

SORH TA and Client by State Trending Report

| State        | FY08          |               | FY09          |               | FY10          |               | FY11          |               | FY12          |               | FY13          |               | FY14          |               |
|--------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
|              | TA            | Client        | TA            | Client        | TA            | Client        | TA            | Client        | TA            | Client        | TA            | Client        | TA            | Client        |
| AK           | 643           | 85            | 563           | 144           | 878           | 98            | 488           | 103           | 525           | 121           | 621           | 96            | 567           | 101           |
| AL           | 825           | 6,075         | 875           | 6,297         | 1,294         | 1,979         | 1,245         | 1,316         | 919           | 231           | 428           | 325           | 1,429         | 655           |
| AR           | 699           | 152           | 484           | 135           | 593           | 114           | 401           | 130           | 487           | 140           | 367           | 86            | 465           | 179           |
| AZ           | 2,515         | 212           | 1,077         | 304           | 871           | 265           | 9,683         | 439           | 2,677         | 415           | 3,556         | 455           | 3,729         | 448           |
| CA           | 1,293         | 809           | 1,201         | 1,417         | 1,286         | 1,031         | 1,260         | 891           | 1,978         | 725           | <b>2,506</b>  | 1,103         | <b>2,091</b>  | 1,005         |
| CO           | 620           | 913           | 4,733         | 982           | 9,398         | 976           | 16,371        | 1,084         | 16,500        | 1,568         | <b>23,474</b> | 1,568         | <b>19,467</b> | 1,461         |
| CT           | 70            | 37            | 178           | 49            | 290           | 48            | 242           | 230           | 396           | 171           | 711           | 230           | 568           | 154           |
| DE           | 2,941         | 902           | 677           | 905           | 823           | 176           | 873           | 204           | 939           | 219           | 905           | 225           | 885           | 266           |
| FL           | 105           | 215           | 114           | 245           | 121           | 315           | 126           | 153           | 305           | 318           | 520           | <b>911</b>    | 192           | <b>103</b>    |
| GA           | 1,520         | 1,216         | 1,342         | 1,277         | 1,389         | 1,365         | 1,254         | 1,240         | 1,502         | 579           | 1,281         | <b>1,132</b>  | 1,213         | <b>762</b>    |
| HI           | 136           | 88            | 178           | 124           | 196           | 156           | 272           | 170           | 463           | 229           | 582           | 242           | 596           | 274           |
| IA           | 649           | 561           | 736           | 569           | 1,033         | 997           | 1,198         | 1,113         | 1,374         | 1,133         | 1,084         | 1,070         | 1,052         | 1,022         |
| ID           | 436           | 139           | 849           | 187           | 628           | 151           | 1,301         | 399           | 2,274         | 682           | 3,694         | 643           | 4,041         | 638           |
| IL           | 1,183         | 1,183         | 1,199         | 682           | 1,127         | 773           | 1,190         | 1,177         | 1,213         | 1,095         | 1,539         | 1,138         | 1,432         | 1,089         |
| IN           | 1,706         | 1,693         | 1,052         | 341           | 2,604         | 305           | 2,754         | 2,114         | 8,602         | 647           | <b>7,991</b>  | 507           | <b>9,518</b>  | 622           |
| KS           | 1,041         | 102           | 146           | 279           | 163           | 323           | 198           | 327           | 239           | 363           | 252           | 591           | 229           | 514           |
| KY           | 333           | 333           | 390           | 356           | 429           | 170           | 546           | 212           | 669           | 272           | 214           | 322           | 273           | 323           |
| LA           | 2,040         | 735           | 2,436         | 718           | 961           | 178           | 923           | 561           | 1,032         | 673           | 1,296         | 564           | 1,049         | 587           |
| MA           | 335           | 148           | 274           | 164           | 301           | 192           | 312           | 256           | 347           | 306           | 322           | 341           | 382           | 381           |
| MD           | 161           | 80            | 162           | 75            | 282           | 140           | 280           | 56            | 294           | 79            | 310           | 126           | 199           | 59            |
| ME           | 393           | 190           | 717           | 200           | 358           | 167           | 315           | 163           | 328           | 186           | 395           | 248           | 339           | 235           |
| MI           | 2,381         | 528           | 4,319         | 694           | 3,742         | 2,249         | 4,637         | 2,418         | 4,326         | 2,688         | <b>4,287</b>  | 811           | <b>3,783</b>  | 715           |
| MN           | 531           | 682           | 822           | 409           | 2,292         | 439           | 5,016         | 741           | 2,163         | 860           | 2,031         | 969           | 2,208         | 1,089         |
| MO           | 83            | 143           | 1,078         | 749           | 1,459         | 767           | 251           | 1,629         | 1,297         | 6,135         | <b>1,108</b>  | <b>4,354</b>  | <b>814</b>    | <b>786</b>    |
| MS           | 18            | 26            | 80            | 80            | 59            | 59            | 74            | 74            | 60            | 60            | 102           | 102           | 139           | 139           |
| MT           | 261           | 193           | 277           | 197           | 376           | 258           | 386           | 260           | 409           | 269           | 469           | 303           | 524           | 409           |
| NC           | 14,627        | 1,063         | 14,527        | 1,749         | 19,550        | 735           | 11,781        | 726           | 11,554        | 824           | <b>3,310</b>  | 307           | <b>1,547</b>  | 243           |
| ND           | 346           | 132           | 642           | 268           | 856           | 352           | 947           | 535           | 1,075         | 447           | 855           | 406           | 717           | 264           |
| NE           | 319           | 433           | 560           | 496           | 294           | 573           | 393           | 393           | 322           | 454           | 363           | 471           | 441           | 553           |
| NH           | 1,320         | 161           | 2,125         | 242           | 418           | 158           | 462           | 131           | 597           | 148           | <b>705</b>    | 161           | <b>1,735</b>  | 136           |
| NJ           | 76            | 14            | 164           | 53            | 93            | 54            | 44            | 10            | 39            | 20            | 286           | 97            | 289           | 107           |
| NM           | 157           | 61            | 320           | 307           | 333           | 315           | 385           | 338           | 468           | 357           | 423           | 297           | 473           | 362           |
| NV           | 4,735         | 2,776         | 1,287         | 674           | 1,039         | 503           | 1,205         | 541           | 2,712         | 754           | <b>935</b>    | 449           | <b>1,895</b>  | 512           |
| NY           | 456           | 122           | 537           | 97            | 2,831         | 102           | 808           | 147           | 803           | 120           | 812           | 124           | 385           | 131           |
| OH           | 133           | 286           | 183           | 358           | 369           | 329           | 832           | 216           | 659           | 133           | 575           | 165           | 217           | 140           |
| OK           | 2,507         | 381           | 2,691         | 548           | 346           | 877           | 238           | 1,001         | 426           | 1,008         | 275           | 935           | 247           | 698           |
| OR           | 405           | 121           | 546           | 152           | 408           | 133           | 415           | 151           | 370           | 166           | 231           | 349           | 364           | 179           |
| PA           | 511           | 296           | 611           | 163           | 471           | 109           | 373           | 225           | 662           | 351           | 591           | <b>366</b>    | 272           | <b>793</b>    |
| RI           | 62            | 32            | 103           | 42            | 109           | 70            | 138           | 86            | 124           | 94            | 235           | 173           | 261           | 198           |
| SC           | 152           | 160           | 1,123         | 201           | 1,074         | 203           | 969           | 312           | 973           | 363           | <b>786</b>    | 322           | <b>1,091</b>  | 476           |
| SD           | 1,526         | 348           | 1,681         | 358           | 1,726         | 305           | 1,804         | 356           | 1,763         | 332           | <b>2,687</b>  | <b>1,344</b>  | <b>1,880</b>  | <b>574</b>    |
| TN           | 162           | 117           | 62            | 63            | 101           | 101           | 119           | 83            | 99            | 79            | 81            | 77            | 91            | 70            |
| TX           | 7,022         | 801           | 4,957         | 658           | 6,422         | 632           | 5,283         | 563           | 2,235         | 373           | 1,250         | 134           | 1,812         | 533           |
| UT           | 1,247         | 488           | 1,295         | 688           | 1,282         | 701           | 476           | 184           | 410           | 185           | 268           | 166           | 369           | 152           |
| VA           | 239           | 126           | 388           | 256           | 1,483         | 615           | 1,894         | 397           | 1,845         | 807           | <b>1,771</b>  | 297           | <b>810</b>    | 592           |
| VT           | 323           | 117           | 232           | 87            | 26            | 31            | 89            | 89            | 82            | 82            | 83            | 50            | 98            | 75            |
| WA           | 251           | 194           | 303           | 272           | 324           | 196           | 404           | 340           | 117           | 83            | 246           | 209           | 270           | 253           |
| WI           | 2,147         | 1,050         | 2,586         | 783           | 5,039         | 862           | 3,627         | 586           | 4,192         | 487           | <b>4,235</b>  | 654           | <b>2,119</b>  | 438           |
| WV           | 256           | 216           | 420           | 238           | 456           | 389           | 1,706         | 536           | 2,178         | 653           | 1,359         | 497           | 1,319         | 506           |
| WY           | 399           | 226           | 399           | 220           | 72            | 151           | 152           | 135           | 577           | 12            | 142           | 62            | 149           | 56            |
| <b>Total</b> | <b>62,296</b> | <b>27,161</b> | <b>63,701</b> | <b>26,552</b> | <b>78,075</b> | <b>22,187</b> | <b>86,140</b> | <b>25,541</b> | <b>85,600</b> | <b>28,496</b> | <b>82,549</b> | <b>26,574</b> | <b>76,035</b> | <b>22,057</b> |

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