Form Approved OMB No. 0920-0974 Expiration Date: 10/31/2019

Customer Service Feedback Survey of 2017 NSSP Annual Grantee Meeting

General Meeting Feedback From an overall perspective, please indicate whether this meeting met your expectations: Met expectations Neutral Did not meet NA/ Did not attend expectations Please indicate what you liked most about the meeting. Please indicate how the meeting, as a whole, could be improved. Please indicate topic areas/ areas of need that you would like further guidance on from CDC and/ or other grantees.

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Session Feedback

Please indicate your level of agreement with the following statements regarding the meeting sessions:

I was satisfied with each of the following sessions

Session	Strongly agree	Agree	Neutra I	Disagree	Strongly disagree	NA/ Did not attend
ESSENCE Beginner Training						
ESSENCE Intermediate/ Advanced Training						
National Syndromic Surveillance Program (NSSP)						
Future Steps						
Meaningful Use Overview						
NSSP Success Stories from the Field						
State Collaboration and Partnership Strategies						
Community of practice						
NSSP Grantee Guidance						
Annual Progress Report Results						
Supporting Data and Tools Used to Generate						
Measures for Reporting						
Representativeness and Recruitment						
Roundtable						
Syndromic Surveillance Practice Roundtable						
Data Quality Roundtable						
Data Sharing Roundtable						
Poster Session						
Breakfast and Networking						

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Please indicate how any of these sessions could be improved. Please include the particular session the comment is in reference to.
Please indicate topics/ issues around which you would like to see sessions/ discussion organized in
future grantee meetings

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Logistics Feedback

Please indicate your level of satisfaction with the following logistical components of the meeting.

Logistical component	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied
Transportation					
Housing/					
Accommodations					
Meeting Location					
Learning					
Environments					
Meeting AV					

Please indicate ways in which we can improve the meeting in terms of logistics.				
Please provide any additional comments or suggestions in regards to the meeting.				