

Passenger Perception Survey for TSA Synect Digital Signage Demonstration

OMB control number: 1652-0058
Exp.: 07/31/2019

Instructions: We would like to ask about your perception of our digital signage today. Your participation will remain ANONYMOUS (nothing you tell us can be linked back to you). Please answer each question to the best of your ability.

1. What is your approximate age?

- Under 30
- 30-49
- 50-69
- 70+

2. How many digital signs did you notice at the checkpoint?

3. Please indicate how strongly you agree or disagree with all the following statements.

	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree
The digital sign's wait time indicator was accurate.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The digital sign(s) reminded me to remove any liquids before entering the checkpoint.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The digital sign(s) reminded me to have my travel documents (ID/passport, ticket) ready.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The instructions for divesting provided by the digital signs were clear.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The digital sign(s) gave me the correct divest procedure at the X-ray screener.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The digital sign(s) clearly instructed me to remove					