

N-DEx User Engagement

1. User Engagement: Page 1

1. Please indicate your state: *

2. Which of the following best describes your agency: *

If other:

3. Which of the following best describes your role within your agency: *

If other:

4. Does your agency have an automated Record Management System (RMS)? *

Yes

No

2. User Engagement: Page 2

5. How long have you been using the N-DEx system?

6. How often would you estimate you use the N-DEx system?

7. Please indicate which N-DEx system feature(s) you have used in the past three months (check all that apply)

- Basic/simple search
- Advanced search
- Targeted (People, Location, Telephone number, etc) search
- Geo-visualization
- Link visualization
- Collaboration
- Subscription

8. Please indicate the following N-DEx support resources that you have used in the past three months (check all that apply):

- User's Manual
- Training CBTs
- Help Desk
- Webinars
- Newsletters/Publications
- In-person demonstration or presentation on N-DEx system

9. Do you use other information sharing system(s) on a regular basis in support of investigative, data administration/management, or training activities?

- No
- Yes (please specify systems)

3. User Engagement: Page 3

10. Please describe your level of satisfaction with each of the following N-DEX system features you have used in the past three months:

	Very Dissatisfied	Not Satisfied	Neutral	Satisfied	Very Satisfied	Not applicable
Basic/simple search	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advanced search	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Targeted search	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Geo-visualization	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Link visualization	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Collaboration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Subscription	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. Based on your use of the N-DEX system over the past three months, please describe your level of satisfaction with:

	Very Dissatisfied	Not Satisfied	Neutral	Satisfied	Very Satisfied
Ease of navigating the N-DEX site	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Layout/design of the N-DEX site	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of information from result records	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Relevancy of result records to needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
System response times to search queries	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. Please describe your **overall level of satisfaction** with the N-DEx system:

- Very Dissatisfied
- Not Satisfied
- Neutral
- Satisfied
- Very Satisfied

4. User Engagement: Page 4

13. Please indicate the following benefits that have resulted from your use of N-DEx over the past three months (check all that apply)

- Improved quality of investigative information
- Faster access to investigative information
- Better tracking/notification on suspect status
- Increased communication with other agencies
- Facilitated deconfliction
- Enhanced officer safety
- Improved hot spot analysis
- More efficient case management
- Improved capability to identify crime patterns and trends
- Enhanced crime-prevention activities
- Other (Please Specify)

14. Have you ever used N-DEx information in the publication or preparation of charts, presentations, official files, analytical products, or other documentation that support judicial, legal, administrative, or other criminal justice processes?

- Yes
- No
- Unsure

15. Do you have knowledge of an instance where N-DEx information contributed to a "success story", involving investigative, prosecutorial, or preventive action?

Yes

No

Maybe

16. Please share any additional comments or ideas on ways that the FBI can enhance N-DEx to better meet your information sharing needs.

