

**Current Population Survey
Computer and Internet Use Supplement**

- 1. CMPINT** This month we are asking some additional questions about the Internet, computers, mobile phones, tablets, and other Internet-connected devices. First, we will ask what types of computers and other devices [you/members of your household] currently use. Please focus on devices [you/members of your household] currently have access to, and have used at least occasionally during the past six months. We are interested in devices used at any location, whether at home, work, school, a library, or anywhere else.
- 2. DESKTP** [Do you/Does anyone in this household, including you,] use a desktop computer?
(If needed) A desktop is a personal computer that is too large or heavy to be frequently moved from place to place.
(If yes & is multi-person household) Who is that?
1. Yes - If yes, *Enter persons by line number (1-16)*
2. No
- 3. LAPTOP** What about a laptop or notebook? [Do you/Does anyone in this household] use a laptop or notebook computer?
(If yes & is multi-person household) Who is that?
1. Yes - If yes, *Enter persons by line number (1-16)*
2. No
- 4. TABLET** What about a tablet or e-book reader, such as an iPad or Kindle? *(If needed)* [Do you/Does anyone in this household] use a tablet or e-book reader?
(If yes & is multi-person household) Who is that?
1. Yes - If yes, *Enter persons by line number (1-16)*
2. No
- 5. MPHONE** What about a smartphone, or a cell phone that connects to the Internet? *(If needed)* [Do you/Does anyone in this household] use a smartphone? *(If yes & is multi-person household)* Who is that?
1. Yes - If yes, *Enter persons by line number (1-16)*
2. No

6. WEARAB [Do you/Does anyone in this household] use a wearable device that is connected to the Internet, such as a smart watch or fitness band? Examples include an Apple Watch, Fitbit, or Microsoft Band.

(If yes & is multi-person household) Who is that?

1. Yes - If yes, *Enter persons by line number (1-16)*
2. No

7. TVBOX [Do you/Does anyone in this household] use a smart TV, a game or video system, or another device that connects to the Internet and plays through a TV? Examples include an Xbox, Apple TV, PlayStation, Roku, or a Blu-Ray player that can access the Internet.

(If yes & is multi-person household) Who is that?

1. Yes - If yes, *Enter persons by line number (1-16)*
2. No

8. INTINT Next, we will ask where [you/members of your household] currently use the Internet. Please focus on places where [you/members of your household] have used the Internet at least occasionally during the past six months. People can use the Internet in many places, such as at work, school, or a library. Internet use includes a wide variety of activities, from checking email or browsing the Web to watching videos or using mobile apps. We are interested in all forms of Internet use on all devices, including the ones we just discussed.

9. INHOME [Do you/Does anyone in this household, including you,] use the Internet at home? *(If yes & is multi-person household) Who is that?*

1. Yes - If yes, *Enter persons by line number (1-16)*
2. No

**If any WORK [1-16] == 1 or 2 (anyone in the household is employed), go to 10.INWORK below
Else go to 11. INSCHL ON PAGE 2.**

10. INWORK What about at work? [Do you/Does anyone in this household] use the Internet at work? *(If yes & is multi-person household) Who is that?*

1. Yes - If yes, *Enter persons by line number (1-16)*

2. No

11. INSCHL What about at school? [Do you/Does anyone in this household] use the Internet at school? Please count students only, and do not include online classes. *(If yes & is multi-person household) Who is that?*

1. Yes - If yes, *Enter persons by line number (1-16)*

2. No

12. INCAFE What about at a coffee shop or other business that offers Internet access? *(If needed)* [Do you/Does anyone in this household] use the Internet while at a coffee shop or other business that offers Internet access? *(If yes & is multi-person household) Who is that?*

1. Yes - If yes, *Enter persons by line number (1-16)*

2. No

13. INTRAV What about while commuting or traveling from one place to another? *(If needed)* [Do you/Does anyone in this household] use the Internet while commuting or traveling? *(If yes & is multi-person household) Who is that?*

1. Yes - If yes, *Enter persons by line number (1-16)*

2. No

14. INLICO What about at a library, community center, park, or other public place? *(If needed)* [Do you/Does anyone in this household] use the Internet at a library, community center, park, or other public place? *(If yes & is multi-person household) Who is that?*

1. Yes - If yes, *Enter persons by line number (1-16)*

2. No

15. INELHO What about at someone else's home? *(If needed)* [Do you/Does anyone in this household] use the Internet at someone else's home? *(If yes & is multi-person household) Who is that?*

1. Yes - If yes, *Enter persons by line number (1-16)*

2. No

16. INOTHR [Do you/Does anyone in this household] use the Internet at some other location we haven't covered? *(If yes & is multi-person household) Who is that?*

1. Yes - If yes, Enter persons by line number (1-16)
2. No

If HRNUMHOU > 1 & (total persons where any IN* = 1) < HRNUMHOU (this is a multi-person household and not everyone was reported as using the Internet), go to NETCHK below

Else if any IN*[1-16] = 1 (anyone goes online anywhere), go to TCHINT on page 4

Else go to 53. NONINT on page 12

17. NETCHK Based on your responses, it sounds like *(list names where all IN* != 1)* [does/do] not use the Internet. [Does/Do] [he/she/these people in your household] use the Internet from any location, and for any purpose? *(If additional users) Who uses the Internet from any location, and for any purpose?*

Fill appropriate lines if necessary; locations of use will be allocated

If any IN*[1-16] = 1 (anyone goes online anywhere), go to TCHINT on page 4

Else go to 53. NONINT on page 12

Next, we are interested in learning about the specific technologies people use to go online.

18. MOBDAT [Do you/Does anyone in this household] access the Internet using a mobile Internet service or a data plan for a cell phone, smartphone, tablet, mobile hotspot, or other device? *(If needed)* This type of Internet service is provided by a wireless carrier, and may be part of a package that also includes voice calls from a cell phone or smartphone.

1. Yes
2. No

If any 9. INHOME[1-16] == 1 & 18. MOBDAT == 1 (anyone goes online at home and household has a mobile data plan), go to HMINT1 below
Else if 9. INHOME[1-16] == 1 & 18. MOBDAT == 2 (anyone goes online at home but household does not have a mobile data plan), go to HMINT2 below
Else go to 25. USEINT on page 7

19. HMINT1 In addition to [your/your household's] mobile Internet service or data plan, we are interested in whether [you/your household] also use[s] any other type of Internet service when at home.

Go to 21. HOMTE below

20. HMINT2 You mentioned that [you/someone in this household/members of this household] use[s] the Internet at home.

21. HOMTE I am going to read a list of ways that people access the Internet from their homes, other than a mobile data plan. At home, [do you/does anyone in this household] access the Internet using:

Read and select all that apply

- 1. High-speed Internet service installed at home, such as cable, DSL, or fiber-optic service? *(If needed)* This type of Internet service is often provided by a cable company or phone company.** (Go to HOMSU)
- 2. Satellite Internet service?** (Go to HOMSU)
- 3. Dial-up service?** (Go to HOMSU)
- 4. Some other service?** (Go to TEOTHR)

22. TEOTHR What other service?

Enter verbatim response

23. HOMSU Thinking about the company or other organization that provides your home Internet service, who provides your Internet service?

Read and select all that apply

- 1. A company that sells Internet service, such as a cable or phone company.**
- 2. A public agency, nonprofit, or cooperative that sells Internet service.**
- 3. Internet service is provided for the entire apartment building, condominium, campus, or other community and included in housing costs.**
- 4. Internet service is publicly available and provided at no charge.**
- 5. Internet service is provided through some other method.**

24. PECOMP To the best of your knowledge, are there other companies or organizations where you live that would offer high-speed Internet service installed in your home, such as cable, DSL, or fiber-optic service? *(If needed)* This type of Internet service is often provided by a cable company or phone company.

1. Yes
2. No

- 25. USEINT** Random age 15+ internet user in household NAME selected for this series of questions
- We are interested in learning about the applications and services people commonly use with the Internet. Consider how [you personally/NAME] currently use[s] the technologies we've been discussing, whether at home or any other location. Please focus on activities [you have/NAME has] done online at least occasionally during the past six months, using an Internet-connected device such as a computer, tablet, or cell phone.
- 26. EMAIL** [Do you/Does NAME] use email?
1. Yes
 2. No
- 27. TEXTIM** What about texting or instant messaging? [Do you/Does NAME] use a texting or instant messaging service?
1. Yes
 2. No
- 28. SOCIAL** What about using social networks, such as Facebook, Twitter, Snapchat, or Instagram? *(If needed)* [Do you/Does NAME] use social networks?
1. Yes
 2. No
- 29. CONFER** In the past six months, [have you/has NAME] participated in video or voice calls or conferencing over the Internet, such as with Skype or FaceTime? *(If needed)* [Do you/Does NAME] participate in video or voice calls or conferencing?
1. Yes
 2. No
- 30. VIDEO** What about streaming or watching videos? [Do you/Does NAME] watch videos over the Internet? Examples include YouTube and Netflix.
1. Yes
 2. No
- 31. AUDIO** What about streaming or downloading music, radio programs, or podcasts? *(If needed)* [Do you/Does NAME] stream or download music, radio programs, or podcasts?
1. Yes
 2. No

32. PUBLSH What about posting or uploading blog posts, original videos, or other content that [you/NAME] created? *(If needed)* [Do you/Does NAME] publish or upload original content that [you/NAME] created to the Internet?

1. Yes
2. No

If WORK = 1 (respondent is employed), go to 33. TELEWK below
Else go to JOBSCH below

33. TELEWK What about telecommuting, or working while away from [your/his/her] usual workplace? *(If needed)* [Do you/Does NAME] use the Internet to telecommute or work while away from [your/his/her] usual workplace?

1. Yes
2. No

34. JOBSCH In the past six months, [have you/has NAME] used the Internet to search or apply for a job? *(If needed)* [Do you/Does NAME] use the Internet to search or apply for a job?

1. Yes
2. No

35. EDTRAI What about online classes or job training? *(If needed)* [Do you/Does NAME] use the Internet for educational classes or job training?

1. Yes
2. No

36. USESVC What about requesting services provided by other people, for example hailing a ride using Uber or Lyft, or reserving a room through Airbnb? *(If needed)* [Do you/Does NAME] use the Internet to request services provided by other people?

1. Yes
2. No

37. ESRVCS What about offering your own services for sale via the Internet? Examples include offering rentals on Airbnb and driving for Uber or Lyft.

1. Yes
2. No

38. ECOMME In the past six months, [have you/has NAME] used the Internet for online shopping, travel reservations, or other consumer services on the Internet? (*If needed*) [Do you/Does NAME] use the Internet for online shopping, travel reservations, or other consumer services?

1. Yes
2. No

39. EGOODS [Do you/Does NAME] use the Internet to sell goods? Examples include selling items on Etsy or eBay.

1. Yes
2. No

40. FINANC [Do you/Does NAME] use the Internet for financial services such as banking, investing, or paying bills online?

1. Yes
2. No

41. HOMIOT What about interacting with household equipment or appliances that are connected to the Internet, such as a connected thermostat, light bulb, or security system? (*If needed*) [Do you/Does NAME] use the Internet to interact with household equipment or appliances?

1. Yes
2. No

42. MEDINT I'm going to ask a couple of questions about how [you have/NAME has] used the Internet for health-related activities during the past six months.

43. MEDINF [Do you/Does NAME] research health information online, such as with WebMD or similar services?

1. Yes
2. No

44. MEDDOC What about communicating with a doctor or other health professional using the Internet? (*If needed*) [Do you/Does NAME] communicate with a doctor or other health professional using the Internet?

1. Yes
2. No

45. MEDREC What about accessing health records or health insurance records online? *(If needed)* [Do you/Does NAME] access health records or health insurance records online?

1. Yes
2. No

46. MEDMON [Do you/Does NAME] use an electronic health monitoring service that collects and sends data to your doctor or health care provider through the Internet? Examples include connected devices that monitor vital statistics, blood glucose levels, or blood pressure.

1. Yes
2. No

**** If a paired interview, go back to page 6 and read the questions EMAIL-MEDMON about the other household member being interviewed.**

47. UHHINT *(If multi-person household)* Our remaining questions are about your household as a whole. We are interested in learning generally, without identifying specific people, what challenges your household has had while using the Internet.
(If single-person household) We are interested in learning what challenges you have had while using the Internet.

48. PSPRE During the past year, have concerns about privacy or security stopped [you/anyone in this household] from doing any of these activities online:

Read and select all that apply

1. Conducting financial transactions such as banking, investing, or paying bills online?
2. Buying goods or services online?
3. Posting photos, status updates, or other information on social networks?
4. Expressing an opinion on a controversial or political issue on a blog or social network, or in a forum, email or any other venue?
5. Searching for information using a platform such as Google Search, Yahoo Search, Microsoft Bing, or another web search engine?

49. PSCON Overall, what concerns [you/members of this household] the most when it comes to online privacy and security risks?

Do not read; select all that apply and/or enter verbatim response if other

1. Identity theft
2. Credit card or banking fraud
3. Data collection or tracking by online services
4. Data collection or tracking by government
5. Loss of control over personal data such as email or social network profiles
6. Threats to personal safety, such as online harassment, stalking, or cyber-bullying
7. No concerns
8. Other: _____

50. PSCYBA During the past year, [have you/has any member of your household] been affected by an online security breach, identity theft, or a similar crime?

1. Yes
2. No

51. CBULLY During the past year, [have you/has any member of your household] experienced online harassment, stalking, or cyber-bullying?

1. Yes
2. No

If any INHOME[1-16] == 1 (anyone goes online at home) & any {INWORK, INSCHL, INCAFE, INTRAV, INLICO, INELHO, INOTHR}[1-16] == 1 (anyone goes online outside the home), go to TRADTV on page 16

Else if any INHOME[1-16] = 1 (anyone goes online at home), go to EVROUT on page 13
Else go to NONINT below

52. NHMINT You previously mentioned that [you/members of your household] use the Internet in some places, but not at home.

Go to EVRHOM

53. NONINT *(If multi-person household)* Our remaining questions are about your household as a whole. We are interested in learning why households such as yours do not use the Internet.

(If single-person household) For our remaining questions, we are interested in learning why you do not use the Internet.

54. EVRHOM [Have you/Has anyone in this household] ever used the Internet from home?

1. Yes
2. No

55. NOHM What are the reasons why [you/members of your household] do not use the Internet at home?

Do not read; select all that apply and/or enter verbatim response if other

1. Don't need it
2. Not interested
3. Can't afford it
4. Not worth the cost
5. Can use it elsewhere
6. Not available in area
7. No computing device, or device inadequate or broken
8. Online privacy or cybersecurity concerns
9. Personal safety concerns
10. Household moved or is in the process of moving
11. Other: _____

If more than one NOHM response given, go to 56. PRINOH on page 13
Else go to 57. PSENSI on page 13

56. PRINOH Of the reasons you just listed for not going online at home, which [do you/does your household] consider to be the most important?

Read previous responses if needed; select best match and/or enter verbatim response if other

1. Don't need it
2. Not interested
3. Can't afford it
4. Not worth the cost
5. Can use it elsewhere
6. Not available in area
7. No computing device, or device inadequate or broken
8. Online privacy or cybersecurity concerns
9. Personal safety concerns
10. Household moved or is in the process of moving
11. Other: _____

57. PSENSI Would [you/your household] buy home Internet service if it were offered at a lower price?

1. Yes
2. No

If any IN*[1-16] == 1 (anyone goes online anywhere), go to 63. TRADTV on page 16

Else go to 59. EVROUT on page 14

58. OUTINT You previously mentioned that [you/members of your household] use the Internet at home, but not at other locations.

59. EVROUT [Have you/Has anyone in this household] ever used the Internet from a location other than home?

1. Yes
2. No

60. NOOU What are the reasons why [you/members of your household] do not use the Internet outside the home?

Do not read; select all that apply and/or enter verbatim response if other

1. Don't need it
2. Not interested
3. Can't afford it
4. Not worth the cost
5. Nowhere to go that has it
6. No computing device, or device inadequate or broken
7. No mobile device, or mobile device inadequate or broken
8. Online privacy or cybersecurity concerns
9. Personal safety concerns
10. Household moved and is no longer near previous Internet use location
11. Other: _____

**If more than one NOOU response given, go to 61. PRINOO on page 15
Else go to 63. TRADTV on page 16**

61. PRINOO Of the reasons you just listed for not going online outside the home, which [do you/does your household] consider to be the most important?

Read previous responses if needed; select best match and/or enter verbatim response if other

1. Don't need it
2. Not interested
3. Can't afford it
4. Not worth the cost
5. Nowhere to go that has it
6. No computing device, or device inadequate or broken
7. No mobile device, or mobile device inadequate or broken
8. Online privacy or cybersecurity concerns
9. Personal safety concerns
10. Household moved and is no longer near previous Internet use location
11. Other: _____

63. TVINT Our last few questions are about the use of cable TV and satellite TV services not accessed through the Internet.

63. TRADTV [Do you/Does anyone in this household] subscribe to a cable TV or satellite TV service? Do not include services accessed through the Internet.

1. Yes **(End Interview)**
2. No **(Go to 64. PREVTV)**

64. PREVTV [Have you/has anyone in this household] ever subscribed to a cable TV or satellite TV service? Do not include services accessed through the Internet.

1. Yes
2. No

65. NOTV What are the reasons why [you/members of your household] do not subscribe to a service providing access to TV channels?

Do not read; select all that apply and/or enter verbatim response if other

1. Using Internet-based video services instead
2. Don't need it
3. Not interested
4. Can't afford it
5. Not worth the cost
6. Can watch at another location
7. Can watch using an antenna
8. Not available in area
9. No television, or television inadequate or broken
10. Household moved or is in the process of moving
11. Previously experienced poor customer service
12. Previously experienced poor quality
13. Other: _____