**Attachment 4. EIS Conference Customer Service Feedback Survey Invitation Email**

**From:** [eis@cdc.gov](mailto:eis@cdc.gov)

**BCC:** All Registrants Who Provided E-mail Address; EIS Program Staff

**Subject**: Your Feedback of 2019 EIS Conference Wanted

Thank you for attending the 68th EIS Conference, April 29–May 2, 2019. We strive to continually improve the conference experience, and we are interested in your honest and constructive feedback.

To help improve the next EIS conference, please complete a brief survey by accessing the link below. **The survey takes an average of 4 minutes to complete.** You can edit previous responses as you complete the survey. To return to a previous page, use the **“Previous”** button at the bottom of the page (NOT the “Back” button on your browser menu). To advance, use the **“Next”** button at the bottom of the page. You will not be able to edit your response when you exit the survey; therefore, you will have to complete this survey in one sitting. The survey will close on **Friday, May 17, 2019 at 11:59 pm ET**.

[**http://www.tinyurl.com/EISConference2019**](http://www.tinyurl.com/EISConference2019)

Please complete the survey only once after your conference experience has ended. Note that this survey is different from the questionnaire for continuing education.

If you have any questions or problems, please contact Meagan Davis at [yly5@cdc.gov](mailto:yly5@cdc.gov).

Thank you again for attending this year’s conference and providing feedback. We look forward to seeing you again next year.

EIS Program