

VRS Survey 2: Invitee Feedback Prior to Departure

The purpose of this survey is to gather information related to your customer service experience with the Peace Corps. The information you provide is voluntary and you are free to not answer any of the following questions. In addition, your responses are anonymous and will be reported in a way that ensures that you will not be personally identifiable by the answers that you provide.

Overall, how satisfied were you with the following:						
	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Not Applicable
1. Customer service experience with Peace Corps recruiters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Usefulness of Peace Corps Recruitment events	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Customer service experience with the Placement and Assessment Specialist who conducted your interview and issued you an invitation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
4. Customer service experience with the Office of Medical Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
5. Customer service experience with the Country Desk Officer you were assigned after accepting your invitation to serve.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. Overall customer service experience with Peace Corps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

To conclude this survey, we would like to ask you a few demographic questions. As with all questions on this survey, your responses are anonymous and will be reported in a way that ensures that you will not be personally identifiable by the answers that you provide. If you do not feel comfortable sharing your demographic information, however, you are always free to skip or select "Prefer not to answer" for any of the following questions.

GENDER

1. What is your gender?	
<input type="radio"/>	Male
<input type="radio"/>	Female
<input type="radio"/>	Prefer not to answer

ETHNICITY

2. Are You Hispanic or Latino? (A person of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin, regardless of race.)	
<input type="radio"/>	Yes
<input type="radio"/>	No
<input type="radio"/>	Prefer not to answer

RACE

3. Please select the racial category or categories with which you most closely identify by placing an "X" in the appropriate box. Check as many as apply.	
<input type="radio"/>	American Indian or Alaska Native. A person having origins in any of the original peoples of North and South America (including Central America), and who maintains tribal affiliation or community attachment.
<input type="radio"/>	Asian. A person having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian subcontinent including, for example, Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand, and Vietnam.
<input type="radio"/>	Black or African American. A person having origins in any of the black racial groups of Africa.
<input type="radio"/>	Native Hawaiian or Other Pacific Islander. A person having origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands.
<input type="radio"/>	White. A person having origins in any of the original peoples of Europe, the Middle East, or North Africa.
<input type="radio"/>	Prefer not to answer

AGE

4. What is your age?	
<input type="radio"/>	18 to 25
<input type="radio"/>	26 to 30
<input type="radio"/>	31 to 35
<input type="radio"/>	36 to 45

<input type="radio"/>	46 to 55
<input type="radio"/>	56 to 65
<input type="radio"/>	65+
<input type="radio"/>	Prefer not to answer

REGION

5. In which state do you live? [DROPDOWN LIST OF STATES, RECODE INTO REGION, INCLUDE PREFER NOT TO ANSWER]	
<input type="radio"/>	Dropdown list of States including territories
<input type="radio"/>	I live outside of the United States
<input type="radio"/>	Prefer to not to answer