

Exhibit A: Screenshot Illustration of the HIOS Rate Review Data Collection System:

Initial HIOS Sign-In screen.

The screenshot shows the initial sign-in screen for the Health Insurance Oversight System. At the top, there is a green header with the text "Health Insurance Oversight System". Below the header, the date "Tuesday, July 26, 2011" is displayed. The main heading is "Sign-In". A note states "* Indicates required fields." Below this, there are two input fields: "User Name:*" and "Password:*". A link for "Forgot Password?" is provided. The next section is "Word Verification", which includes instructions: "Type the letters you see in the image into the Word Verification field below. If you are unable to read the image pictured below, please click the Play Audio Code link for audio verification." Below the instructions is a word verification image showing the letters "L4Y02" with a green background and a white border. There are two links: "Can't read it? Generate New Image" and "Play Audio Code" with a speaker icon. Below these links is an asterisk "*" followed by an empty input field. At the bottom, there is a "Log In" button.

Health Insurance Oversight System

Tuesday, July 26, 2011

Sign-In

* Indicates required fields.

User Name:*

Password:*

[Forgot Password?](#)

Type the letters you see in the image into the Word Verification field below. If you are unable to read the image pictured below, please click the Play Audio Code link for audio verification

Word Verification * Please enter the letters you see in the image. If you use the Audio Verification, type the pronounced numbers and the first letter of each word.



[Can't read it? Generate New Image](#)

 [Play Audio Code](#)

*

HIOS Main Page Menu

The screenshot shows the main page of the Health Insurance Oversight System (HIOS). At the top, there is a green header with the text "Health Insurance Oversight System". Below the header, there is a navigation bar containing the date "Thursday, July 21, 2011" and four buttons: "HIOS MAIN PAGE", "FAQ", "CONTACT US", and "SIGN OUT". To the right of the navigation bar, there is a personalized greeting: "Welcome Beverly".

Below the navigation bar, the section "HIOS Portal Home Page" is displayed. It contains three prominent green buttons with white text:

- Manage Account
- HIOS Plan Finder
Product Data
Collection
- Rate Review
System

At the bottom of the page, there is a footer section with a dashed line above it. It contains a row of links: "Accessibility", "Rules of Behavior", "Web Policies", and "File Formats and Plug-Ins". Below these links is the address: "U.S. Department of Health & Human Services · 200 Independence Avenue, S.W. · Washington, D.C. 20201".

Rate Review System Module Selected

Health Insurance Oversight System Rate Review System

Monday, July 25, 2011

[HIOS MAIN PAGE](#) [HOME](#) [FAQ](#) [CONTACT US](#) [SIGN OUT](#)

[Rate Review Submission](#) [Review Rate Data](#) [Submission Status Report](#)

Announcements

Here is a placeholder for announcements.

Related Links

- [Link 1](#)
- [Link 2](#)
- [Link 3](#)
- [Link 4](#)
- [Link 5](#)

[Accessibility](#) | [Rules of Behavior](#) | [Web Policies](#) | [File Formats and Plug-Ins](#)

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Rate Review Submission Tab Selected

Health Insurance Oversight System Rate Review System

Thursday, July 14, 2011

[HIOS MAIN PAGE](#) [HOME](#) [FAQ](#) [CONTACT US](#) [SIGN OUT](#)

Lauren Jones

Rate Review Submission	Review Rate Data	Submission Status Report	HHS Rate Review	Submission Type Administrator
Download Rate Increase Summary Template	Upload Preliminary Justification	Upload Supplemental Materials	Upload Modification Materials	Enter Unreasonable Rate Increase Justification

Issuer Tools

Here is a place to add some instructional text.

[Accessibility](#) | [Rules of Behavior](#) | [Web Policies](#) | [File Formats and Plug-Ins](#)

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First Preliminary Justification Upload Screen (Issuers will use this Screen to locate products already stored in the HIOS system through the Plan Finder Reporting Requirements)

Health Insurance Oversight System Rate Review System

Thursday, July 21, 2011

[HIOS MAIN PAGE](#) [HOME](#) [FAQ](#) [CONTACT US](#) [SIGN OUT](#)

Welcome Jason Lunsford

Upload Preliminary Justification

(*) Indicates a required field

Issuer Information

***Issuer/State:**

***Product(s):**

One or more products can be selected to be added or removed. To add a product, please select the product from the list on the left and then select the 'Add Product(s)' button. To remove a product, please select the product from the list on the right and then select the 'Remove Product(s)' button. Please use the shift or control key to select multiple products.

Available Product(s):

Selected Product(s):

Number of Products = 0

***Effective Date: (MM/DD/YYYY)**

***Policy Form ID(s):** (on record with applicable State)

To add a policy form ID, please enter the policy form ID in the textbox on the left and select the Add Policy button. To remove a policy form ID, select the policy form ID from the table below and select the Remove Policy button.

Enter Policy Form ID(s):

Number of Policy Form IDs = 0

Filing Tracking Number (SERFF or State ID, if no SERFF ID exists for this filing):

[Accessibility](#) | [Rules of Behavior](#) | [Web Policies](#) | [File Formats and Plug-Ins](#)

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Second Preliminary Justification Upload Screen (Issuers will use this screen to upload the three parts of the Preliminary Justification).

Health Insurance Oversight System Rate Review System

Thursday, July 21, 2011

[HIOS MAIN PAGE](#)

[HOME](#)

[FAQ](#)

[CONTACT US](#)

[SIGN OUT](#)

Welcome Jason Lunsford

Upload Preliminary Justification

Issuer Data Entered

You are about to upload the following Rate Review Record:

abcd-OR

Product(s): 74330OR001-skifdskl-Individual-POS
Total Number of Products: 1
Effective Date: 09/15/2011
Filing Tracking Number: 12345
Policy Form ID(s): 12345
Total number of Policy Form IDs: 1

[Edit Data on Previous Page](#)

Based on the Issuer/State and Product(s) you have entered, this submission will be reviewed by HHS. To complete this Rate Review submission, you must upload: the Rate Summary Form, the Written Description Justifying the Rate Increase, and the Rate Filing Documentation (for Public and HHS Review only).

For all parts below, select the 'Browse...' button to select the file to be uploaded. Where applicable select the 'Add' button to include additional files. Files included in each part are required to have a unique name. Please select the 'Upload' button at the bottom of the page to complete the submission.

(*) Indicates a required field

*Part 1: Upload Part 1 of the Preliminary Justification, the Rate Summary Form

Please note that the file must be in .xls format and cannot exceed 10MB.

*Part 2: Upload Part 2 of the Preliminary Justification, the Written Description Justifying the Rate Increase

*Part 3: Upload Part 3 of the Preliminary Justification, the Rate Filing Documentation

The Public Rate Filing and HHS Review Only Documentation are required.

*Public Rate Filing Documentation

Please note that file must be in .xls, .xlsx, .doc, .docx, .pdf or .txt format and cannot exceed 10MB.

*HHS Review Only Documentation

Please note that more than one file is accepted, file(s) must be in .xls, .xlsx, .doc, .docx, .pdf or .txt format, and cannot exceed 20MB.

Please select the Upload button to submit. Click the Reset button to clear all the files that are selected in the fields above.

[Accessibility](#) | [Rules of Behavior](#) | [Web Policies](#) | [File Formats and Plug-Ins](#)

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Health Insurance Oversight System Rate Review System

Monday, June 27, 2011

[HOME](#) [FAQ](#) [CONTACT US](#) [SIGN OUT](#)

Tiffany Kavanaugh

Process Pending

The following Case has been uploaded to the system and is pending further validation:

State Ins. Co.-KY

Product(s):	28281KY001-Basic Hosp/Surgical-Individual-Indemnity
Total Number of Products:	1
Effective Date:	09/01/2011
Filing Tracking Number:	ABC
Policy Form ID(s):	123
Total Number of Policy Form IDs:	1
Date/Time Submitted for Review:	6/27/2011 6:50:18 PM
Submission ID:	000002

Documents Uploaded for this Case:

Rate Summary Form:	RateSummaryTemplateNewEdition.xls
Written Description Justifying the Rate Increase:	RR Test.docx
Public Rate Filing Documentation:	RR Test.pdf
HHS Review Only Documentation:	RR Test.doc

You will receive an email notification with the validation details.

[Accessibility](#) | [Rules of Behavior](#) | [Web Policies](#) | [File Formats and Plug-Ins](#)

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Submission of Supplemental Information Function

Health Insurance Oversight System Rate Review System

Friday, July 22, 2011 [HIOS MAIN PAGE](#) [HOME](#) [FAQ](#) [CONTACT US](#) [SIGN OUT](#)

Welcome Jason Lunsford

Upload Supplemental Materials

(*) Indicates a required field

*Issuer/State:
*Product:
*Effective Date:
*Date/Time Submitted for Review:

Submission Summary

Date/Time Submitted for Review:	7/22/2011 10:08:34 AM
Status:	Pending Supplemental Submission
HHS Request Date:	7/22/2011
Submission Deadline:	8/5/2011

HHS Comments:

Upload Supplemental Materials

Please note that file(s) must be in .xls, .xlsx, .doc, .docx, .pdf or .txt format and cannot exceed 20MB.

[View Review Rate Data](#)

Please select the Upload button to submit. Click the Reset button to clear all the files that have been selected in the fields above.

[Accessibility](#) | [Rules of Behavior](#) | [Web Policies](#) | [File Formats and Plug-Ins](#)

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Submission of Supplemental Information Function (continued)

Health Insurance Oversight System Rate Review System

Friday, July 22, 2011

[HIOS MAIN PAGE](#) [HOME](#) [FAQ](#) [CONTACT US](#) [SIGN OUT](#)

Welcome Jason Lunsford

Upload Supplemental Materials

(*) Indicates a required field

*Issuer/State:

*Product:

*Effective Date:

*Date/Time Submitted for Review:

Submission Summary

Date/Time Submitted for Review:	7/22/2011 10:08:34 AM
Status:	Pending Supplemental Submission
HHS Request Date:	7/22/2011
Submission Deadline:	8/5/2011

HHS Comments:

This is an example of text for requesting Supplemental Materials

Upload Supplemental Materials

Please note that file(s) must be in .xls, .xlsx, .doc, .docx, .pdf or .txt format and cannot exceed 20MB.

[View Review Rate Data](#)

Please select the Upload button to submit. Click the Reset button to clear all the files that have been selected in the fields above.

[Accessibility](#) | [Rules of Behavior](#) | [Web Policies](#) | [File Formats and Plug-Ins](#)

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Modify Function

Health Insurance Oversight System Rate Review System

Tuesday, June 28, 2011 [HOME](#) [FAQ](#) [CONTACT US](#) [SIGN OUT](#)

Tiffany Kavanaugh

Upload Modification Materials

(*) Indicates a required field

*Issuer/State:

*Product:

*Effective Date:

*Date/Time Submitted for Review:

Date/Time Submitted for Review: 6/28/2011 9:41:51 AM
Status: Record Attested

Previously Uploaded Materials

There are no previously uploaded materials.

***Explanation of Modification**
Enter comments to explain the modification. There is a 2000 character limit.

Rate increase modified to 15%

Upload Modification Materials

Please note that file(s) must be in .xls, .xlsx, .doc, .docx, .pdf, or .txt format and cannot exceed 20MB.

[View Review Rate Data](#)

Click the Upload button to submit Explanation of Modification, and Modification Materials (when included). Click the Reset button to clear all the files that have been selected in the fields above.

[Accessibility](#) | [Rules of Behavior](#) | [Web Policies](#) | [File Formats and Plug-Ins](#)

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