



- 2) If the parties did not reach a settlement during the ADR process, how helpful was the ADR process in advancing the chances for a settlement in the future?
- 3) How helpful was the ADR process in defining the issues to be addressed at hearing?
- 4) How, if at all, did the Neutral contribute to the negotiations?
- 5) What could the Neutral have done differently to have been more helpful during the ADR process?
- 6) How could the ADR process be redesigned to be more useful?