

Participant Number: _____

Date: _____ Time: _____

NAPCS Debriefings

Do you remember filling out the survey (*refresh respondent's memory, if necessary*)?

Overall, how did you find the process?

Were there any questions that you found difficult to answer? *(if yes)* Can you tell me more about that?

NAPCS

This year, we changed the way we asked questions about revenue. We asked you to provide details on the goods and services you provide. Do you remember answering this question? *(Refresh respondent's memory, if necessary)*

I would like to ask you some questions about this item. May I email you a screen-shot of the questions? *(If the respondent agrees, send them a screen shot of the version of the question they received)*

What were your overall impressions of this item?

(If yes) Was it clear or unclear what you need to do? What was clear/unclear about it?

Was it easy or difficult to answer?

(If difficult) Can you say more about that?

In this item, we ask for “all other operating revenue.” Did you include anything here?

(If yes) Can you tell me about that?

(If yes) Was it clear or not clear what you needed to do? What was clear/unclear about it?

(For Version B only) In this item, we ask about “Retail Services” and “Services.” Did you include anything here?

(If yes) Can you tell me about that?

(If yes) Was it clear or not clear what you needed to do? What was clear/unclear about it?

What improvements, if any, could we make to how we ask this question?

That is all the questions I have for you today. Thank you for your time.