

AmeriCorps NCCC Sponsor Survey

Introductory Page

Thank you for your partnership with AmeriCorps National Civilian Community Corps (NCCC). Below are a series of questions regarding your interactions and experiences with the team and on the project. It should take between 20 and 25 minutes to complete.

OMB Control Number XXXX-XXXX

* 1. What was the primary community need addressed by this project?

[Response Options Include:]

Energy Conservation
Environmental Stewardship and Conservation
Infrastructure Improvement
Natural and Other Disasters
Urban and Rural Development

Project Objective - Energy Conservation

* 2. What was the project's primary objective area?

[Response Options Include:]

- Awareness and Stewardship
- Housing
- Energy Efficiency
- Other (Please specify)

Project Objective - Environmental Stewardship and Conservation

* 3. What was the project's primary objective area?

[Response Options Include:]

At-Risk Ecosystems

Awareness and Stewardship

Environmental Conservation

Other (Please specify)

Project Objective - Infrastructure Improvement

* 4. What was the project's primary objective area?

[Response Options Include:]

- Community Support
- Inclusion of People with Disabilities
- Infrastructure Improvement
- Other (Please specify)

Project Objective - Natural and Other Disasters

* 5. What was the project's primary objective area?

[Response Options Include:]

- Disaster Assistance Provided
- At-Risk Ecosystems
- Capacity Building and Leverage
- Housing
- Access to Care
- Public Safety
- Other (Please specify)

Project Objective - Urban and Rural Development

* 6. What was the project's primary objective area?

[Response Options Include:]

Community Support

Financial Literacy

Housing

Access to Care

Other Healthy Futures

Inclusion of People with Disabilities

Public Safety

Education Support

Other (Please specify)

Project Outcomes - Energy Conservation

7. What was the intended outcome that this project was working toward?

[Response Options Include:]

Improved Knowledge and Understanding of
Sustainable Energy Practices

Increased Community Energy Efficiency

Increased Use and Application of Sustainable
Energy Technology

Other (Please specify)

Project Outcomes - Environmental Stewardship and Conservation

8. What was the intended outcome that this project was working toward?

[Response Options Include:]

Parks, Natural Habitats, and At-Risk

Ecosystems Enhanced

Parks, Natural Habitats, and At-Risk

Ecosystems Preserved or Protected

Improved Knowledge and Understanding of

Environmental Conservation Practices

Other (Please specify)

Project Outcomes - Natural and Other Disasters

9. What was the intended outcome that this project was working toward? (Natural and Other Disasters)

[Response Options Include:]

- Communities or Habitats Protected from Potential Disaster Damage
- Strengthened Communities' Ability to Prepare for or Mitigate Disasters
- Communities More Thoroughly or Quickly Rebuilt After Disasters
- Strengthened Communities' Ability to Respond to and Recover from Disasters
- Communities or Habitats Protected from Potential Fire Damage
- Enhanced Organization Capacity or Capability to Provide Disaster Services
- Medical or Basic Human Needs Met More Thoroughly or Efficiently
- Improved or Restored Housing
- Other (Please specify)

Project Outcomes - Urban and Rural Development

10. What was the intended outcome that this project was working toward?

[Response Options Include:]

- Improved Community Food Security or Nutritional Practices
- Improved Access to Housing
- Improved Access to Economic Opportunities
- Improved Student Academic Engagement or Performance
- Expanded Public Engagement in Local Communities
- Enhanced Public Spaces
- Improved Public Safety
- Improved Community Resilience
- Medical or Basic Human Needs Met More Thoroughly or Efficiently
- Other (Please specify)

Project Outcomes - Infrastructure Improvement

11. What was the intended outcome that this project was working toward?

[Response Options Include:]

- Improved Quality of Public Infrastructure
- Improved Accessibility of Public Infrastructure
- Preserved Cultural or Historic Integrity of
Communities
- Other (Please specify)

Community Need and Impact

* 12. To what extent did the AmeriCorps NCCC team meet the primary community need through its service?

- Not at all
- To a small extent
- To a moderate extent
- To a large extent
- Completely

* 13. To what extent did the AmeriCorps NCCC team contribute to the achievement of the project's primary objective?

- Not at all
- To a small extent
- To a moderate extent
- To a large extent
- Completely

Community Need and Impact

* 14. Please note the reasons why the AmeriCorps NCCC team contributed to a small extent or not all all to the achievement of the project's primary objective. Please select all that apply.

- Team pulled away from the project for disaster response
- Project performance of the team
- Behavior of the team's members
- Inclement weather
- Other unanticipated factors effecting the project (please specify)

Community Need and Impact

* 15. Was the project's primary objective met by your organization? This should include both the AmeriCorps NCCC team and any independent contributions by your organization toward that objective.

- Project primary objective was met and exceeded
- Project primary objective were met
- Project primary objectives was partially met
- Project primary objective was not met

* 16. To what extent will your organization be able to sustain the project's outcomes?

- Completely
- To a large extent
- To a moderate extent
- To a small extent
- Not at all

* 17. To what extent did the AmeriCorps NCCC team's efforts on this project empower citizens in local communities to be able to meet their own needs?

- To a large extent
- To a moderate extent
- To a small extent
- Not at all

* 18. To what extent did the AmeriCorps NCCC team's efforts on this project strengthen the community in which the team served?

- To a large extent
- To a moderate extent
- To a small extent
- Not at all

* 19. Today, what would you say is the most significant area of need in your local community?

[Response Options Include:]

- Knowledge and understanding of sustainable energy practices
- Community resource efficiency
- Use and application of sustainable energy technology
- Enhancements of parks, natural habitats, and at-risk ecosystems
- Preservation or protection of parks, natural habitats, and at-risk ecosystems
- Knowledge and understanding of environmental conservation practices
- Quality of public infrastructure
- Accessibility of public infrastructure
- Preservation of cultural or historical integrity
- Enhancement of public spaces
- Medical or Basic Needs
- Protection from disaster damage
- Protection from fire damage
- Ability to rebuild after disasters
- Organization capacity or capability to provide disaster services
- Improved or restored housing
- Ability to prepare for or mitigate disasters
- Ability to respond to and recovery from disasters
- Food security or nutritional practices
- Access to housing
- Access to economic opportunities
- Student academic engagement or performance
- Public engagement in local communities
- Public safety and community resilience
- Other (Please specify)

Project Quality and Engagement

* 20. How would you rate the overall quality of the work that the AmeriCorps NCCC team performed on this project?

- Exceptional
- High
- Average
- Low
- Unsatisfactory

* 21. How did the overall quality of the work that this AmeriCorps NCCC team performed compare to that of other team-based support that your organization has received?

- Significantly better
- Somewhat better
- No difference
- Somewhat worse
- Significantly worse
- No previous, similar team-based support experience

* 22. To what extent do you believe the AmeriCorps NCCC team was engaged while serving on the project?

Engagement is being committed to an organization's goals and values, motivated to contribute to organizational success, and feeling able to enhance one's own sense of well-being by being a part of that organization.

- The team was fully engaged
- The team was moderately engaged
- The team was minimally engaged
- The team was not engaged

Team Training

* 23. To what extent did the AmeriCorps NCCC team come trained as a cohesive, functioning team?

- To a large extent
- To a moderate extent
- To a small extent
- Not at all

* 24. If your organization provided additional training to the AmeriCorps NCCC team, to what extent were the members able to acquire the skills demonstrated in that training?

- The team fully acquired all additional skills that it was trained on
- The team partially acquired the additional skills it was trained on
- The team did not acquire the skills that it was trained on
- Not applicable

* 25. What types of additional training did your organization provide to the AmeriCorps NCCC team? Please select all that apply.

- | | |
|--|---|
| <input type="checkbox"/> Equipment or tools training | <input type="checkbox"/> Cultural training |
| <input type="checkbox"/> Safety or security training | <input type="checkbox"/> Project-specific skills and abilities training |
| <input type="checkbox"/> Communication training | <input type="checkbox"/> Did not provide additional training |
| <input type="checkbox"/> Other (please specify) | |

AmeriCorps NCCC Sponsor Survey

Team Member Skills and Abilities

* 26. To what extent do you believe that the following skill-sets of the AmeriCorps NCCC team members were challenged throughout the course of this project?

	To a large extent	To a moderate extent	To a small extent	Not at all	Do not know
Decision-making	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Team-building	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cross-cultural communication	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Conflict management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* 27. How would you rate the changes in the following skill-sets of the AmeriCorps NCCC team members while they were serving with your organization?

	Large positive change	Moderate positive change	Small positive change	No notable change	Negative change	Do not know
Building trust	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Enlisting others in a common vision	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Aligning actions with shared values	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilitating relationships	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Identifying innovative ways to improve	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fostering collaboration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Creating a spirit of community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Demonstrating compassion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Showing appreciation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* 28. To what extent did the AmeriCorps NCCC team develop a clear understanding of the roles and responsibilities of all the organizations they were serving alongside, including your organization?

- To a large extent
- To a moderate extent
- To a small extent
- Not at all
- Not applicable

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Team Attitude, Responsibility, and Inclusion

* 29. How would you describe the AmeriCorps NCCC team's attitude toward the project's work?

- Very positive
- Positive
- Neither positive nor negative
- Negative
- Very negative
- Do not know

* 30. Please note how often the AmeriCorps NCCC team was:

	Always	Often	Sometimes	Rarely	Never	Do not know
On-time to the project site	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Prepared to serve on the project	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Flexible to changing workloads on the project site	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Adaptable to changing situations on the project site	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* 31. To what degree do you agree or disagree with the following statements:

Inclusion is the equal and full acceptance of all persons with respect to race, ethnicity, age, sex, disability, religion, sexual orientation, and gender identity/expression, that leads to a sense of belonging.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not applicable
The members of the AmeriCorps NCCC team were inclusive of those within my organization	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The members of the AmeriCorps NCCC team were inclusive of those within the communities they served.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* 32. If there was any project-specific equipment or tools that the team utilized while serving, how often was it consistently used in a safe and proper manner?

- All of the time
- Most of the time
- Some of the time
- None of the time
- Not applicable, the team did not use equipment or tools

Benefits to Your Organization

* 33. To what extent did your personal involvement with the AmeriCorps NCCC team help you to develop as a leader?

- To a large extent
- To a moderate extent
- To a minimal extent
- Not at all

* 34. To what degree do you agree or disagree with the following statement: "The AmeriCorps NCCC team we sponsored supported the mission of our organization."

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

* 35. How did the AmeriCorps NCCC team you worked with enhance the services your organization provides the community? Please check all that apply.

- We were able to provide similar services to a greater number of individuals
- We were able to extend the amount of services provided to the same number of individuals
- We were able to provide similar services to people more quickly
- We were able to offer new or higher quality services to individuals
- None of the above

* 36. How much longer or shorter would your organization have taken to accomplish the team's work if the AmeriCorps NCCC team had not been available to collaborate with your organization on it?

- Significantly longer to accomplish (in double the time or more)
- Longer to accomplish
- Not longer or shorter to accomplish (in the same amount of time)
- Shorter to accomplish
- Significantly shorter to accomplish (in less than the double the time or more)

* 37. Do you think that the community became more aware of your organization and its mission as a result of your collaboration with AmeriCorps NCCC?

- No, there was no noticeable change in community's level of awareness
- Yes, the community showed somewhat more awareness
- Yes, the community showed a great deal more awareness
- Do not know

* 38. If the AmeriCorps NCCC team assisted your organization with volunteers during its service, what were the roles that members played in that capacity? Select all that apply.

- Trained volunteers
- Coordinated volunteers
- Recruited volunteers
- Supervised volunteers
- Not applicable

AmeriCorps NCCC Sponsor Survey

Involvement and Satisfaction

* 39. How frequently did you personally work with the AmeriCorps NCCC team that your organization sponsored?

- Very Frequently (21 or more hours per week)
- Fairly Frequently (16 to 20 hours per week)
- Occasionally (11 to 15 hours per week)
- Rarely (6 to 10 hours per week)
- Very Rarely or Never (0 to 5 hours per week)

* 40. How satisfied were you with the level of communication with AmeriCorps NCCC staff...

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
During application review and project development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
During project implementation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* 41. Overall, how satisfied was your organization with the AmeriCorps NCCC team?

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

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Involvement and Satisfaction

* 42. If given the opportunity, would your organization sponsor another AmeriCorps NCCC team in the future? Please explain why or why not.

Yes, because...

No, because...

* 43. Do you have any other organizations that you would like to refer that you believe could better serve your community with an AmeriCorps NCCC team?

Yes

No

Please get in touch with us

Organization Referral

44. Organization Referral #1


Organization Contact:

Organization Name:

Address:

Address Line 2:

City/Town:

State/Province: -- select state -- 

ZIP/Postal Code:

Organization Contact Email Address:

Organization Contact Phone Number:

45. Organization Referral #2


Organization Contact:

Organization Name:

Address:

Address Line 2:

City/Town:

State/Province: -- select state -- 

ZIP/Postal Code:

Organization Contact Email Address:

Organization Contact Phone Number:

* 46. Based on this experience with AmeriCorps NCCC, what would you consider the greatest strength of the program?

[Response Options Include:]

- Flexibility and Adaptability
- Travel Logistics
- Lodging or Housing Logistics
- Supervisor Support from NCCC Staff
- Supervisor Opportunities for Leadership Growth
- Level of Team Engagement
- Team Support from NCCC Staff
- Team Building or Dynamics
- Team Work Ethic or Dedication

* 47. Based on this experience with AmeriCorps NCCC, what improvement for the program?

[Response Options Include:]

- Flexibility and Adaptability
- Travel Logistics
- Lodging or Housing Logistics
- Supervisor Support from NCCC Staff
- Supervisor Opportunities for Leadership Growth
- Level of Team Engagement
- Team Support from NCCC Staff
- Team Building or Dynamics
- Team Work Ethic or Dedication

48. Would your organization be interested in becoming an Employer of National Service? See here for more information about what it means to be one.

[Response Options Include:]

- Yes
- No

49. What other comments about your experience with AmeriCorps NCCC would you like to share?