soybeans
12. Other (specify)
13. Don't know/no opinion

Thank you. These are all the questions we have for you today.

