



OMB Control Number: 2900-0782

## U.S. DEPARTMENT OF VETERANS AFFAIRS EDUCATION SERVICING SATISFACTION

Recently, we sent you a letter asking you to complete a survey online about your experience with VA education benefits (e.g., Post 9/11 GI Bill, Montgomery GI Bill, etc.). This important survey is being administered for the Veterans Benefits Administration by J.D. Power and Associates.

Your feedback is vital and will contribute to VA's efforts to improve the level of service that Veterans receive.

If you have already completed the survey, we thank you for your feedback. If not, please take a few minutes to complete and return the paper survey or complete the survey online.

To complete the online survey, please visit the website below. Use the unique password printed below in order to access the survey.

**[www.voiceoftheveteransurvey.com](http://www.voiceoftheveteransurvey.com)**

**Password: [VARIABLE]**

The survey should only take approximately 10-15 minutes to complete.

Your participation in this survey is voluntary and your information will be kept private to the extent of the law.

If you have any questions about the survey, please call a J.D. Power and Associates representative at **877-774-5372** (toll-free) or by e-mail at **VeteransAffairs@jdp.com**

**THANK YOU IN ADVANCE FOR YOUR PARTICIPATION.**



**J.D. POWER**  
—  
AND ASSOCIATES®

A GLOBAL MARKETING INFORMATION COMPANY

30870 Russell Ranch Road, Suite 300

Westlake Village, CA 91362-7366

(placeholder for  
postal indicia)

