

Questionnaire for User Interaction Satisfaction (QUIS)

Directions- Please circle the number that most appropriately reflect your impressions about using the Website.

	Terrible		Wonderful							
1. Overall reaction to the Website:	1	2	3	4	5	6	7	8	9	N/A

	Illogical		Logical							
2. Screen Layouts:	1	2	3	4	5	6	7	8	9	N/A

	Inconsistent		Consistent							
3. Use of terminology throughout the application:	1	2	3	4	5	6	7	8	9	N/A

	Inadequate		Adequate							
4. Instructions displayed on the screens:	1	2	3	4	5	6	7	8	9	N/A

	Confusing		Clear							
5. Questions displayed on the screens:	1	2	3	4	5	6	7	8	9	N/A

	Never		Always							
6. Questions can be answered in a-straight forward manner:	1	2	3	4	5	6	7	8	9	N/A

	Confusing		Clear							
7. Organization of questions, instructions - and response categories in application:	1	2	3	4	5	6	7	8	9	N/A

	Difficult		Easy							
8. Forward navigation:	1	2	3	4	5	6	7	8	9	N/A

	Difficult		Easy	
--	-----------	--	------	--

9. **Overall experience of completing-application:** 1 2 3 4 5 6 7 8 9 N/A

Difficult Easy

10. **Correcting your mistakes:** 1 2 3 4 5 6 7 8 9 N/A

11. Reading Text

Extremely Difficult 1	Somewhat Difficult 2	Borderline 3	Somewhat Easy 4	Extremely Easy 5	N/A
-----------------------------	----------------------------	-----------------	-----------------------	------------------------	-----

12. Typing text

Extremely Difficult 1	Somewhat Difficult 2	Borderline 3	Somewhat Easy 4	Extremely Easy 5	N/A
-----------------------------	----------------------------	-----------------	-----------------------	------------------------	-----

13. Clicking Links/Radio Buttons

Extremely Difficult 1	Somewhat Difficult 2	Borderline 3	Somewhat Easy 4	Extremely Easy 5	N/A
-----------------------------	----------------------------	-----------------	-----------------------	------------------------	-----

14. Zooming in or Out

Extremely Difficult 1	Somewhat Difficult 2	Borderline 3	Somewhat Easy 4	Extremely Easy 5	N/A
-----------------------------	----------------------------	-----------------	-----------------------	------------------------	-----

Additional Comments:
