Do Not Return Report Online -**Do Not Return**

Report Online -

SERVICE ANNUAL SURVEY U.S. DEPARTMENT OF COMMERCE Economics and Statistics Administration U.S. CENSUS BUREAU Worksheet

2016 ANNUAL SERVICES REPORT

SA-72000E

(08-04-2016)

Due Date

Need help or have questions?

Call 1-877-787-9860, option "1" (8:00 a.m. - 5:00 p.m. ET, M-F) or Visit

https://econhelp.census.gov/sas

YOUR RESPONSE IS REQUIRED BY LAW. Title 13, United States Code, Sections 131 and 182 authorizes this collection. Sections 224 and 225 requires businesses and other organizations that receive this questionnaire to answer the questions and return the report to the U.S. Census Bureau. By Section 9 of the same law, YOUR CENSUS REPORT IS CONFIDENTIAL. It may be seen only by persons sworn to uphold the confidentiality of Census Bureau information and may be used only for statistical purposes. Under the same law, information that you report cannot be used for taxation, regulation, or investigation and are exempt from release under the Freedom of Information Act. Further, copies

of your response retained in your files are immune from legal

process.

WORKSHEET

DO NOT use this worksheet to respond to the survey, it is intended to assist you with gathering and preparing your data prior to reporting online.

Please view the online report for specific instructions that may apply to your EIN or firm.

Return to https://econhelp.census.gov/sas when you are ready to report online.

GENERAL INSTRUCTIONS

Throughout this survey, any reference to "this firm" is referring to the EIN that is printed in the mailing address area or the new EIN that was provided as a response in 2. Any responses related to "this firm" should only include data for the EIN referenced.

- Any significant change in this firm's operations should be noted in ①.
- For establishments sold or acquired in 2016 or 2015, report data only for the period the establishments were operated by this firm.
- Estimates are acceptable if book figures are not available.
- Enter "0" where applicable.
- Do not combine data for two or more detailed lines.
- Report data on an accrual basis, except for payroll.
- Figures should be rounded to the nearest dollar.
- If a figure is \$1,030,280,456 it should be reported as

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- Data for all Services establishments (excluding data for Retail, Wholesale, Manufacturing, Mining, and Construction operations) operating under the EIN printed in the mailing address area.
- Data for auxiliary facilities primarily engaged in supporting services to those establishment(s) such as warehouses, garages, central administrative offices, and repair services.

1	A. M	AILIN	G ADDRESS
	ls	this fi	rm's name and mailing address the same as shown in the mailing address above?
			Yes

	No - Enter corrections in the mailing address above
	110 - Enter corrections in the maining address above

Did this firm provide	the business act	tivities describ	ed below?					
Yes								
No - Specify the	his firm's business	s activity 🗾						
EDERAL EMPLOYER ID		IUMBER (EIN)						
Does this firm report pay	yroll under EIN							
Yes								
□ No - Enter curren	t 9-digit EIN AND	date payroll was	s first		EIN (9	digits)		
	this EIN					-		
					Ī	Month	Day	Yea
		ione colon mo		divontituus.	in 201	6 01	20152	
A. Did this firm experier		ions, sales, me	rgers, and/or	divestiture	s in 201	6 or :	2015?	
DRGANIZATIONAL CHAI A. Did this firm experier Yes		ions, sales, me	rgers, and/or	divestiture	s in 201	6 or :	2015?	
A. Did this firm experier		ions, sales, me	rgers, and/or	divestiture	s in 201	6 or :	2015?	
Yes No - Go to 4 Which of the followin	nce any acquisiti ng organizationa	I changes occu	rred in 2016	or 2015?				
Yes No - Go to 4	nce any acquisiti ng organizationa	I changes occu	rred in 2016	or 2015?			. explai	in in ① .
A. Did this firm experien Yes No - Go to B. Which of the following Check all that apply. If r	nce any acquisiti ng organizationa	I changes occu	rred in 2016	or 2015?	porting p		. explai	
Yes No - Go to Which of the following Check all that apply. If r	nce any acquisiting organizational	I changes occu	e rred in 2016 Ige occurred de	or 2015? uring the rep	porting p	eriod,	. explai	in in ① .
Yes No - Go to 4 Which of the following Check all that apply. If respectively. Acquisition Sale	nce any acquisiting organizational	l changes occu ganizational chan	e rred in 2016 Ige occurred de	or 2015? uring the rep	porting p	eriod,	. explai	in in ① .
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Yes No - Go to 4 Which of the following Check all that apply. If respectively. Acquisition Sale Merger Divestiture	ng organizational more than one organization AND	I changes occu ganizational chan zational change	a rred in 2016 age occurred do	or 2015? uring the rep	oorting p	eriod, Month	. explai	in in ① .
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Yes No - Go to 4 No - Go to 4 No - Go to 4 Acquisition Sale Merger Divestiture	ng organizational more than one org Date of organiz AND Enter detailed	I changes occu ganizational chan zational change	a rred in 2016 age occurred do	or 2015? uring the rep	oorting p	eriod, Month	. explai	in in ① .
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4	REPORTING P	ERIOD
	NOTE: Calenda months of data	r year dat for the 20
	What time per	iod is co
	Calend	dar year

NOTE: Calendar year data are preferred. If it is	not available, please	e report for the fiscal yea	r that includes at least six
nonths of data for the 2016 and 2015 calendar	years.		

Nhat time perio	d is covered	by the data	provided in	this report?
-----------------	--------------	-------------	-------------	--------------

Fiscal or partial year - Report beginning and ending
dates

	2016						
	В	Begi	nni	ng l	Date	е	
Mor	nth	Day		Year			
		En	ding	g Da	ate		
Month		Day		Year			

2015					
В	eginni	ng Date			
Month	Day	Year			
	Ending	Date Date			
Month	Day	Year			



Not Applicable.

SALES, RECEIPTS, OR REVENUE

What were the revenues for this firm in 2016 and 2015?

Include:

- Report gross billings, **except** where noted on the form.
- Dues and assessments from members and affiliates.
- Amounts received for work subcontracted to others.
- For locations that were sold or acquired during a year, only report for the periods that this firm operated the locations.
- Revenue from services performed by domestic locations of foreign parent firms, subsidiaries, branches, etc.
- Revenue from room and board.
- Revenue from camp tuition and campers fees.
- Receipts from guest rooms or unit rentals for all establishments owned by this firm.
- Receipts from rentals of public rooms such as ballrooms, conference rooms, etc.
- Sales of meals, alcoholic beverages, and other merchandise.
- Gaming operations.
- Site rental and equipment usage fees.
- Receipts from valet, laundry, parking, and other guest services provided by this firm.
- E-commerce revenue.

Exclude:

- Transfers made within the company.
- Taxes collected directly from customers or clients and paid directly to a local, state, or federal tax agency.
- Occupancy Taxes.
- Rents from and revenue of separately operated departments, concessions, etc., which are leased to others.
- Commissions from vending machine operators.
- Revenue of foreign subsidiaries (those located outside the U.S., i.e., outside the 50 states, District of Columbia, U.S. Commonwealth Territories, or U.S. Possessions).
- · Grants and donations.
- Franchise revenues and royalties.

	2	2016			2	2015	
\$ Bil.	Mil.	Thou.	Dol.	\$ Bil.	Mil.	Thou.	Dol.

1. TOTAL OPERATING REVENUE

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SALES TAX											
A. Did this firm collect any sales taxes i	in 2016 o	r 2015?									
Yes											
□ No - <i>Go to</i> ③											
			2016				2015				
B. What were the total sales taxes	\$ Bil.	Mil.	Thou.	Dol.	\$ Bil.	Mil.	Thou.	Dol.			
collected in 2016 and 2015? Exclude excise taxes			' '		'						
	•										
E-COMMERCE											
negotiated, over an Internet, mobile device (online system. Payment may or may not be A. Did this firm have any e-commerce re	made onli	ine.		ietwork, ei	lectroni	c mail, or	other com	parable			
No - Go to 12											
			2016				2015				
	\$ Bil.	Mil.	Thou.	Dol.	\$ Bil.	Mil.	Thou.	Dol.			
B. What was the total e-commerce			1 1	1 1							
revenue in 2016 and 2015?											
OPERATING EXPENSES What were the operating expenses for t	his firm i	n 2016 a	nd 2015?								
What were the operating expenses for to Exclude: Transfers made within the company. Capitalized expenses. Interest. Bad debt.	his firm i	n 2016 a	nd 2015?								
What were the operating expenses for to Exclude: Transfers made within the company. Capitalized expenses. Interest. Bad debt. Impairment.	his firm i	n 2016 a	nd 2015?								
What were the operating expenses for to Exclude: Transfers made within the company. Capitalized expenses. Interest. Bad debt.	his firm i	n 2016 a	nd 2015?								
What were the operating expenses for the Exclude: Transfers made within the company. Capitalized expenses. Interest. Bad debt. Impairment. Income tax. Gross annual payroll											
What were the operating expenses for the Exclude: Transfers made within the company. Capitalized expenses. Interest. Bad debt. Impairment. Income tax.	dismissal p ce premiun e plans, an e benefits,	oay, bonu ns, savin d employ and tem	ses, emplo gs bonds, c ee contrib porary staf	ash equiv utions to p f obtained	alent in ension from te	-kind, allo plans. Ex emporary	wances, he clude the	oliday cost of			
What were the operating expenses for the Exclude: Transfers made within the company. Capitalized expenses. Interest. Bad debt. Impairment. Income tax. Gross annual payroll Include salaries and wages, commissions, of tax withholding, union dues, group insurance pay, vacation pay, sick leave, stock purchase leased employees, employer's cost for fringe unincorporated businesses, exclude profit of	dismissal p ce premiun e plans, an e benefits,	oay, bonu ns, savin d employ and tem	ses, emplo gs bonds, c ee contrib porary staf	ash equiv utions to p f obtained	alent in ension from te	-kind, allo plans. Ex emporary	wances, he clude the	oliday cost of			
What were the operating expenses for the Exclude: Transfers made within the company. Capitalized expenses. Interest. Bad debt. Impairment. Income tax. Gross annual payroll Include salaries and wages, commissions, of tax withholding, union dues, group insurance pay, vacation pay, sick leave, stock purchase leased employees, employer's cost for fringer	dismissal pose premiune plans, and benefits, or other co	pay, bonu ns, saving d employ and tem empensati	ses, emplogs bonds, cee contriboorary stafon of prop	ash equiv utions to p f obtained rietors or warehousi	alent in pension from to partners ng and	-kind, allo plans. Ex emporary s. storage s	wances, he clude the help services; ro	oliday cost of ces. For yalties;			
What were the operating expenses for the Exclude: Transfers made within the company. Capitalized expenses. Interest. Bad debt. Impairment. Income tax. Gross annual payroll Include salaries and wages, commissions, of tax withholding, union dues, group insurance pay, vacation pay, sick leave, stock purchase leased employees, employer's cost for fringe unincorporated businesses, exclude profit of All other operating expenses Include travel and entertainment; postage, security services; janitorial and grounds main	dismissal pose premiune plans, and benefits, or other co	pay, bonu ns, saving d employ and tem impensati r delivery services;	ses, emplo gs bonds, c ree contribi oorary staf on of prop r services; purchased	ash equiv utions to p f obtained rietors or warehousi	alent in pension from to partners ng and	kind, allo plans. Ex emporary s. storage s th operato	wances, he clude the help services; roors; and other	oliday cost of ces. For yalties;			
What were the operating expenses for the Exclude: Transfers made within the company. Capitalized expenses. Interest. Bad debt. Impairment. Income tax. Gross annual payroll Include salaries and wages, commissions, of tax withholding, union dues, group insurance pay, vacation pay, sick leave, stock purchase leased employees, employer's cost for fringe unincorporated businesses, exclude profit of All other operating expenses Include travel and entertainment; postage, security services; janitorial and grounds main	dismissal pose premiune plans, and benefits, or other co	pay, bonu ns, saving d employ and tem impensati r delivery services;	ses, emplogs bonds, cee contriboorary stafon of prop	ash equiv utions to p f obtained rietors or warehousi	alent in pension from to partners ng and	kind, allo plans. Ex emporary s. storage s th operato	wances, he clude the help services; ro	oliday cost of ces. For yalties;			

employees as reported on this firm's IRS Form 941, Employer's Quarterly Federal Tax Return, line 5(c) for the four quarters that correspond to the survey period or IRS Form 944 Employer's Annual Federal Tax Return, line 4(c). **Include** the spread on stock options that are taxable to employees as wages

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PERATING EXPENSES - Continu	ou .			20	16					2045			
		\$ Bil.	Mil.	20	16 Thou.	Dol.	\$ Bil.	I.	⁄IiI.	2015 Ti	iou.	Г	Dol.
Personnel Costs - Continued		Ψ Βπ.			mou.	D 01.	Ψ Β				iou.		J O1.
 Employer's cost for fringe ber Employer's cost for legally required programs and programs not required law: 	ired												
1. Health insurance - Insurance premiums for hospital plans, plans, and single service plan dental, vision, prescription druinclude premium equivalents self-insured plans and fees pathird-party administrators (TP. Exclude employee contributions)	medical s (e.g., ugs). s for iid to As).					1 1	1				ı		
2. Pension plans:	JIIS												
a. Defined benefit pension - Costs for both qualified a unqualified defined pensio Pension plans that specify benefit to be paid to emploupon retirement, generally a specific amount or a per of compensation. Employe contributions are based or computations that include employee's compensation years of service and are no allocated to specific accou	and on plans. the oyees veither centage or actuarial the and												
maintained for employees								١.,				Ι.,	
b. Defined contribution place Costs under defined contriplans. Pension plans that of the employer contributions separate account provided employee. The employee at retirement depends on amount contributed and the of the account's activity. Einclude profit sharing plan purchase (e.g., 401k, 403b) stock bonus plans (e.g., ES	bution define s to a for each 'benefit" the ne results xamples s, money and												
3. Payroll taxes, employer painsurance premiums (excephealth), and other employe benefits - Include legally-red fringe benefits (e.g., Social Seworkers' compensation insuraunemployment tax, state disainsurance programs, Medicare Include benefits for life insur "quality of life" benefits (e.g., assistance, subsidized communemployer contributions to prebenefit accounts (e.g., health accounts), education assistance other benefits not specified al Exclude disbursements from or funds to satisfy health insurance.	ot quired ecurity, ance, bility e). ance, childcare uting), e-tax savings ce, and boove. trusts												
claims													
E. Temporary staff and leased er expense - Total costs paid to Pro Employer Organizations (PEOs) a staffing agencies for personnel. I all charges for payroll, benefits, a	ofessional nd nclude												
services										1 .			

7	OPERATING EXPENSES - Continued			2016				2015	
		\$ Bil.	Mil.	Thou.	Dol.	\$ Bil.	Mil.	Thou.	Dol.
	Expensed Materials, Parts, and Supplies	Ψ Βπ.	IVIII.	mou.	D 01.	Ψ Δπ.	IVIII.	Tilou.	Doi.
	(not for resale)								
	a. Expensed equipment - Expensed								
	computer hardware and other equipment (e.g., copiers, fax machines, telephones,								
	shop and lab equipment, CPUs, monitors).								
	Report packaged software in line 3a. Report leased and rented equipment in				1 1				
	line 3i								
	b. Expensed purchases of other								
	materials, parts, and supplies - Materials and supplies used in providing								
	services to others; materials and parts used in repairs; office and janitorial								
	supplies; small tools; containers and other								
	packaging materials; and motor fuels								
	Expensed Purchased Services								
	 Expensed purchases of software - Purchases of prepackaged, custom coded, 								
	or vendor customized software. Include software developed or customized								
	by others, web-design services and								
	purchases, licensing agreements, upgrades of software, and maintenance								
	fees related to software upgrades and								
	alterations								
	b. Data processing and other purchased computer services - Include web								
	hosting, computer facilities management								
	services, computer input preparation, data storage, computer time rental, optical								
	scanning services, and other computer- related advice and services, including								
	training. Exclude expensed integrated								
	systems, repair and maintenance of computer equipment, payroll processing								
	and credit card transaction fees, and								
	expenses for telecommunication services (e.g., Internet, connectivity, telephone)								
	c. Purchased communication services -								
	Telephone, cellular, and fax services; computer-related communications (e.g.,								
	Internet, connectivity, online), and other								
	wired and wireless communication services								
	d. Purchased repairs and maintenance to								
	machinery and equipment - Expensed repair and maintenance services to								
	machinery, vehicles, equipment, and								
	computer hardware. Exclude materials, parts, and supplies used for repairs and								
	maintenance performed by this firm's								
	employees								
	e. Purchased repairs and maintenance to buildings, structures, and offices -								
	Include repair and maintenance to integral parts of buildings (e.g., elevators,								
	heating systems). Exclude materials,								
	parts, and supplies used for repairs and maintenance performed by this firm's								
	employees. Report janitorial and grounds								
	maintenance services in line 4c								
	f. Purchased electricity - If the cost of electricity is included in lease or rental								
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, `	PERATING EXPENSES - Continued			2010				2015	
		\$ Bil.	Mil.	2016 Thou.	Dol.	\$ Bil.	Mil.	2015 Thou.	Dol.
_	xpensed Purchased Services - Continued	ф БП.	IVIII.	Tilou.	Doi.	ψ Ып.	IVIII.	Tilou.	Doi.
	Purchased fuels (except motor fuels) -								
9	Fuel for heating, power, or generating								
	electricity (e.g., natural gas, propane, oil, coal). If the costs are included in lease or								
	rental payments, report in line 3j								
h	. Water, sewer, refuse removal, and other utility payments - Include the								
	cost of hazardous waste removal. If the								
	costs of these utilities are included in lease or rental payments, report in line 3j			' '		,			' '
i.	Lease and rental payments for								
	machinery, equipment, and other								
	tangible items - Include lease and rental of transportation equipment without								
	operators and penalties incurred for broken leases. Exclude capital and								
	financing lease agreements and licensing/		1 1						
_	leasing of software								
j.	Lease and rental payments for land, buildings, structures, store spaces,								
	and offices - Include penalties incurred								
	for broken leases								
K	. Purchased advertising and promotional services - Include								
	marketing and public relations services .						1 1		
I.	Purchased professional and technical services - Include management								
	consulting, accounting, auditing,								
	bookkeeping, legal, actuarial, payroll processing, architectural, engineering,								
	and other professional services. Exclude								
	salaries paid to your own employees for these services			' '		,			' '
c	Other Operating Expenses								
	. Depreciation and amortization								
	charges - Include depreciation charges taken against tangible assets owned and								
	used by this firm, tangible assets and								
	improvements owned by this firm within leaseholds, tangible assets obtained								
	through capital lease agreements, and								
	amortization charges against intangible assets (e.g., patents, copyrights).								
	Exclude impairment								
b	. Governmental taxes and license fees -								
	Payments to government agencies for taxes and licenses. Include business and								
	property taxes. Exclude income taxes and sales and excise taxes collected from								
	customers			1 1					
C	. All other operating expenses - All								
	other operating expenses not reported above, unless specifically excluded in								
	the general instructions. Include office								
	postage paid and package delivery. Exclude purchases of merchandise for								
	resale and non-operating expenses. If								
	this item is greater than 20% of the total operating expenses, specify								
	the primary source of the expenses								
	below 7								
_	OTAL OPERATING EXPENSES								
	Sum of lines 1a through 4c			1				1	1

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15 and 16 Not Applicable.	
	CONTINUE ON PAGE 9

SA-72000E											Page 9
REMARKS - F	lease use mated.	this spac	e to ex	plain any	significant yea	r-to-year ch	anges, t	o clarify re	sponses,	or indica	te where
CONTACT IN	FORMATI	ON									
Name of persor			this re	port (<i>Please</i>	print)	Title					
rumo er perce.	. 10 00	. oga. ag		port (1. 10 40 0	<i>p</i>						
	Area code		Numb	ner .	Extension			Area code		Number	
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E-mail address						Website ad	aress				

THANK YOU for completing your 2016 ANNUAL SERVICES REPORT.

We suggest you keep a copy for your records.