

CDX Help Desk

Satisfaction

OMB: 2010-0042; Expires: 9/30/2014

Thank you for calling or emailing the Central Data Exchange (CDX) Help Desk. The CDX Help Desk Customer Satisfaction survey has 7 questions and should take approximately 5 minutes of your time. The "*" denotes a question that must be completed in order to submit.

***1. What reports (program services) are you accessing through CDX?**

***2. What led you to call or email the CDX Help Desk today?**

***3. Please rate your overall satisfaction with the CDX Help Desk.**

***4. Was your issue resolved today to your satisfaction?**

***5. Please rate ease of using CDX Frequently Asked Questions (FAQs).**

6. Comments:

7. May we contact you to better understand your comments?

No.

Yes. (please provide email address below)

Thank you for taking time to complete this CDX Help Desk Customer Satisfaction survey. If you have any questions about this survey, please email exchangenetwork@epa.gov.

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Burden Statement: Public reporting burden for this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, gathering information, and completing and reviewing the collection of information. Send comments on the Agency's need for this information, the accuracy of the provided burden estimates, and any suggestions for reducing the burden, including the use of automated collection techniques to the United States Environmental Protection Agency, Office of Information Collection, Office of Environmental Information (Mail Code 2823T), 1200 Pennsylvania Avenue, N. W., Washington, DC 20460-0001.