

Passenger Perception Survey for TSA Human Performance Branch Study

Please answer each question to the best of your ability. Your answers will remain anonymous and will not be traced back to you by any means.

1. How old are you?

Under 18 18-20 20-29 30-39 40-49 50-59 Over 60

2. Prior to traveling today, I had a strong understanding of normal TSA screening processes.

Strongly Disagree Disagree Slightly Disagree Neither Agree nor Disagree Slightly Agree Agree Strongly Agree

3. The body scanner I went through today is different from the one I have been screened by in the past.

N/A Yes No

4. How would you describe your experience using the body scanner today?

Overwhelmingly Negative Negative Slightly Negative Neither Negative nor Positive Slightly Positive Positive Overwhelmingly Positive

5. I felt more physically comfortable using the body scanner today than the version I have used in the past.

Not Applicable Strongly Disagree Disagree Slightly Disagree Neither Agree nor Disagree Slightly Agree Agree Strongly Agree

6. I prefer the body scanner I used today over the one I have used in the past.

Not Applicable Strongly Disagree Disagree Slightly Disagree Neither Agree nor Disagree Slightly Agree Agree Strongly Agree

7. I was properly informed by TSOs about how to use the body scanner today.

Strongly Disagree Disagree Slightly Disagree Neither Agree nor Disagree Slightly Agree Agree Strongly Agree

8. It seemed like more passengers received pat downs today than I've noticed in the past.

Not Applicable Strongly Disagree Disagree Slightly Disagree Neither Agree nor Disagree Slightly Agree Agree Strongly Agree

9. How many times did you have to correct your positioning in the body scanner before the machine was able to get a proper scan?

0 1 2 3 4 5+