

New Requirements for Supporting Statement A

GenIC

Request for Approval under the Generic Clearance for the Collection of Routine Customer Feedback

OMB Number 0920-974

Customer Service Feedback Survey of 2019 EIS Conference

- Goal of this study is to ensure that the EIS conference is meeting its goals and the needs of the attendees
- Intended use of the resulting data is to improve the logistics, communication, scientific content, and quality of the overall conference experience for planning future conferences
- Data will be collected using Survey Monkey, a web-based survey tool
- The subpopulation to be studied is 2019 EIS Conference registrants
- Data will be analyzed using descriptive statistics