

# Attachment 2. 2019 EIS Conference Customer Service Feedback Survey Screenshots



## 2019 EIS Conference Customer Service Feedback Survey

### INTRODUCTION

Form Approved  
OMB No. 0920-0974  
Expiration Date: 10/31/2019

Thank you for attending the 68th Annual EIS Conference held April 29–May 2, 2019. We value your feedback to help us improve future conferences. This anonymous survey should take an average of 4 minutes to complete. Please respond to this survey only once after your conference experience has ended.

To ensure that your responses are being saved as you navigate through the survey, please use the "Previous" and "Next" buttons at the bottom of each page (NOT the "Back" and "Forward" buttons in your browser). If you exit the survey before submitting it, you will not be able to return to edit your responses.

If you encounter any problems or have questions about the survey, please contact Meagan Davis ([yly5@cdc.gov](mailto:yly5@cdc.gov)).

We look forward to your feedback and to seeing you again at next year's conference.

Thank you!

EIS Program

Notice: By continuing to the next screen, you consent to complete this survey.

The public reporting burden of this collection of information is estimated to average 4 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Reports Clearance Officer, 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333 ATTN: PRA (0920-0974)



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## 2019 EIS Conference Customer Service Feedback Survey

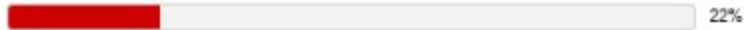
### ATTENDANCE

To return to a previous page, use the "Previous" button at the bottom of the page (**NOT** the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.

\* 1. Did you attend the 2019 EIS Conference (April 29–May 2)?

Yes

No



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## 2019 EIS Conference Customer Service Feedback Survey

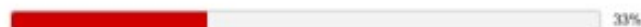
### YOUR CONFERENCE OBJECTIVES

To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.

- \* 2. Please indicate whether each of the following was one of your objectives in attending the EIS conference, and if so, whether the conference effectively helped you meet that objective.

	This was one of my objectives and the conference effectively helped me meet it	This was one of my objectives and the conference did not effectively help me meet it	This was not one of my objectives
Hear about the current work being conducted by Epidemic Intelligence Service (EIS) officers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learn about methodology and techniques used by EIS officers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hear about the current work being conducted by Laboratory Leadership Service (LLS) fellows	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learn about methodology and techniques used by LLS fellows	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Present or share knowledge about scientific investigations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Network with public health professionals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learn more about opportunities at the CDC	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Obtain Continuing Education (CE)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Socialize with friends or colleagues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recruit and match with EIS officers in the incoming class of 2019 for positions in my C/O or field assignment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. If you indicated above that you had an "other" objective in attending the EIS conference, please indicate what that objective was.



OVERALL EIS CONFERENCE

To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.

\* 4. Please rate your level of agreement with the following statements regarding the scientific content of the conference.

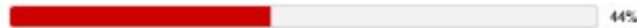
	Strongly Disagree	Disagree	Agree	Strongly Agree	Did Not Attend Scientific Presentations
The conference provided a forum to engage in the scientific exchange of ideas on current epidemiologic topics.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I learned something new from the scientific presentations.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I plan to apply what I learned from the scientific presentations in my work.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, I am satisfied with the scientific content of the conference.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\* 5. Please rate the following aspects and features of the conference.

	Poor	Fair	Good	Excellent	Don't Know
Registration process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communications before the conference	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of the badge pick-up process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Conference mobile app	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
On-site Wi-Fi	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
On-site support personnel	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of venue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Conference schedule	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall conference experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\* 6. Did you attend a TED-style talk on Tuesday, April 30 or Thursday, May 2?

- Yes
- No



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TED-STYLE TALK FEEDBACK


To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.

\* 7. Please rate your level of agreement with the following statements regarding the TED-style talks.

	Strongly Disagree	Disagree	Agree	Strongly Agree
The TED-style talks engaged my interest in the subject matter.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would like to see TED-style talks at future EIS conferences.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I found value in hearing from alumni in the TED-style talks.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



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## 2019 EIS Conference Customer Service Feedback Survey

### PUBLIC HEALTH LABORATORY SCIENCE SESSION ATTENDANCE

To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.

\* 8. Did you attend the Public Health Laboratory Science Session on Tuesday, April 30 from 1:25-3:00pm?

Yes

No



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## 2019 EIS Conference Customer Service Feedback Survey

### PUBLIC HEALTH LABORATORY SCIENCE SESSION FEEDBACK

To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.

\* 9. Please rate your level of agreement with the following statements regarding the Public Health Laboratory Science (Session G2) on Tuesday, April 30 from 1:25-3:00pm.

	Strongly Disagree	Disagree	Agree	Strongly Agree
I learned something new about LLS fellow/lab scientists' contributions to public health from the Public Health Laboratory Science session.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I found it valuable to attend the Public Health Laboratory Science session.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. Please include any comments about the Public Health Laboratory Science session, including any suggestions for improvement.



## 2019 EIS Conference Customer Service Feedback Survey

### OVERALL

To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.

\* 11. Please rate your level of agreement with the following statement: During the conference, I was able to find time to both network with colleagues and attend scientific sessions.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Not applicable

12. If you indicated above that you "strongly disagreed" or "disagreed", please explain why.

13. Is there anything else you would like conference organizers to know about your EIS Conference experience?



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**2019 EIS Conference Customer Service Feedback Survey**


**END OF SURVEY**

Thank you for your time and feedback! We hope to see you at next year's conference, which will take place April 27–30, 2020.

Please click "Done" to submit.



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