Form Approved

OMB No. 0920-1050

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**CDC-INFO Email Survey**

These set of questions will help CDC-INFO learn more about your experience with our service.

1. How satisfied are you with your experience with CDC-INFO?
   * Very satisfied
   * Satisfied
   * Neutral
   * Dissatisfied
   * Very Dissatisfied
2. Did you receive the health information you were looking for?
   * Yes
   * No (if selected, goes to 2a)
3. What information did you hope to find but did not receive? [Open Ended]
4. Based on the information you received from CDC-INFO today, how likely are you to make changes regarding your or your family’s behavior?

* Not Applicable
* Very Likely (if selected, goes to 3a)
* Likely (if selected, goes to 3a)
* Not Likely (if selected, goes to 3b)
* Not Likely at all (if selected, goes to 3b)

1. You mentioned you are likely to make changes regarding your or your family’s behavior based on the information you received. What kind of changes do you intend to make? Please describe below. [Open Ended]
2. You mentioned you are unlikely to make changes regarding your or your family’s behavior based on the information you received. What is the main reason you are unlikely to do so? Select all that apply.

* I am uncertain about what to do with the information received.
* I do not think the information received was helpful.
* I do not have enough resources or information to do the recommended behavior at this time.
* I prefer not to answer.
* Other (please specify):\_\_\_\_\_\_\_\_\_\_\_\_\_

These set of questions will help CDC-INFO learn more about the people we’re reaching with our email service.

1. Are you male or female?

* Male
* Female

1. How old are you?

* Age 19 or under
* 20-34 years old
* 35-49 years old
* 50-64 years old
* Age 65 or older

1. What ethnicity do you identify with?

* Hispanic or Latino
* Not Hispanic or Latino

1. Which one or more of the following would you say is your race? Select all that apply.

* American Indian or Alaska Native
* Asian
* Black or African American
* Native Hawaiian or Other Pacific Islander
* White

1. What other forms of communication you would like CDC-INFO to offer? Select all that apply.

* Mobile-friendly website
* Facebook
* Twitter
* Live chat
* Other (Please specify)