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Cohort V CLIENT FOLLOW-UP INTERVIEW

	Participant ID#:
	/ / / (mm/dd/yyyy)
	ent:
Center Code #:	
Hospital referral came from? Emergency	·
	ital:
During this interview, I'll be asking you som	e questions to find out how you were doing when you re doing now. But, before I do that, I'd like to ask you a
1. Age?	2. Gender:
	☐ Male
	☐ Female
3. Ethnicity:	How would you describe your race? (Select all that apply)
Not Hispanic or Latino	 □ American Indian/Alaska Native □ Asian □ Native Hawaiian or Other Pacific Islander □ Black or African American □ White □ Don't Know □ Refused
5. Your highest level of education:	6. Currently attending school?
Less than High SchoolHigh School Graduate or GED	☐ Yes ☐ No
Some College or Technical School	If "Yes," 6a. What type of school?
☐ College Graduate ☐ Graduate School (e.g., M.S., Ph.D., M.D., D.D.S.)	6b. Attending? □ Full Time □ Part Time
7. Your father's highest level of	8. Your mother's highest level of education:

education: Less than High School High School Graduate or GED Some College or Technical School College Graduate Graduate School (e.g., M.S., Ph.D., M.D., D.D.S.) Don't know	 □ Less than High School □ High School Graduate or GED □ Some College or Technical School □ College Graduate □ Graduate School (e.g., M.S., Ph.D., M.D., D.D.S.) □ Don't know 		
9. Have you ever served in the military? Yes No Prefer not to answer If "Yes": Are you currently serving in the military? Yes No Prefer not to answer If "Yes": Are you on active duty? Yes No Prefer not to answer			
 10. Are you currently a member of the ☐ Yes ☐ No ☐ Prefer not 11. Have you ever served in a combat ☐ Yes ☐ No ☐ Prefer not 	to answer zone or on a peace-keeping mission?		
12. Employment Status: (check all that apply) Employed Full Time Employed Part Time Homemaker Retired Unemployed On Disability	13. Are you currently (read choices)? Married Separated Divorced Widowed Never married		
14. Are you currently living with someone in a marriage-like relationship? Yes No	15. Household composition? (check all that apply) Spouse/Partner Children (If "Yes," Number:) Parent(s) Other family Member(s) Non-family Member(s) Live alone		
16. How long have you lived at your current address?	17. Since the age of 18, have you ever been		

(circle unit of	homeless? ☐ Yes ☐ No		
time)	If "Yes," How long homeless since age		
(#) days months years	18?		
	(circle unit of time)		
	(#) days months years		
18. Do you have health insurance?			
Yes			
□ No			
If "Yes," What kind?			
Insured through employer	(or other group plan)		
☐ Purchase own insurance policy			
☐ Covered on parent's or spouse's insurance plan			
☐ Medicaid			
☐ Medicare			
	ogram, such as CHAMPUS or the Indian Health		
Services			
☐ Other:			

PRIOR SERVICE USE

So the next couple of questions I'm going to ask you are about the resources you used BEFORE you went to the hospital on (date)

19. Had you ever used any of the follow	ng services <u>for a mental health issue</u>
BEFORE you went to the hospital?	(read service list below to client)

Yes (If yes, check all service types that client had used, and code most recent date
accessed BEFORE going to the hospital)

Emergency Department for mh/bh issue
Inpatient Hospitalization for mental/behavioral health issue
Phone Counseling / Crisis Hotline
Other Emergency Service (e.g., 911, mobile crisis evaluation)
Professional Mental Health Service (e.g., psychiatrist, psychologist, social worker)
Other Counseling Service (e.g., AA, pastoral counselor, support group)
Other Professional Resource (e.g., pc doctor consulted for mental health issue)

□ No (If "No," skip to question #21.)

If "Yes,"19a. When did you last use the service(s)?

(For each service used, code most recent date accessed BEFORE going to the hospital.)

	Last Time Accessed Service		
	Within Month Before Going to Hospital	Within Year Before Going to Hospital	More than One Year Before Going to Hospital
Emergency Department			
Inpatient Hospitalization			
Phone Counseling /Crisis Hotline			
Other Emergency Service			
Professional Mental Health Service			
Other Counseling Service			
Other Professional Resource			

20.	Were you in treatment for any behavioral or emotional issues at the time you went
t	the hospital?
	☐ Yes

☐ No	
If "Yes,"	20a. From whom were you receiving treatment? (Code all that apply):
	MH professional (e.g., psychiatrist, psychologist, social worker)
	Other counseling (e.g., clergy, support group, AA)

☐ Primary care doctor (i.e., for medication management)

 Other members of treatment team (e.g., case worker, occupational therapist)
Other If "Other", specify:SUICIDE RISK – AT TIME OF HOSPITAL VISIT
 21. When you went to the hospital on (date), were you having any thoughts about suicide? Yes No Details (including precipitating factors) if mentioned:
22. At that time (when you went to the hospital), had you made any specific plans to kill yourself, to end your life? Yes No No Do not remember If "No" or "Do not remember," skip to question #24
If "Yes,"
22a. Had you planned how to do it? Yes No Do not remember Details:
If "Yes," 22b. Were those means available to you? Not available/Had not been obtained Obtained/Close by, but not immediately available Immediately available/On hand N/A
22c. Had you planned where to do it? Yes No Do not remember Details:
22d. Had you planned when to do it?YesNoDo not remember
If "Yes," 22e. When did you plan to do it? Immediately / within a few hours Within 48 hours Within a week

	I When thing	ure date (more thans got bad enough	n a week away)	
note)? Yes No	not rememb			g., obtaining means, writing a
24. Had you o hospital or		ning to try to kill	yourself right	before you went to the
□ Y	es o If "No," s	skip to #25.		
If "Yes," 24a. What	had you dor	ne to kill yourse	If?	
24b. (Interv	iewer: please	e classify actions	based on client	r's response to #24a.)
hel did sor mir	Aborted att d pills in han n't go throug Interrupted ne external e nd) Attempt in p	empt (i.e., client od, put rope arour of with it) attempt (i.e., sarevent prevented of progress (i.e., cl	stood on bridge and neck, etc. — the as aborted a client from acting ient shot self, cuptherwise self-ha	armed with no intent to die)
_	-			u went to the hospital?
☐ Not	at all	A little	☐ Moderately	☐ A lot
25. When you die?	went to the	hospital on (da	te), how much	would you say you wanted to
□ Wa □ Abo □ A p	out equal	nore than live Inted to live more	than die	
26. Did you th	ink you had	any other ways	to solve your	problems, other than suicide?
		e only possible op options existed	otion	

about killing yo	ourself?
□ 1 □ 2	= Not at all likely
	= Somewhat likely
<u> </u>	= Extremely likely= Did try to kill self
	utomatically code "6" if behavior previously reported was Attempt in Progress 24b)
PREVIOUS A	ATTEMPTS (EVER)
•	note: if client answered "Yes" to #24, code 28 as "yes", and specify that the next a) is about an attempt "other than what you just told me.")
28. Have you □ Y	ever, in your whole life tried to kill yourself?
	o If "No," skip to question #33
If "Yes,"	
28a. Did	you make the attempt BEFORE you went to the hospital on (date)?
	- 100
If "Y€	es,"
	How many times did you try to kill yourself <i>BEFORE</i> you went to the hospital? times
time to ye	as your last attempt BEFORE you went to the hospital, (the one closest in our going to the hospital)? /ithin 1 hour ame day /ithin 1 week /ithin 1 month lore than 1 month
	go to a doctor, emergency room or other health facility for the resulting injury after you tried to kill yourself?
(Ask quesi □ Y □ N	

27. When you went to the hospital, how likely were you to carry out your thoughts

31. What had you done to try to kill yourself?

v? When? Where? \		J		
than 1 attempt BEF with the second m	• •	•	•	

FOLLOW-UP (by crisis center counselors)

The next questions are about the follow-up contact(s) you received from the crisis center, after you were discharged from the (ED / Hospital) on (date).

-			•		ital) on (date), how many times ors from (crisis center) for follow
1	.x □ 2x □ 3x □	1 M	ore than 3x	(give #: _)
☐ Client	does not remember	rec	eiving follow	-up <i>(If ye</i>	es, skip to question # 61)
helpful	•		•	()	from the crisis center that were
not help	oful to you?		-		from the crisis center that were
	No				
36. What ty apply)	pe of follow-up did	yo	u receive fr	om the c	risis center? (check all that
T	Telephone call(s) Chat follow-up Text follow-up Face-to-face contact	with	n crisis coun:	selor	
	ails (if provided):				
	for each type of follo				
			•		entact over the telephone?
	Comfortable		Neutral	-	Uncomfortable
36b. Hov	v did you feel abou	t re	ceiving follo	ow-up co	entact over online chat?
	Comfortable		Neutral		Uncomfortable
36c. Hov	v did you feel abou	t re	ceivina folla	ow-up co	intact by text?
	Comfortable		Neutral	=	Uncomfortable
36d. Hov	v did you feel abou		•	-	-
	Comfortable		Neutral		Uncomfortable
□ 1 □ (medium of follow-u Telephone call(s) Chat follow-up Text follow-up	рd	id you (or w	ould you	u) prefer?

☐ Face-to-face conta	ct with crisis couns	elor	
Details:			
38. How many different cour	nselors contacted	you for follow-up?	
□ 1 □ 2 □ More t	:han 2 (give #:) □ Don't remember	
If client had contact with	more than one co	ounselor from center:	
38a. How did you feel ab	out talking to diffe	erent counselors?	
☐ Comfortable	☐ Neutral	☐ Uncomfortable	
39. When was the last time y	ou were contacte	ed by a counselor at the cer	nter?
Within the last for	ew days		
\square Within the past			
☐ Within the past			
☐ Within the past☐ More than a mo			
— Word than a mo	nar ago		
40. Are you expecting anoth	ner contact from t	he center?	
☐ Yes, follow-up is			
□ No, follow-up has □ Client unsure	s ended		
_ , , , , , , ,			
If "No": 40a. How did follow-up	and?		
		o end follow-up (i.e., because cli	ient felt
better/was in	treatment, or because	se all planned contacts had bee	n completed)
		up (i.e., center did not offer any r	
☐ N/A (Follow-t		o (i.e., client declined any more o	Juliacis)
`	e whether follow-up h	as ended	

COUNSELOR BEHAVIOR

41. Next, I want to ask you some specific questions about the counselor(s) from the crisis

center who followed up with you.

COUNSELOR BEHAVIOR (Rate Each Item)	Not at all	A little	Mode rately	A lot	Check below if client had multiple follow-up counselors, and wants to rate them differently on a particular behavior. (Do not read this option to client.)
I. GOOD CONTACT:					
To what extent did the counselor(s) Show empathy or validate you by saying things like "it must be hard for you"?	0	1	2	3	9
To what extent did the counselor(s) Understand your feelings	0	1	2	3	9
To what extent did the counselor(s) Understand your situation?	0	1	2	3	9
To what extent did the counselor(s) Create a caring and safe environment?	0	1	2	3	9
To what extent did the counselor(s) Relate to you?	0	1	2	3	9
To what extent was/were the counselor(s) Non-judgmental and accepting?	0	1	2	3	9
To what extent was/were the counselor(s) Respectful to you?	0	1	2	3	9
To what extent was/were the counselor(s) Patient with you? (Did not rush you?)	0	1	2	3	9
To what extent did the counselor(s) Stay engaged? (Seem interested and attentive?)	0	1	2	3	9
To what extent did the counselor(s) Sound natural not scripted?	0	1	2	3	9
To what extent did the counselor(s) Exhibit confidence in their role as a crisis counselor?	0	1	2	3	9
II. COLLABORATIVE PROBLEM SOLVING: To what extent did the counselor(s) Help you identify your problems, needs and wants?	0	1	2	3	9
To what extent did the counselor(s) Help you prioritize your problems, needs and wants?	0	1	2	3	9
To what extent did the counselor(s) Identify the event that precipitated your going to the hospital?	0	1	2	3	9
To what extent did the counselor(s) Explore what you had already tried to do to solve the problem?	0	1	2	3	9

COUNSELOR BEHAVIOR (Rate Each Item)	Not at all	A little	Moder ately	A lot	Check below if client had multiple follow-up counselors, and wants to rate them differently on a particular behavior. (Do not read this option to client.)
To what extent did the counselor(s) Tell you what you should do?	0	1	2	3	9
To what extent did the counselor(s) Help you to explore alternatives?	0	1	2	3	9
To what extent did the counselor(s) Work with you to create a plan that will keep you safe?	0	1	2	3	9

COUNSELOR BEHAVIOR (continued)

Counselor Behavior in Assessing Suicide Risk:

During the follow-up calls, did the counselor(s)	Yes	No	Do Not Remember
Ask you if you were thinking about suicide?			
Ask you if you had thought about suicide within the past two months?	۵		
Ask you if you had ever attempted suicide?			
Ask any other kind of questions that encouraged you to acknowledge suicidal thoughts?			

Counselor Behavior in Assessing Client's Buffers:

During the follow-up calls, did the counselor(s)	Yes	No	Do Not Remembe r
Talk with you about your plans for the future?			
Talk with you about your reasons for living?			

SUICIDE RISK DURING FOLLOW-UP PERIOD

These questions are about the time when (crisis center) was following up with you, from the time you were discharged from the (ED / Hospital) on (date) to the most recent follow-up contact you received.

42. Between the time you were discharged from the (ED / Hospital) on (date) and the

☐ Ye	S
ا	f "Yes," details:
☐ No	
43. While you v	were receiving follow-up from the crisis center, did you have a specific plan to
kill yoursel	
☐ Ye	
	o not remember If "No" or "Do not remember," skip to #44
	S:
If "Yes,"	
43a. Did yo	u plan how to do it?
☐ Ye	
□ No	o not remember
	S:
Details	S
If "Yes	
43b. V	Vere the means available to you? □ Not available/Had not been obtained
	□ Obtained/Close by, but not immediately available
	□ Immediately available/On hand
	□ N/A
43c. Did yo	u plan where to do it?
☐ Ye	
□ No	o not remember
110	HOLLOHIDE
	s:

	No Don	ot remember
	00000	en did you plan to do it? Immediately / within a few hours Within 48 hours Within a week Specific future date (more than a week away) When things got bad enough Other: N/A
a note)? 1 Yes 1 No	e something in preparation for killing yourself (e.g., obtaining means, writing
		ot remember
		enter was following up with you, how much would you say you wanted
	Wan Abou Apa	nitely wanted to die ted to die more than live ut equal rt of me wanted to live more than die nitely wanted to live
46. Did y	ou thin	k you had any other ways to solve your problems, other than suicide?
		de was the only possible option r possible options existed
		enter was following up with you, how likely were you to carry out your out killing yourself?
	2 3 3 = 3 4 3 5 =	Not at all likely Somewhat likely Extremely likely Did try to kill self (If yes, check yes to question #48 below and skip to
hospi		anything to try to kill yourself after you were discharged from the (ED / Iring the time the center was following up with you?
) No	If "No," skip to #49.

If "Yes,"

Bb.	☐ Prepara ☐ Aborted held pills in didn't go thr	atory behavior (i.d d attempt (i.e., cli hand, put rope a rough with it)	e., client obtained ment stood on bridge round neck, etc., the	lient's response to #48a) nethod, wrote a note) ready to jump, held gun to head en changed his/her mind and
	mind) □ Attemp □ NSSI (i	t in progress (i.e. .e., client cut self	, client shot self, cu	armed with no intent to die)
			of dying at that tir	
	☐ Not at all	☐ A little	☐ Somewhat	☐ A lot
o v	vhat extent did	d the counselor	s contacting you s	stop you from killing yourself?
	☐ A lot	☐ A little	☐ Not at all	☐ It made things worse
I9a.	Details: Wha	it was it about th	ne follow-up conta	ct(s)?
	/hat extent did	the counselor's	s contacting you k	
			ut the follow-up co	Ü

51.	thoughts, feelings or behaviors) that can alert you that you may be at risk of becoming suicidal again in the future?
	☐ Yes☐ No☐ Do not remember
	If "Yes", 51a. Has being aware of this been helpful to you? □ Very much □ Somewhat □ A little □ Not at all □ N/A
52.	Did you and the counselor(s) identify any events or situations which might trigger
	you to become suicidal again in the future?
	☐ Yes
	□ No
	☐ Do not remember
	If yes: 52a. Has being aware of this been helpful to you? Ury much Somewhat A little Not at all N/A
52 b	. Did you and the counselor(s) problem-solve to try to find other ways of addressing or preventing your trigger events or situations?
	☐ Yes ☐ No
	☐ Do not remember
	If Yes: 52c. Has this been helpful to you?
	☐ Very much ☐ Somewhat ☐ A little ☐ Not at all ☐ N/A
53.	Did you and the counselor(s) develop a plan for what you could do to keep yourself safe if you are feeling suicidal?
,	□ Yes
	□ No .
	□ Do not remember
	53a. Comments/clarification by follow-up interviewer and/or client about safety plan:

54. During the call(s) with the counselor(s):						If Discussed: 54a. Has this been helpful to you?		
Did you and the counselor(s) talk about:	Yes	No	Do not remember	Yes	No	N/A		
Steps you can take to make your environment safe (i.e., to get rid of ootential means to suicide)?								
"Safe use" or no use of alcohol or drugs?								
Self-care or coping strategies? (Things you can do on your own, like listening to music, taking a walk, taking a bath)								
Making sure you are not alone?								
Remembering things that have helped you in the past (past survival skills), to use again now?								
54b) Interviewer: After finishing the above chart, ask: Was there anything else that you came up with that has been he	elpful to y	ou (helpe	d keep you safe	e) since y	ou went t	o the ho		

In this next section, we're going to talk about some informal or social resources that you and the follow-up counselor(s) might have discussed. Just to clarify, these aren't professional resources.

55) During the call(s) with the counselor(s):				If Discussed: 55a) Has this been helpful to you?		
did you and the counselor(s) talk about:	Yes	No	Do not remember	Yes	No	N/A
Places you can go to distract yourself / not be alone?						
People to call socially, to distract you if you are feeling suicidal?						
People you can share feelings with / ask for help? (not including professional caregivers)						
55b. Informal/Social Safety Resources identified include: (check all that apply) Family member(s) Friend(s) Social environment(s); Please specify: Social environment(s); Please specify: Yes No N/A						

FORMAL RESOURCES explored/identified:

56.	OK, so in this section, we're going to talk about any formal or professional sources of help that you might have discussed with the counselor(s). (Interviewer: Read resources below and if the client says YES, check the box to the left of the resource; then proceed to the sub-questions, if any.)
	☐ Formal/Professional Resources
	ASK: Did you and the counselor(s) talk about using any inpatient or outpatient menta health services (like a psychiatrist or a psychologist or a social worker)?
	 Licensed Mental Health Professionals (i.e., psychologist, psychiatrist, social worker, in/outpatient mh) New Current Prior
	If yes, what type?
	ASK: Did you and the counselor(s) you spoke to discuss using other support services like a support group, a 12-step program, a pastor or rabbi, or a healer?
	☐ Mental Health Support Services (unlicensed)
	(e.g., support groups like AA; school counselor/EAP; pastor/rabbi; native healer)□ New□ Current□ Prior
	If yes, what type?
	ASK: Did you and the counselor(s) speak about using other resources, like a primary care physician for a mental health issue, or any other professional assistance?
	 Other Professionals (licensed in non-mental health fields) (e.g., primary care physician, social services, other) New Current Prior
	If yes, what type?
	If yes to any: Did counselor facilitate the contact by making a phone call? ☐ Yes ☐ No ☐ Don't remember ☐ N/A
	☐ Urgent Care/Emergency Resources
	ASK: Did the counselor(s) advise you to contact their crisis center or some other crisis hotline or center?
	 Crisis hotline/Crisis center Client advised to use crisis chat/text service Client advised to call center that provided follow-up Client advised to call the Lifeline

ASK: And did you and the counselor(s) talk about using any urgent care or emergency resources, such as the ER, 911, or Mobile Crisis? ■ Emergency Resources not including hotlines ☐ Emergency Room/Urgent Care facility ☐ EMS ■ Mobile Crisis **□** 911 □ Police ■ Other: _____ If Yes, when did the counselor suggest you should use... (ask for each emergency service endorsed) If suicidal in the **Immediately** Next Day future **Emergency Room/Urgent Care facility EMS** Mobile Crisis 911 Police Other (describe: _ If Yes to any: Did counselor make a phone call to help you make contact with them? ☐ Yes ☐ No ☐ Do not remember ☐ N/A Interviewer: If client received no formal resource referrals not already used/currently in use by client (i.e., no NEW or PRIOR professional resources, and no emergency resources other than the current hotline/center), skip to question #59. If client received any referral to a NEW or PRIOR professional resource, or to an emergency resource other than the current hotline or center, continue to guestion #57. These questions are about the referrals you and the counselor(s) discussed. You mentioned that you and the counselor(s) discussed _____ (for NEW referrals). 57. Did the counselor(s) help you envision or imagine what it would be like for you to make contact with the professional(s) or service(s) you discussed? ☐ Yes ☐ No ☐ N/A (no NON-CURRENT formal/professional referral) 58. Did you and the counselor(s) problem-solve about what might keep you from contacting the professional(s) or service(s) you discussed? ☐ Yes ☐ No ☐ N/A (no NON-CURRENT formal/professional referral)

OTHER crisis hotline or center

Referral Follow-through

the counselor(s) discussed?			
☐ Yes			
□ No			
Interviewer: read list of resources checked "yes" as dis not used	cussedand	ask if use	ed or
59a. Resource used since discussed with counselor?	Discussed* With counselor(s)	Used since	Not used
Crisis hotline services			
Urgent care/Emergency services (not including hotlines)			
Licensed Mental Health Professionals			
Mental health support / counseling (not licensed)			
Other professional help; describe:			
 *The computer program automatically codes the Resource endorsed as "yes" by the client earlier in the interview. Barriers to Service Use 60. Interviewer: Did the counselor discuss resources v follow through on, or decided not to use? 		·	
☐ Yes If "yes, go to question #60a			
☐ No If "no", go to question #61			
60a. You said that you and the counselor discussed	(referral)	, but tha	t you didn't us
Would you mind telling me the reasons why you di (Code for each resource marked "discussed" and "not u		•	
☐ Licensed Mental Health Professionals ☐ Financial Barriers (e.g., too expensive, no health Details:	insurance)		

Details:
Perceptions about Mental Health Problems (e.g., thought could handle on own) Details:
 Perceptions about Services (Past negative experience with MH provider(s); Bad initial contac with staff) Details:
 Personal Barriers (e.g., lost the number, too busy, personal circumstances made it too difficult) Details:
☐ Any other types of barriers: Details:
☐ Other counseling services/ support groups ☐ Financial Barriers (e.g., too expensive, no health insurance) Details:
☐ Structural Barriers (e.g., long waiting list, transportation issues) Details:
Perceptions about Mental Health Problems (e.g., thought could handle on own) Details:
 Perceptions about Services (Past negative experience with provider(s); Bad initial contact with staff) Details:
 Personal Barriers (e.g., lost the number, too busy, personal circumstances made it too difficult) Details:
Any other types of barriers: Details:
☐ Other Professional Resource(s) ☐ Financial Barriers (e.g., too expensive, no health insurance) Details:
☐ Structural Barriers (e.g., long waiting list, transportation issues) Details:
☐ Perceptions about Mental Health Problems (e.g., thought could handle on own) Details:
 Perceptions about Services (Past negative experience with provider(s); Bad initial contact with staff) Details:

	Personal Barriers (e.g., lost the number, too busy, personal circumstances made it too difficult)
[Details:
	Any other types of barriers:
	Details:

SERVICE USE SINCE ED/HOSPITAL DISCHARGE

The next questions are about any services you may have used, whether or not you discussed them with the counselor(s). Since you were discharged from the (ED / Hospital) on (date), have you used or made contact with any of the following services or resources, or are you in ongoing treatment?

(Interviewer: code all service types endorsed in #59a [referral follow-through], as well as any other service

types the client has used since the crisis contact. If more than one service used for a specific type of service, rate the one of each type with the most complete follow through.

(Interviewer: If NO formal/professional resources utilized since crisis contact, skip to #86.)

61.	☐ Hotline Services Specify:
	 □ Completed contact as follows: (check all that apply) □ Called hotline/center that provided follow-up □ Called different hotline / phone counseling at different center □ Used online crisis chat service □ Used crisis text service
	☐ Called/attempted contact but not yet able to speak to anyone — If yes, go to #63.
	☐ Called/attempted contact & found out that I can't, or If yes, go to #64. don't want to use this service
	62. How much have you benefited from this service in your opinion?
	 ☐ Had a negative impact ☐ No benefit/impact ☐ Some benefit ☐ A great benefit
	63. How well do you think this service matches your needs?
	☑ Not well☑ Somewhat well☑ Very well
	(Interviewer - if hotline services used, check box for "Services free" below) ☐ Services free
64.	☐ Other Emergency Services Specify:
	 □ Completed contact as follows: (check all that apply) □ Presented at Emergency Room/Urgent Care facility □ Called 911 □ Safety check by Sherriff/Police □ Transported by EMS/Police □ Evaluated by Mobile Crisis □ Transported by Mobile Crisis

	don't want to use this service	#08.
	65. How much have you benefited from this service in your op	inion?
	 Had a negative impact No benefit/impact Some benefit A great benefit 	
	66. How well do you think this service matches your needs?	
	☐ Not well☐ Somewhat well☐ Very well	
	67. Who will pay or has already paid for this service? (Code all that apply.)	
	 ☐ Your insurance ☐ You or your family (does not include co-pay) ☐ Any other sources If "Yes," Specify: ☐ Services free 	
68. □ N	Mental Health Services Specify:	
	☐ Kept more than one appointment ☐ Completed one appointment ☐ If yes, go to #69.	
		Treatment is ongoing, but no appointments kept since crisis contact — If yes, code "Yes" to #69 and go to #70.
	 □ Completed intake (with new provider) □ Have an appointment set up (with new provider) □ Called/Spoke with someone waiting for appoint – willing to wait □ Called/Call not yet returned/Not yet able to speak with anyone 	If yes, go to #71.
	☐ Called & found out that I can't, or don't want to use this service -	— If "Yes," go to #74.
	69. Are you still in treatment? ☐ Yes ☐ No	
	70. How much have you benefited from this service in your op	inion?
	 ☐ Had a negative impact ☐ No benefit/impact ☐ Some benefit ☐ A great benefit 	

		☑Not well ☑ Somewhat well ☑ Very well
	72. Did re	ceiving follow-up from the crisis center influence your use of this service?
	I f	yes, in what way? Counselor provided me with this referral/told me about this resource Counselor encouraged me to seek treatment or to remain in treatment Other: No no, details: Already using service prior to follow-up Client found service on his/her own, or through some other referral source
	73. Who w	vill pay or has already paid for this service? (Code all that apply.)
	□ F □ Y □ A	Your insurance (group plan through employer or other organization) Private insurance (individual or family plan) You or your family (not including co-pay) Any other sources If "Yes," Specify: Services free
74. 🗆 (Other counse	eling/support services Specify:
	more tha	re than one appointment / attended If yes, go to #75. ed one appointment / attended one session
	•	tion is ongoing, but no appointments kept/sessions If yes, code "Yes" to #75 and go to #76.
	☐ Have ap ☐ Called/S	ted intake (with new service) pointment set up (with new service) poke with someone/Waiting for call back (willing to wait) all not yet returned/Not yet able to speak with anyone
	☐ Called &	found out that I can't, or don't want to use this service — If "Yes," go to #80.
	75. Are you	still in treatment / still participating? □ Yes □ No
	76. How mu	ch have you benefited from this service in your opinion?
	_ _ _	Had a negative impact No benefit/impact Some benefit A great benefit

71. How well do you think this service matches your needs?

	77. How v	well d	o you think this service matches your needs?	
	Ţ	□ S	lot well somewhat well 'ery well	
	78. Did	receiv	ing follow-up from the crisis center influence your ι	se of this service?
		∫ (((((((((((((((((((es, in what way? Counselor provided me with this referral/told me ab Counselor encouraged me to seek treatment or to r Other:	emain in treatment
	79. Who	will pa	ay or has already paid for this service? (Code all that	apply)
	i.	□ Y □ A	our insurance ou or your family (does not include co-pay) ony other sources If "Yes," Specify:	
80. 🗖	Other For	mal/P	rofessional Resource (Please specify:)
			han one appointment one appointment/attended one session If yes, go to	#81.
			bu sir ye	eatment is ongoing, it no appointments kept nee crisis contact — If is, code "Yes" to #81, and go to #82.
	☐ Have☐ Called	an ap _l d/Spok	ntake (with new provider) pointment set up (with new provider) se with someone/Waiting for call back (willing to wait) not yet returned/Not yet able to speak with anyone	If yes, go to #83
	☐ Called	d & fou	ınd out that I can't, or don't want to use this service — I	f "Yes," go to #86.
	81. Are y	ou sti	II in treatment? □ Yes □ No	
	82. How	much	have you benefited from this service in your opinion	1?
	[[□ No □ So	d a negative impact benefit/impact me benefit great benefit	

83. H	low well	o you think this service matches your needs?
		ot well omewhat well ery well
84.	Did rec	ving follow-up from the crisis center influence your use of this service?
		es
	If	es, in what way?
		Counselor provided me with this referral/told me about this resource
		Counselor encouraged me to seek treatment or to remain in treatment
		Other:
	☐ If	o, details:
	"	and the street of the street o
		Client found service on his/her own, or through some other referral source
85. W	Vho will	y or has already paid for this service? (Code all that apply.)
		our insurance
		ou or your family (does not include co-pay)
		ny other sources If "Yes," Specify:
		ervices free

Center for Epidemiologic Studies Depression Scale (CES-D), NIMH

86. Next, I'm going to read some statements of feelings and behaviors. Please tell me how often you have felt this way during the past week.

(Interviewer: Read the response options before starting, and repeat every several questions)

	Rarely or none of the time (less than 1 day)	Some or a little of the time (1–2 days)	Occasionally or moderate amount of time (3–4 days)	Most or all of the time (5–7 days)
I was bothered by things that usually don't bother me.				
I did not feel like eating; my appetite was poor.				
I felt that I could not shake off the blues even with help from my family or friends.				
I felt I was just as good as other people.				
I had trouble keeping my mind on what I was doing.				
I felt depressed.				
I felt that everything I did was an effort.				0
I felt hopeful about the future.				
I thought my life had been a failure.				
I felt fearful.				
My sleep was restless.				
I was happy.				
I talked less than usual.				
I felt lonely.				
People were unfriendly.				
I enjoyed life.				
I had crying spells.				
I felt sad.				
I felt that people dislike me.				
I could not get "going".				

Ideation, Behavior, and Risk Since Last Contact With Crisis Counselor

Okay, so these next questions are about how you've been feeling since the last time a counselor contacted you for follow-up. Just to let you know, these are mostly yes or no questions.

	. Since the last time you spoke with a follow-up counselor, have you had any thoughts about killing yourself?
	☐ Yes ☐ No
88.	Right now, are you having any thoughts about killing yourself?
	☐ Yes☐ No (If "No," go to #89).
	If "Yes," 88a. How much of each day have you been thinking about suicide?
	Fleeting thoughts/Once in a while Persistent thoughts/A lot of the time
	88b. Have you been able to control your thoughts about suicide?
	Yes No
	Since the last time you spoke with a follow-up counselor, have you had any plans to kill urself?
	☐ Yes ☐ No
90.	Right now, do you have any specific plans to kill yourself?
	☐ Yes* If "Yes," continue to Question 90a.☐ No If "No," go to question 94.
	90a. Do you have a method in mind? ☐ Yes go to 90b ☐ No go to 90c
	Details:
	If yes: 90b. Is this means available to you?
	 □ Not available/Has not been obtained □ Obtained/Close by, but not immediately available □ Immediately available/On hand □ N/A

90c. Do you na	ive a place in mind?
☐ No	
Details: _	
☐ Yes g	ave a time in mind? to 90e go to 91
If yes:	va vast plannings to do :40
☐ Imm ☐ Withi ☐ Withi ☐ Spec	re you planning to do it? ediately/Within a few hours* n 48 hours n a week ific future date (more than a week away) n things get bad enough
91. Are you	alone now?
☐ Yes ☐ No	If No, go to #92
91a. Is anyo	ne nearby?
☐ Yes ☐ No	
92. Have you	been drinking or taking (illicit) drugs today?
☐ Yes ☐ No	If "No", go to #93
If Yes:	92a. How much/what kind?
If they haven	t already mentioned firearms as a part of their plan, ask; if already mentioned asking:
93. Are there	any firearms available where you are now?
☐ Yes ☐ No	
your last contact v Yes No	e anything to prepare for killing yourself (e.g., obtaining means, writing a note) since with a follow-up counselor?

5. Have you counselo	-	ng to try to ki	ill yourself since y	our last contact	: with a follow-up
☐ Yes* ☐ No	If "Yes," cont If "No," go to				
If "Yes"	:				
95a. W	hat did you d	o?			
95b. (Int	erviewer: ple	ase classify a	actions based on o	client's respons	e to #95a.)
it) 	Aborted att hand, put rop Interrupted aternal event p Attempt in p NSSI (i.e.,	empt (i.e., clie e around necl attempt (i.e., prevented clie progress (i.e., client cut self	k, etc., then change same as aborted at nt from acting – clied client shot self, cut or otherwise self-ha	ready to jump, he d his/her mind ar tempt, but somel nt did not change self, took pills) rmed with no inte	eld gun to head, held pills nd didn't go through with body else or some e his/her mind)
`			ed, #95 should be co	,	
		A little	of dying at that ti	me? □ A lot	
	n was your la s center?	ıst attempt A	FTER your last fol	low-up call fron	n a counselor at the
	☐ Within 1 ho	ur of last follo	w-up contact with co	ounselor	
	☐ Same day				
	☐ Within 1 we	eek after the fo	ollow-up contact		
	☐ Within 1 mo	onth after the	follow-up contact		
	\square More than $:$	1 month after	the last follow-up co	ontact	
Interviewe contact)	•	questions wit	hin context of most	recent attempt A	FTER last follow-up

	u go to a doctor, emergency room or other health facility for the resulting illness rry after you tried to kill yourself?
	□ Yes □ No
	he suicide attempt you made after your last follow-up contact from the center,
	ou receive mental health treatment from the ER, a hospital, a mental health der, an in-or outpatient facility, a caseworker, or any other resource?
	□ Yes
	□ No*
98. Right now,	when (if) you think about killing yourself, how much do you really want to die?
□ v	efinitely want to die* /ant to die more than live* bout equal
□A	part of me wants to live more than die refinitely want to live
99. Right now, suicide?	do you think you have any other ways to solve your problems, other than
□s	uicide is the only possible option
	other possible options exist
100. Right nov	v, how likely are you to try to kill yourself?
On a scale	of 1 to 5, where 1 is "not at all likely," 3 is "somewhat likely," and 5 is "extremely likely":
1	= Not at all likely
□ 2	
	* = Somewhat likely
4	
□ 5	* = Extremely likely
101. Thinking	back about how you were feeling at the time you went to the hospital on
<u>(date</u>), a	nd how you are feeling now, would you say you're(interviewer: read all choices)
	A lot worse
	A little worse
	About the same
	A little bit better

□ A lot better

Note: The information needed in order to send the money order to the client is entered onto a paper form, whereas the follow-up assessment is entered directly into a computerized database.

The interviewer summarizes the call with the client (suggested wording for that summarization is detailed in the following page).

The information needed for sending the money order to the client is obtained.

	Name:	Mailing Address:				
	First Name: Middle Name: Last Name:	Street: City: State: Zip Code:				
lf	The client is thanked for his/her participation. If required, interviewer initiates conference call with client and crisis counselor. Conference Call Record:					
	onference call required? (See summary o	on next nage to see if client meets criteria)				
	☐ Yes					
	Did you (interviewer)	onference call?				
	No If "Yes": Did you your (in	ceive a call from the center at a later time/date?				

MANDATORY CONFERENCE CALL:

If client meets the criteria for the mandatory conference call, you must initiate a conference call with the

client and the crisis center that has been conducting the follow-up calls with the client.

If you encounter a busy signal, you can work with the client a few minutes more and then try again, or conference call with the client to 1-800-273-TALK(8255) or 1-800-SUICIDE.

Criteria for Mandatory Conference Call

- (1) The client has made a suicide attempt since the most recent follow-up contact from the center, and did not receive any treatment after the attempt. If the client has made more than one attempt since the most recent follow-up contact, then this criterion relates to the most recent attempt.
- (2) The client responds YES to any of the starred items under Current Plans/Means/Availability or under Current Intent to Die.

Suggested Wording for Discussing Conference Call with the Client:

"During our call today, you've told me some things that I'm really concerned about. You said (suicide attempt since last follow-up contact, and no treatment, and/or list starred suicide items), and that you're feeling (information from the CES-D). So, before we end our call today, it's important that I connect you back to the crisis center so they can talk with you further about your thoughts about suicide, and the things that you've been going through. What would happen is that I would conference call with you back to the center. While you, the crisis counselor and I are on the phone together, I'd tell the counselor what you and I spoke about today, and give the counselor enough information so he or she can help you. Then, I'd get off of the line so you and the counselor can talk together."

If the client agrees to the conference call, keep the client informed of exactly what you are doing. Tell him/her:

"Okay, I'm going to set up the conference call now. To be able to do this, what I have to do is to put you on hold while I dial the crisis center's telephone number. While I'm doing this, you won't hear anything, but I'm still connected with you. After the center answers my call to them, then I will take you off of hold, and the three of us will then be on the phone at the same time."

If the client agrees to speaking with the center, but cannot or does not want to do so via a conference call, then call the crisis center, give the center your name and telephone number, the client's name and telephone number, and details about what the client endorsed during the assessment.

IF THE CLIENT REPORTS PROBLEMS BUT DOES NOT MEET THE CRITERIA for a mandatory conference call, but might benefit from a crisis intervention call with the crisis center, then discuss this with the client.

Suggested Wording to Use With the Client:

"During our call today, you told me that you are (information from CES-D, any endorsed suicide items, but not starred ones), and that (list any other problems they mentioned). I am wondering if you might want to call the crisis center to speak with a counselor to help you with the things you have been going through. You could also call the Lifeline at 1-800-273-TALK(8255)."

IF THE CLIENT DOES NOT MEET CRITERIA FOR A CONFERENCE CALL AND DOES NOT REPORT PROBLEMS:

Suggested Wording to Use With the Client:

"From what you have told me today, you seem to be doing well since you were discharged from the hospital.

However, if you ever want some help with a problem in the future, feel free to call the crisis center or the Lifeline at 1-800-273-TALK(8255)."