Computer infrastructure (server technologies)	Artificial intelligence
Internet-connected devices	Automation

Mobile communication technologies	Cloud computing
Use of digital technologies for collaboration	Communication and value exchange (e.g. through social media)

Digital technologies for planning and management (e.g. enterprise resource planning, customer relationship management) or distributed ledgers (blockchain)	Digital integration within and across different business functions
Access to and ability to use data analytics to design, develop, commercialize and improve products, including data about the users of the firm's products and their interactions with such products	Access to networks and the use of appropriate solutions and architectures (hardware and software)

Effective management of privacy and cybersecurity risks

Adoption of appropriate business models for digital environments, such as e-commerce, participative platforms, etc.