

Attachment 2. 2017 EIS Conference Customer Service Feedback Survey Screenshots

2017 EIS Conference Customer Service Survey

INTRODUCTION

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Form Approved
OMB No. 0020-1050
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Thank you for attending the 50th EIS Conference, which took place the week of April 24th, 2017. We strive to continually improve the conference experience, and we are interested in your honest and constructive feedback.

This survey should take, on average, 10 minutes to complete. You will have to complete this survey in one sitting, as you will not be able to return to edit your response once you exit the survey. You can edit your responses until you complete the last page of the survey. To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button on your browser menu). To advance, use the "Next" button at the bottom of the page.

If you have any questions or problems, please contact Meagan Davis at md@cdc.gov.

Thank you again for attending this year's conference and for providing feedback. We look forward to seeing you again next year.

By continuing to the next screen, you consent to complete this survey.

EIS Program

The public reporting burden of this collection of information is estimated to average 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to - CDC/ATSOR Reports Clearance Officer, 1600 Clifton Road NE, MS D-174, Atlanta, Georgia 30333 ATTN: PRA (0620-1050) 

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ATTENDANCE



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* 1. Did you attend the 2017 EIS Conference? 

Yes

No

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* 2. Select how you registered for the conference.

- Online
- On-site

* 3. Please rate your level of agreement with the following statements about the pre-conference communication and registration process.

	Strongly Disagree	Disagree	Agree	Strongly Agree	Not Applicable
a) The registration process went smoothly.	<input type="radio"/>				
b) The time required to register for the conference was appropriate.	<input type="radio"/>				
c) Pre-conference communication materials were useful.	<input type="radio"/>				

4. Please comment on anything you want us to know about registration or pre-conference communications.

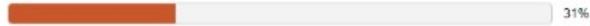
* 5. Which of the following best describes your current position (check all that apply)? 

- CDC employee, contractor, or fellow
- Other federal government employee, contractor, or fellow
- State/local health department employee
- Academic/university employee
- Non-governmental, community, or other organization employee
- Student
- I am not currently in school or employed.
- Other, please specify:

* 6. What is your affiliation with CDC? 

- Incoming EIS officer (i.e., EIS Class of 2017)
- Incoming LLS fellow (i.e., LLS Class of 2017)
- Current EIS officer (i.e., EIS Classes of 2015 and 2016)
- Current LLS fellow (i.e., LLS Class of 2015 and 2016)
- EIS alumnus and current CDC staff (e.g., employee, contractor, or fellow)
- EIS alumnus and not on CDC staff (e.g., employee, contractor, or fellow)
- CDC staff (e.g., employee, contractor, or fellow) and not an EIS alumnus
- I am not directly affiliated with CDC
- Other, please specify:

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*** 7. Rate your level of agreement with the following statements:** 

	Strongly Disagree	Disagree	Agree	Strongly Agree
a) The interview scheduling process went smoothly.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b) The position ranking process and match process went smoothly.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c) I am satisfied with the assignment that I was matched with.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. Please comment on anything you want us to know about the recruiting and match process. 

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YOUR CONFERENCE OBJECTIVES



To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button on your browser menu). To advance, use the "Next" button at the bottom of the page.

9. What were your objectives for attending the 2017 EIS Conference (check all that apply)?

- Learn methodology and techniques in epidemiology
- Present or share knowledge about epidemiologic research investigations
- Hear about the current work conducting by EIS officers
- Recruit and match with incoming Class of 2017 EIS officer for positions in my CIVO or field assignment
- Interview and match with a position as an incoming Class of 2017 EIS officer
- Network with public health professionals
- Learn more about the EIS program and/or criteria for applying to be an EIS officer
- Learn more about the opportunities at the CDC
- Obtain Continuing Education (CE) credit
- Socialize with friends and/or colleagues
- Other, please specify:

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EIS MATCHING - RECRUITERS

 40%

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* 8. Rate your level of agreement with the following statements about EIS recruitment activities. 

	Strongly Disagree	Disagree	Agree	Strongly Agree	Not Applicable
a) Incoming EIS officers are of high quality.	<input type="radio"/>				
b) The interview scheduling process went smoothly.	<input type="radio"/>				
c) The officer rating process and match process went smoothly.	<input type="radio"/>				
d) I am satisfied with the EIS officer(s) coming to our field position or C/O.	<input type="radio"/>				

9. When did you participate in recruitment activities or outreach (check all that apply)? 

- Before the EIS Conference
- During the EIS Conference
- After the EIS Conference

10. Please comment on anything you want us to know about the recruiting and match process for EIS Class of 2017.



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INTERESTED IN EIS



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13. How did you find out about the EIS program (check all that apply)? 

- Administrator, career advisor, or professor at school
- Announcement in a newsletter or other publication
- CDC program
- Current EIS Officer
- EIS alumni
- EIS informational webinar
- EIS Officer presentation
- EIS program staff
- EIS website
- Information session at school, career fair, or conference exhibit
- Listserv
- MMWR
- National meeting
- Peer, friend, student, or colleague (not EIS officer, alumni, or staff)
- Regional meeting
- Other, please specify:

14. For any of the following that you selected in the previous question, please describe the specific event, program, or person(s) involved. 

Administrator, career advisor, or professor at school	
Announcement in a newsletter or other publication	
CDC program	
Current EIS Officer	
EIS alumni	
EIS informational webinar	
EIS Officer presentation	
EIS program staff	
Information session at school, career fair, or conference exhibit	
Listserv	
National meeting	
Peer, friend, student, or colleague (not EIS officer, alumni, or staff)	
Regional meeting	
Other	

15. Which of the following did you do during the conference (check all that apply)? 

- Visited "EIS Interest" Information Table
- Attended "EIS Interest" Informational Session
- Talked with an EIS program representative
- Networked with peers
- Talked with CDC staff
- Talked with field staff (i.e., representatives from state and local health departments or non-CDC federal agencies)

* 16. Rate your level of agreement with the following statements. 

	Strongly Disagree	Disagree	Agree	Strongly Agree	Not Applicable
a) I found personnel who could answer my questions about the EIS program.	<input type="radio"/>				
b) The eligibility criteria for the EIS program are clear.	<input type="radio"/>				
c) The EIS Conference gave me a better understanding of the EIS program.	<input type="radio"/>				
d) I plan to apply to be an EIS officer.	<input type="radio"/>				

17. Please comment on anything you want us to know about your experience at the EIS conference. Include any information or opportunities that should be included for potential applicants that was not. 

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ORAL PRESENTATION ATTENDANCE



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* 18. During the conference... 

- I attended at least one oral presentation session.
- I did not attend any oral presentation session.

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QUALITY OF ORAL PRESENTATIONS



To return to a previous page, use the "Previous" button at the bottom of the page (**NOT** the "Back" button on your browser menu). To advance, use the "Next" button at the bottom of the page.

The following questions refer to your overall experience in the oral presentations that you attended during the conference.

* 19. Rate your level of agreement with the following statements about the oral presentation sessions:

	Strongly Disagree	Disagree	Agree	Strongly Agree	Not Applicable
a) The epidemiological methods used were innovative.	<input type="radio"/>				
b) The epidemiological methods used were sound.	<input type="radio"/>				
c) The speakers presented relevant and useful recommendations to impact public health.	<input type="radio"/>				
d) The speakers effectively delivered their presentations.	<input type="radio"/>				
e) I learned something new from the oral presentations/Q&A sessions.	<input type="radio"/>				
f) Moderators effectively facilitated the Q&A sessions.	<input type="radio"/>				
g) The Q&A sessions were of high quality.	<input type="radio"/>				
h) Overall, the oral presentations were of high quality.	<input type="radio"/>				

20. Please note any session that was particularly good and why.

21. Please comment on anything you want us to know about the oral presentation sessions.

POSTER SYMPOSIUM ATTENDANCE



To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button on your browser menu). To advance, use the "Next" button at the bottom of the page.

22. Which of the following did you attend (check all that apply)? 

- Poster Symposium I (Tuesday, April 25th from 1:30-2:45 PM)
- Poster Symposium II (Wednesday, April 26th from 10:30-11:45 AM)
- No, I did not attend any Poster Symposium.

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QUALITY OF POSTER SYMPOSIUM



To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button on your browser menu). To advance, use the "Next" button at the bottom of the page.

The following questions refer to your overall experience in the Poster Symposium(s) that you attended during the conference.

* 23. Rate your level of agreement with the following statements about the Poster Symposium(s).

	Strongly Disagree	Disagree	Agree	Strongly Agree	Not Applicable
a) The 2-minute format of the poster presentation was appropriate.	<input type="radio"/>				
b) Epidemiological methods used were innovative.	<input type="radio"/>				
c) The epidemiological methods used were sound.	<input type="radio"/>				
d) The speakers presented relevant and useful recommendations to impact public health.	<input type="radio"/>				
e) The speakers effectively delivered their presentations.	<input type="radio"/>				
f) I learned something new from the Poster Symposium.	<input type="radio"/>				
g) Overall, posters were of high quality.	<input type="radio"/>				

24. Please comment on anything you want us to know about the Poster Symposium.

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LANGMUIR LECTURE



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The Langmuir Lecture, named after Aleander D. Langmuir, MD, MPH, is the preeminent public health lecture in the United States. The first lecture was given in 1972, and it has been a highlight of the annual EIS Conference each year since then.

25. Rate your agreement with the following statements: 

	Strongly Disagree	Disagree	Agree	Strongly Agree	Not Applicable
a) The Langmuir Lecture speaker was effective.	<input type="radio"/>				
b) The topic for the Langmuir Lecture was relevant to my work.	<input type="radio"/>				

26. Describe any topics or speakers that you suggest for future Langmuir lectures. 

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OVERALL EIS CONFERENCE



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* 27. Rate your level of agreement with the following statements about the EIS Conference goals:

	Poor	Fair	Good	Excellent	Not Applicable
a) On-site WiFi	<input type="radio"/>				
b) Onsite support personnel	<input type="radio"/>				
c) Quality of venue	<input type="radio"/>				
d) Conference format (e.g., agenda)	<input type="radio"/>				
e) Conference environment (e.g., room configuration)	<input type="radio"/>				

* 28. Which of the following did you read or post information about during the conference (check all that apply)?

	Read	Write/Post
Oral Sessions	<input type="checkbox"/>	<input type="checkbox"/>
Poster Symposium	<input type="checkbox"/>	<input type="checkbox"/>
Job positions	<input type="checkbox"/>	<input type="checkbox"/>
EIS recruitment/matching events (regarding positions for incoming EIS Class of 2017)	<input type="checkbox"/>	<input type="checkbox"/>
Social events	<input type="checkbox"/>	<input type="checkbox"/>
Networking events or meetings	<input type="checkbox"/>	<input type="checkbox"/>

* 29. Rate your level of agreement with the following statements about the EIS Conference goals: 

	Strongly Disagree	Disagree	Agree	Strongly Agree	Not Applicable
a) The conference provided a forum to engage in the scientific exchange of current epidemiologic topics.	<input type="radio"/>				
b) The conference highlighted the breadth of epidemiologic investigations at CDC.	<input type="radio"/>				
c) I gained insight into innovative epidemiological methods at this conference.	<input type="radio"/>				
d) This conference was valuable to my work.	<input type="radio"/>				
e) I plan to use something from the conference in my work.	<input type="radio"/>				
f) Overall, I am satisfied with this conference.	<input type="radio"/>				

* 30. Overall, the quality of the 2017 EIS Conference was: 

- Poor Fair Good Excellent

31. Name 1-2 aspects of the conference that you especially liked. 

32. Name 1-2 suggestions that would have improved your experience at the conference. 