

System Usability Scale - Satisfaction Questionnaire

System Usability Scale

PP # : Code :

Instructions: For each of following statements, mark one box that best describes your reactions to using online tool today..

1. I think that I would like to use this online tool frequently

Strongly Disagree

1 2 3 4 5

Strongly Agree

2. I found the online tool to be simple

Strongly Disagree

1 2 3 4 5

Strongly Agree

3. I thought the online tool was easy to use

Strongly Disagree

1 2 3 4 5

Strongly Agree

4. I think that I could use the online tool without the support of a technical person.

Strongly Disagree

1 2 3 4 5

Strongly Agree

5. I found that the various functions in the online tool were well put together

Strongly Disagree

1 2 3 4 5

Strongly Agree

6. I thought there was a lot of consistency in the online tool

Strongly Disagree

1 2 3 4 5

Strongly Agree

7. I would imagine that most people would learn to use the online tool very quickly

Strongly Disagree

1 2 3 4 5

Strongly Agree

8. I found the online tool to be very intuitive

Strongly Disagree

1 2 3 4 5

Strongly Agree

9. I felt very confident using the online tool

Strongly Disagree

1 2 3 4 5

Strongly Agree

10. I could use the online tool without having to learn anything new

Strongly Disagree

1 2 3 4 5

Strongly Agree

11. Additional Comments: