

SERVICE ANNUAL SURVEY U.S. DEPARTMENT OF COMMERCE Economics and Statistics Administration U.S. CENSUS BUREAU Worksheet

(DRAFT)

SA-52311E

Due Date

Need help or have questions?

**Call** 1-877-787-9860, option "1" (8:00 a.m. - 5:00 p.m. ET, M-F)

or Visit

https://econhelp.census.gov/sas

OMB No. 0607-0422: Approval Expires 12/31/2018

# 2015 ANNUAL SERVICES REPORT

## WORKSHEET

DO NOT use this worksheet to respond to the survey, it is intended to assist you with gathering and preparing your data prior to reporting online.

Please view the online report for specific instructions that may apply to your EIN or firm.

Return to https://econhelp.census.gov/sas when you are ready to report online.

YOUR RESPONSE IS REQUIRED **BY LAW.** Title 13, United States Code, Sections 131 and 182 authorizes this collection. Sections 224 and 225 requires businesses and other organizations that receive this questionnaire to answer the questions and return the report to the U.S. Census Bureau. By Section 9 of the same law, YOUR CENSUS REPORT IS CONFIDENTIAL. It may be seen only by persons sworn to uphold the confidentiality of Census Bureau information and may be used only for statistical purposes. Under the same law, information that you report cannot be used for taxation, regulation, or investigation and are exempt from release under the Freedom of Information Act. Further, copies of your response retained in your files are immune from legal process

Throughout this survey, any reference to "**this firm**" is referring to the EIN that is printed in the mailing address area or the new EIN that was provided as a response in **2**. Any responses related to "this firm" should only include data for the EIN referenced.

- Any significant change in this firm's operations should be noted in 10.
- For establishments sold or acquired in 2015, report data only for the period the establishments were operated by this firm.
- Estimates are acceptable if book figures are not available.
- Enter "0" where applicable.
- Do not combine data for two or more detailed lines.
- Report data on an accrual basis, except for payroll.
- Dollars should be rounded to the nearest dollar.
- If a figure is \$1,030,280,456 it should be reported as

#### Include:

0035

- Data for all Services establishments (excluding data for Retail, Wholesale, Manufacturing, Mining, and Construction operations) operating under the EIN printed in the mailing address area.
- Data for auxiliary facilities primarily engaged in supporting services to those establishment(s) such as warehouses, garages, central administrative offices, and repair services.

\$ Bil.

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0302804

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56

## A. MAILING ADDRESS

Is this firm's name and mailing address the same as shown in the mailing address above?

Yes

No - Enter corrections in the mailing address above

PENALTY FOR FAILURE TO REPORT

	Pa
B. SURVEY COVERAGE Did this firm provide the business activities described belo	aw <sup>2</sup>
Dia this firm provide the business activities described bein	
Yes	
No - Specify this firm's business activity $\gamma$	
0002	
FEDERAL EMPLOYER IDENTIFICATION NUMBER (EIN)	
Does this firm report payroll under EIN	
Ves Yes	EIN (9 digits)
No - Enter current 9-digit EIN <b>AND</b> date payroll was first reported for this EIN	
reported for this EIN	Month Day Year
	0088
	and/or divestitures in 2015?
0016 Yes	
☐ Yes	
<ul> <li>Which of the following organizational changes occurred in</li> </ul>	1 2015?
<ul> <li>Yes</li> <li>No - Go to </li> <li>No - Go to </li> <li>Which of the following organizational changes occurred in Check all that apply. If more than one organizational change occurred in Check all that apply.</li> </ul>	<b>2015?</b> urred during the reporting period, explain in <b>①</b> .
<ul> <li>Yes</li> <li>No - Go to </li> <li>No for a second s</li></ul>	<b>2015?</b> urred during the reporting period, explain in <b>①</b> . Month Day Year
<ul> <li>Yes</li> <li>No - Go to </li> <li>No for the following organizational changes occurred in Check all that apply. If more than one organizational change occur</li> <li>Acquisition</li> <li>Sale</li> </ul>	<b>2015?</b> urred during the reporting period, explain in <b>①</b> . Month Day Year
<ul> <li>Yes</li> <li>No - Go to </li> <li>No - Go to </li> <li>B. Which of the following organizational changes occurred in Check all that apply. If more than one organizational change occur</li> <li>Acquisition</li> <li>Sale</li> <li>Date of organizational change</li> <li>AND</li> </ul>	<b>2015?</b> urred during the reporting period, explain in <b>①</b> . Month Day Year
<ul> <li>Yes</li> <li>No - Go to </li> <li>No - Go to </li> <li>B. Which of the following organizational changes occurred in Check all that apply. If more than one organizational change occur</li> <li>Acquisition</li> <li>Date of organizational change</li> <li>Sale</li> <li>AND</li> </ul>	<b>2015?</b> urred during the reporting period, explain in <b>①</b> . Month Day Year
<ul> <li>Yes</li> <li>No - Go to </li> <li>No - Go to </li> <li>B. Which of the following organizational changes occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply.</li> </ul>	<b>2015?</b> urred during the reporting period, explain in ①. Month Day Year
<ul> <li>Yes</li> <li>No - Go to </li> <li>No - Go to </li> <li>Sale</li> <li>Sale</li> <li>Merger</li> <li>Date of organizational change</li> <li>AND</li> <li>Enter detailed information below 7</li> </ul>	2015?         urred during the reporting period, explain in ①.         Month Day Year
<ul> <li>Yes</li> <li>No - Go to </li> <li>No - Go to </li> <li>No - Go to </li> <li>Sale</li> <li>Sale</li> <li>Merger</li> <li>Divestiture</li> </ul>	<b>2015?</b> urred during the reporting period, explain in ①. Month Day Year
<ul> <li>Yes</li> <li>No - Go to </li> <li>No - Go to </li> <li>B. Which of the following organizational changes occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Check all that apply.</li> </ul>	2015?         urred during the reporting period, explain in ①.         Month Day Year
<ul> <li>Yes</li> <li>No - Go to </li> <li>No - Go to </li> <li>Sale</li> <li>Sale</li> <li>Date of organizational change</li> <li>Acquisition</li> <li>Sale</li> <li>Divestiture</li> <li>Divestiture</li> <li>Date of organizational change</li> <li>AND</li> <li>Enter detailed information below </li> <li>Control Name of company</li> <li>Address (Number and street, P.O. Box, etc.)</li> </ul>	2015?         urred during the reporting period, explain in ①.         Month       Day         Year
<ul> <li>No - Go to </li> <li>No - Go to </li> <li>B. Which of the following organizational changes occurred in Check all that apply. If more than one organizational change occurred in Check all that apply. If more than one organizational change occurred in Date of organizational change</li> <li>Acquisition         <ul> <li>Acquisition</li> <li>Sale</li> <li>Merger</li> <li>Divestiture</li> </ul> </li> <li>Dout of company</li> </ul>	2015?         urred during the reporting period, explain in ①.         Month Day Year

	SA	<b>\-52</b>	311E (draft)			Page	3
4	REF	POR	ING PERIOD				
	NO yea	TE: C r tha	alendar year data are preferred. If it is not available, please report for the fiscal includes at least six months of data for the 2015 calendar year.				
			ne period is covered by the data provided in this report?		201	5	
			. ,	E	Beginnin	g Date	
			Calendar year	Month	_	Year	고
	0006	_					
			Fiscal or partial year - Report beginning and ending dates				σ
					Ending		eport
				Month	Day	Year	- 7
			000				C
			0000				3
5	Not	Арр	licable.				line
6	SA	LES,	RECEIPTS, OR REVENUE				le
	Wh	at w	ere the revenues for this firm in 2015?				i
	Inc	lude					
	• Re	eport	gross billings, <b>except</b> where noted elsewhere on the form.				ŏ
	• Ar	mour	ts received for work subcontracted to others.				
			e from services performed by domestic locations of foreign parent firms, subsidiarie	s, brancl	hes, etc.		Z
			nd assessments from members and affiliates.				Not
	• In he	come eld fo	from investments, sales of company-owned real estate (land and building) or other resale), securities, gifts, loans, contributions, and grants.	assets (e	except ir	ventory	
	● Int Al	teres Iso ir	t earned from financing leases. Interest earned from sales, rent or lease under capital clude interest, dividends, and royalties.	, finance	e, or full	payout.	Return
			lized gains (losses) within specified area(s) of activity.				Ξ
			rom separately operated departments, concessions, etc., which are leased to others.				3
	• E-	comi	nerce revenue.				-
		lude	-				
			ers made within the company.				
			realized gains (losses). collected directly from customers or clients and paid directly to a local, state, or feder	al tax or	no no v		
			le of separately operated departments, concessions, etc., which are leased to others.	מו נמא מנ	jency.		
			ie from customers for carrying or other credit charges.				
			ssions from vending machine operators.				
			e of foreign subsidiaries (those located outside the U.S., i.e., outside the 50 states, D onwealth Territories, or U.S. Possessions).	istrict of	Columb	oia, U.S.	-
							Re
	• Re	evenu	le from the sale of used equipment.				T
							Q
			Mark "X" if None \$ Bil		2015		7
	•	•	φ Din	Mil.	Thou.	Dol.	C
1.			es origination products - These products assist the issuers ties (businesses and governments) in creating their securities				ň
	and	l havi	ng them distributed to the investing public. The service may				
	invo	olve a	dvising the issuer, purchasing the securities and selling				ne
•			nderwriting), or acting as an agent in marketing the securities 2161				•
2.			ng and dealing products - debt instruments - Brokering ing in debt instruments (e.g., bills, bonds, notes, CDs,				1.
	Gua	arant	eed Investment Contracts (GICs), commercial paper, bankers				
	acce	eptar	ces, all other debt instrument products)	1 1			ŏ
3.	Bro	keri	ng and dealing products - equities - Brokering and dealing				

- in equity securities (e.g., common stock, preferred stock, convertible bonds, warrants, industrial corporations, commercial corporations, non-financial services corporations, financial corporations, holding companies, American Depository Receipts, Estate Contribution Certificates, and all other equity products) ..... 2101
- Brokering and dealing products derivative contracts -Brokering and dealing derivative contracts (e.g., forward, swap, 4. option, credit derivative contracts, all other derivative contracts traded over-the-counter or on exchanges) .....
- 5. Brokering and dealing investment company securities -

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6	SALES, RECEIPTS, OR REVENUE - Continued								
	CALLO, MECLIFIC, ON NEVENOL - Continued	Mark "X"	X" 2015						
		if None	\$ Bil.	Mil.	Tho	u.	Dol.		
6.	<b>Repurchase agreements - net gains (losses) -</b> The sale of a security to a counterparty for cash with an agreement to repurchase it at a fixed price on a specified future date. A reverse repurchase agreement is from the perspective of the counterparty to a repurchase agreement, i.e., the purchase of a security from a counterparty for cash with an agreement to sell it at a fixed price on a specified future date					1			
7.	<b>Trading debt instruments on own account - net gains (losses) -</b> Gains made from buying and selling debt securities on own account 2165								
3.	Trading equities on own account - net gains (losses) - Gains made from buying and selling equity securities on own account 2166								
9.	<b>Trading derivative contracts on own account - net gains</b> (losses) - Gains made from buying and selling derivative contracts on own account								
10.	Financial Planning and Investment Management Products								
	a. Financial planning and investment management services for individuals - Providing financial planning, advisory, and investment management services for private individuals 2104								
	b. Financial planning and investment management services								
	for businesses and governments - Providing financial planning, advisory, and investment management services for businesses and governments								
11.	All other operating revenue - Revenue not reported in lines 1 through 10b. If this item is greater than 20% of the total operating revenue, specify the primary source of the revenue								
	below 7								
	1799								
2.	TOTAL OPERATING REVENUE         Sum of lines 1 through 11       1800								
7	Not Applicable.								
8	E-COMMERCE								
	E-commerce is the sale of goods and services where the buyer places an o are negotiated, over an Internet, mobile device (M-Commerce), extranet, El comparable online system. Payment may or may not be made online.	order, or tl DI networl	ne price k, elect	e and terr ronic mai	ns of th I, or oth	e sa 1er	le		
	A. Did this firm have any e-commerce revenue in 2015?								
	Yes								
	0011								
	No - <i>Go to</i>								
			\$ Bil.	Mil.	2015 Tho		Dol.		
			φ Βπ.	IVIII.	THO	u.	DOI	•	
	B. What was the total e-commerce revenue in 2015?	2000							
9	Not Applicable.								
0	SOURCE OF BROKERING AND DEALING EQUITY REVENUE								
•		A line 2	io ro	aniwad			2015		
	How much of the brokering and dealing equity revenue reported in from the following categories?	<b>O</b> , line 3	, is re	ceivea			Percent		
	1. Fees and commissions				. 2107			%	
						$\rightarrow$			
	2. Interest income from trading accounts (including margin interes				. 2108		<u> </u>	%	
		t)			. 2108 . 2109 <b>+</b>			% %	

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**CONTINUE ON PAGE 5** 

### 11 and 12 Not Applicable.

#### **13** EXPORT REVENUE

An exported service is a service performed for a customer or client (individual, government, business establishment, etc.) located outside the United States (i.e., outside the 50 States, District of Columbia, U.S. Commonwealth Territories, or U.S. Possessions).

#### Include:

• Services performed for unaffiliated and affiliated foreign firms (i.e., foreign parent firms, subsidiaries, branches, etc.).

#### Exclude:

• Services provided to domestic subsidiaries of foreign firms.

#### A. Did the revenue reported in **()** include any revenue from exports?



		IVIII.	
B. What was this firm's revenue from exports in 2015?	1		

#### **14** OPERATING EXPENSES

#### What were the operating expenses for this firm in 2015?

#### Exclude:

- Transfers made within the company.
- Capitalized expenses.
- Bad debt.
- Impairment.
- Income tax.

#### **Gross annual payroll**

**Include** salaries and wages, commissions, dismissal pay, bonuses, employee contributions to Social Security, income tax withholding, union dues, group insurance premiums, savings bonds, cash equivalent in-kind, allowances, holiday pay, vacation pay, sick leave, stock purchase plans, and employee contributions to pension plans. **Exclude** the cost of leased employees, employer's cost for fringe benefits, and temporary staff obtained from temporary help services. For unincorporated businesses, **exclude** profit or other compensation of proprietors or partners.

#### All other operating expenses

**Include** travel and entertainment; postage, shipping or delivery services; warehousing and storage services; royalties; security services; janitorial and grounds maintenance services; purchased transportation with operators; and other expenses not reported elsewhere.

		Mark "X"		2015				
		if None	\$ Bil.	Mil.	Thou.	Dol.		
1.	Personnel Costs							
	a. Gross annual payroll - Total annual Medicare salaries and wages for all employees as reported on this firm's IRS Form 941, Employer's Quarterly Federal Tax Return, line 5(c) for the four quarters that correspond to the survey period or IRS Form 944							
	Employer's Annual Federal Tax Return, line 4(c). <b>Include</b> the spread on stock options that are taxable to employees as wages . 1821	if None \$ Bil. Mil. Thou.						
	b. Employer's cost for fringe benefits - Employer's cost for legally required programs and programs not required by law:							
	<ol> <li>Health insurance - Insurance premiums for hospital plans, medical plans, and single service plans (e.g., dental, vision, prescription drugs). Include premium equivalents for self-</li> </ol>							
	insured plans and fees paid to third-party administrators							
	(TPAs). <b>Exclude</b> employee contributions							
	CONTINUE WITH 🕐 ON PAGE 6							

**Report Online -**

**Do Not Return** 

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4	OPERATING EXPENSES - Continued								
		Mark "X"			20	015			
		if None	\$ Bil.	Mil		Tho	u.	Dol	
	Personnel Costs - Continued								
	b. Employer's cost for fringe benefits - Employer's cost for legally required programs and programs not required by law: - Continued								
	2. Pension plans:								
	a. Defined benefit pension plans - Costs for both qualified and unqualified defined pension plans. Pension plans that specify the benefit to be paid to employees upon retirement, generally either a specific amount or a percentage of compensation. Employer contributions are based on actuarial computations that include the employee's compensation and years of service and are not						1	1	1
	allocated to specific accounts maintained for employees 1842								
	<ul> <li><b>b. Defined contribution plans</b> - Costs under defined contribution plans. Pension plans that define the employer contributions to a separate account provided for each employee. The employee "benefit" at retirement depends on the amount contributed and the results of the account's activity. Examples include profit sharing plans, money purchase (e.g., 401k, 403b) and stock bonus plans (e.g., ESOPs)</li></ul>						1		
	3. Payroll taxes, employer paid insurance premiums								
	(except health), and other employer benefits - Include legally-required fringe benefits (e.g., Social Security, workers' compensation insurance, unemployment tax, state disability insurance programs, Medicare). Include benefits for life insurance, "quality of life" benefits (e.g., childcare assistance, subsidized commuting), employer contributions to pre-tax benefit accounts (e.g., health savings accounts), education assistance, and other benefits not specified above. Exclude disbursements from trusts or funds to satisfy health insurance claims								1
	<b>c.</b> Temporary staff and leased employee expense - Total costs paid to Professional Employer Organizations (PEOs) and staffing agencies for personnel. <b>Include</b> all charges for payroll, benefits,						· · · ·		
	and services								
	Expensed Materials, Parts, and Supplies (not for resale)								
	<ul> <li><b>a. Expensed equipment</b> - Expensed computer hardware and other equipment (e.g., copiers, fax machines, telephones, shop and lab equipment, CPUs, monitors). Report packaged software in line <b>3a</b>. Report leased and rented equipment in line <b>3i</b></li></ul>								1
	<ul> <li>Expensed purchases of other materials, parts, and supplies - Materials and supplies used in providing services to others; materials and parts used in repairs; office and janitorial supplies; small tools; containers and other packaging materials;</li> </ul>								
	and motor fuels								
	Expensed Purchased Services a. Expensed purchases of software - Purchases of prepackaged,								
	custom coded, or vendor customized software. <b>Include</b> software developed or customized by others, web-design services and purchases, licensing agreements, upgrades of software, and maintenance fees related to software upgrades and alterations					1			1
	b. Data processing and other purchased computer services - Include web hosting, computer facilities management services, computer input preparation, data storage, computer time rental, optical scanning services, and other computer-related advice and services, including training. <b>Exclude</b> expensed integrated systems, repair and maintenance of computer equipment, payroll processing and credit card transaction fees, and expenses for telecommunication services (e.g., Internet, connectivity, telephone) 1845								
	<b>c.</b> Purchased communication services - Telephone, cellular, and fax services; computer-related communications (e.g., Internet, connectivity, online), and other wired and wireless communication								
	connectivity, online), and other wired and wireless communication								

		Mark "X"			2015	
		if None	\$ Bil.	Mil.	Thou.	Dol.
E	xpensed Purchased Services - Continued					
C	<ul> <li>Purchased repairs and maintenance to machinery and equipment - Expensed repair and maintenance services to machinery, vehicles, equipment, and computer hardware.</li> <li>Exclude materials, parts, and supplies used for repairs and maintenance performed by this firm's employees</li></ul>					
e	<ul> <li>Purchased repairs and maintenance to buildings, structures, and offices - Include repair and maintenance to integral parts of buildings (e.g., elevators, heating systems).</li> <li>Exclude materials, parts, and supplies used for repairs and maintenance performed by this firm's employees. Report janitorial and grounds maintenance services in line 4d</li> </ul>					
f	<ul> <li>Purchased electricity - If the cost of electricity is included in lease or rental payments, report in line 3j</li> </ul>					
_	<b>J. Purchased fuels (except motor fuels) -</b> Fuel for heating, power, or generating electricity (e.g., natural gas, propane, oil, coal). If the costs are included in lease or rental payments, report in line <b>3j</b>					
ł	In Water, sewer, refuse removal, and other utility payments - Include the cost of hazardous waste removal. If the costs of these utilities are included in lease or rental payments, report in line 3j 1852					
i	Lease and rental payments for machinery, equipment, and other tangible items - Include lease and rental of transportation equipment without operators and penalties incurred for broken leases. <b>Exclude</b> capital and financing lease agreements and licensing/leasing of software					
j	<ul> <li>Lease and rental payments for land, buildings, structures, store spaces, and offices - Include penalties incurred for broken leases</li> </ul>					
ŀ	x. Purchased advertising and promotional services - Include marketing and public relations services					
I	• Purchased professional and technical services - Include management consulting, accounting, auditing, bookkeeping, legal, actuarial, payroll processing, architectural, engineering, and other professional services. <b>Exclude</b> salaries paid to your own employees for these services					
(	Other Operating Expenses					
	Depreciation and amortization charges - Include depreciation charges taken against tangible assets owned and used by this firm, tangible assets and improvements owned by this firm within leaseholds, tangible assets obtained through capital lease agreements, and amortization charges against intangible assets (e.g., patents, copyrights). Exclude impairment					
Ľ	D. Governmental taxes and license fees - Payments to government agencies for taxes and licenses. Include business and property taxes. Exclude income taxes and sales and excise taxes collected from customers					
C	expense in					
C	<ul> <li>All other operating expenses - All other operating expenses not reported above, unless specifically excluded in the general instructions. Include office postage paid and package delivery.</li> <li>Exclude purchases of merchandise for resale and non-operating expenses. If this item is greater than 20% of the total operating expenses, specify the primary source of the expenses below 7</li> </ul>					
	1859					
-	OTAL OPERATING EXPENSES					

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15	NON-OPERA	ING INT	EREST EX	PENSE								
	What was the Exclude: • Transfers ma • Capitalized ir	ide within	-		expense f	for this firm	as define	d in <b>O</b> B?	,			
										201	E	
	Non-operatin incurred in the continuing ope	financing	of operat	ions and	l long live	ed assets used	d in	Mark "X" if None	\$ Bil.		Thou.	Dol.
16	Not Applicable	).										6
	REMARKS - F data were estin		this space	e to expl	ain any si	ignificant yea	r-to-year ch	nanges, to	o clarify re	sponses,	or indic	cate where
												5
18	CONTACT IN	FORMAT	ION									<u> </u>
Ŷ	Name of persor			this repo	rt (Please r	orint)	Title					
		Area code		Number		Extension			Area code		Numbe	er 📕
	Telephone			-				Fax			_	
	E-mail address						Website ad	ldress				
												2
		THA				<b>your 2015 A</b> keep a copy f			S REPORT			, nem
instru inforn reduc DC 20 subje	c reporting burde ctions, searching nation. Send con ing this burden, 233. You may e- ct. You are not re gement and Bud n.	existing da ments regato: ECON Si mail comm equired to re	ata sources, arding this urvey Comr ents to ECC espond to t	, gatherin burden e nents 06 )N.Surve his collec	g and mai stimate or 07-0422, U y.Commen stion of inf	ntaining the da any other aspe .S. Census Bur ts@census.gov ormation if it d	ta needed, a ct of this co eau, 4600 Si . Be sure to bes not disp	and comple llection of lver Hill Ro use ECON lay a valid	eting and re information bad, Room I N Survey Co approval n	eviewing th n, including EMD-8K122 omments 0 umber fror	e collect sugges 2, Washi 607-0422 n the Of	tion of tions for ngton, 2 as the ffice of