

Justification for non-substantive change request

April 27, 2016

ICR 2010-0042, 2434.51, “Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery (Revision)”

EPA is approaching the burden ceiling for this generic ICR and is requesting to increase the total possible burden in light of current and anticipated demand for new generic ICs. So far EPA has used 26,240 out of 30,000 responses and 2,876 out of 5,000 currently approved hours. New ICs are anticipated that will surpass these burden limits, so EPA is requesting an increased ceiling to permit continued usage of this ICR through its current expiration date of 11/30/2017. EPA requests an additional 90,000 responses and 15,000 hours of ceiling, for a total of 120,000 responses and 90,000 hours over the 3-year span of the current ICR.

List of ICs				
IC Title	Status	Responses	Hours	Dollars
CDX Customer Satisfaction Survey	Unchanged	2000	200	0
CDX Help Desk Survey	Unchanged	12000	1000	0
RSEI Survey	Unchanged	170	43	0
ESML Survey	Unchanged	30	8	0
Tanks Conference	Unchanged	260	7	0
Acquisition 360 Survey	Unchanged	50	8	0
TRI Website	New	6040	503	0
Air Sensor	New	120	240	0
WEFTEC Survey	New	1320	220	0
R9 Training Survey	New	1000	83	0
eGrid	New	250	21	0
iSHC Survey	New	150	25	0
Envirofacts	New	500	42	0
OSA Survey	New	100	8	0
CRW Website Survey	New	1000	167	0
CRW Website Survey Revised	New	1000	167	0
Cincinnati Focus Group	New	120	120	0
Solar Survey	New	90	7	0
P2RIC Survey	New	40	7	0
Total Burden Actually Used for Information Collections Under Currently Approved ICR:		26240	2876	0
Total Burden Approved for Information Collections Under Currently Approved ICR:		30000	5000	0
Total Burden Actually Left for Information Collections Under Currently Approved ICR:		3760	2124	0
Total Burden Actually Requested for Information Collections Under Currently Approved ICR:		1049	93	0