

Overall experience with the Survey

Unpleasant 1 2 3 4 5 6 7 Pleasant NA

The survey screens are visually pleasing

Never 1 2 3 4 5 6 7 Always NA

The survey screens look professional

Never 1 2 3 4 5 6 7 Always NA

Characters (words/text) on the screen

Barely legible 1 2 3 4 5 6 7 Very legible NA

The survey questions follow a logical sequence

Never 1 2 3 4 5 6 7 Always NA

Words used in the survey questions and answers

Hard to understand 1 2 3 4 5 6 7 Easy to understand NA

Coming up with answers to the questions

Never bothered me 1 2 3 4 5 6 7 Always bothered me NA

Instructions for correcting errors

Confusing 1 2 3 4 5 6 7 Clear NA

Entering your answers into the survey

Difficult 1 2 3 4 5 6 7 Easy NA

You knew what to do if you needed help answering the question

Never 1 2 3 4 5 6 7 Always NA

Additional Comments: