

Attachment D-8: TA Pilot Assessment

The screenshot shows a web browser window with the SurveyMonkey logo and a URL. The survey title is 'WHP RC Task 6: Technical Assistance (TA) Pilot Assessment Survey'. Below the title, there is a sub-header 'Technical Assistance (TA) Pilot Assessment Survey'. On the right side, there is a 'Form Approved' notice with OMB No. 0920-XXXX and Exp. Date: XX-XX-XXXX. The main content area contains a paragraph about public reporting, an 'Introduction' section, and a list of five objectives for the TA services.

WHP RC Task 6: Technical Assistance (TA) Pilot Assessment Survey

Technical Assistance (TA) Pilot Assessment Survey

Form Approved
OMB No. 0920-XXXX
Exp. Date: XX-XX-XXXX

Technical Assistance (TA) Pilot Assessment Survey

Public reporting of this collection of information is estimated to average 20 minutes per response, including the time for reviewing instructions and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Reports Clearance Officer, 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333; ATTN: PRA (0920-XXXX).

Introduction

This survey is designed to gather your feedback regarding the perceived quality and effectiveness of different modes of technical assistance (TA) offered through the *Workplace Health Promotion Resource Center*. The aim is to understand which forms of assistance best support the objectives of the TA services offered through the Resource Center.

The objectives of TA services offered through the Resource Center are as follows:

1. Help you identify **materials and resources** to support training and technical assistance services to advance workplace health promotion programs in your community
2. Connect you to **subject matter experts (SMEs)** to help develop and implement training and technical assistance services on workplace health promotion
3. Facilitate **peer-to-peer connections** related to workplace health promotion
4. Help with **strategic planning** to advance workplace health promotion programs in your community
5. Assist with **troubleshooting** challenges or issues that arise in the course of providing training and technical assistance on workplace health promotion programs in your community

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The data collected by this survey will help inform future CDC decisions related to TA modalities to support workplace health promotion initiatives.

Informed Consent

Please review the following information to help you decide whether or not to participate.

- Your participation is voluntary. In the course of this survey, you may refuse to answer specific questions. You may also choose to end the survey at any time.
- The survey is designed to take about 20 minutes.
- All of the comments you provide will be maintained in a secure manner. We will not attribute your responses to you or your organization without your permission unless we are compelled by law.
- There are no right or wrong answers or ideas—we want to hear about YOUR experiences and opinions.
- CDC is authorized to collect information for this project under the Public Health Services Act.
- There are no risks or benefits to you personally for participating in this survey.
- We are interested in your comments so that we can improve the CDC Workplace Health Program Resource Center for future participants. Please feel free to contact Emily Hite at ICF International. Her phone number is 404-592-2145 and her email is Emily.Hite@icfi.com.

*** 1. I have read the information given above and agree to participate by clicking on the "Yes. I do want to participate." button below.**

- Yes. I do want to participate.
- No. I do not want to participate.



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WHP RC Task 6: Technical Assistance (TA) Pilot Assessment Survey

About You

2. What is your primary role related to workplace health promotion? (Select one)

Other (please specify)

3. What type of organization do you represent for this workplace health promotion initiative?

Other (please specify)

8%

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Your Workplace Health Liaison

The following questions are about the individualized support services you received from your assigned workplace health liaison through the *Workplace Health Promotion Resource Center*. This includes monthly calls, ad hoc email and/or phone consultations, as well as in-person meetings or site visits with your liaison.

4. During the course of the pilot, how often were you in communication with your workplace health liaison?

- More than once a month
- Monthly
- A few times (three or more times, but less than once a month)
- One or two times

5. Overall, how satisfied were you with the following aspects of your assigned workplace health liaison?

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	N/A
Frequency of interaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Level of support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. To what extent did the support services you received from your workplace health liaison contribute to the following aspects of your organization's workplace health initiatives?

	Contributed significantly	Contributed somewhat	Contributed very little	Did not contribute	N/A
Identifying materials and resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accessing subject matter experts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Making connections with peers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helping with strategic planning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assisting with troubleshooting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Your Workplace Health Liaison (continued)

The following questions are about the individualized support services you received from your assigned workplace health liaison through the *Workplace Health Promotion Resource Center*. This includes monthly calls, ad hoc email and/or phone consultations, as well as in-person meetings or site visits with your liaison.

7. What was most valuable about the support services you received from your workplace health liaison?

8. How did assistance from one or more workplace health liaisons help you accomplish your organization's workplace health objectives?

9. What challenges (if any) did you experience in receiving assistance from a workplace health liaison?

10. What suggestions do you have for improving the experience of working with a workplace health liaison?

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WHP RC Task 6: Technical Assistance (TA) Pilot Assessment Survey

Subject Matter Experts

The following questions are about the support you received from subject matter experts offered by the *Workplace Health Promotion Resource Center*. Subject matter experts may have supported your work on a particular topic through email exchanges, phone consultations, customized webinars, and in-person trainings or site visits. Please respond to the following questions about your experience with the workplace health subject matter experts.

11. Did you receive tailored assistance from a subject matter expert?

Yes

No

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Subject Matter Experts (continued)

The following questions are about the support you received from subject matter experts offered by the *Workplace Health Promotion Resource Center*. Subject matter experts may have supported your work on a particular topic through email exchanges, phone consultations, customized webinars, and in-person trainings or site visits. Please respond to the following questions about your experience with the workplace health subject matter experts.

12. Please indicate the number of consultations you received from the following subject matter experts.

	1-2	3-4	5-7	8 or more	N/A
SME 1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SME 2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SME 3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SME 4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

13. Overall, how satisfied were you with the following aspects of tailored assistance from subject matter experts?

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	N/A
Availability of needed expertise	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of an SME when needed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Level of engagement of SMEs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14. To what extent did the consultation(s) with subject matter experts contribute to the following aspects of your organization's workplace health initiatives?

	Contributed significantly	Contributed somewhat	Contributed very little	Did not contribute	N/A
Identifying materials and resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accessing subject matter experts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helping with strategic planning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assisting with troubleshooting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Subject Matter Experts (continued--page 2)

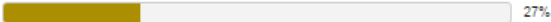
The following questions are about the support you received from subject matter experts offered by the *Workplace Health Promotion Resource Center*. Subject matter experts may have supported your work on a particular topic through email exchanges, phone consultations, customized webinars, and in-person trainings or site visits. Please respond to the following questions about your experience with the workplace health subject matter experts.

15. What was most valuable about the consultation(s) with subject matter expert(s) that you received?

16. How did tailored assistance from subject matter experts help you to accomplish your organization's workplace health objectives?

17. What challenges (if any) did you experience related to your consultations with subject matter expert(s)?

18. What suggestions do you have for improving the experience of consulting with subject matter experts?

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Peer-to-Peer Activities

The following questions are about the peer-to-peer activities offered by the *Workplace Health Promotion Resource Center*. Peer-to-peer activities included small groups of colleagues working in workplace health promotion that met by web- or tele-conference to discuss issues of their choice.

19. Did you participate in a peer-to-peer activity session?

Yes

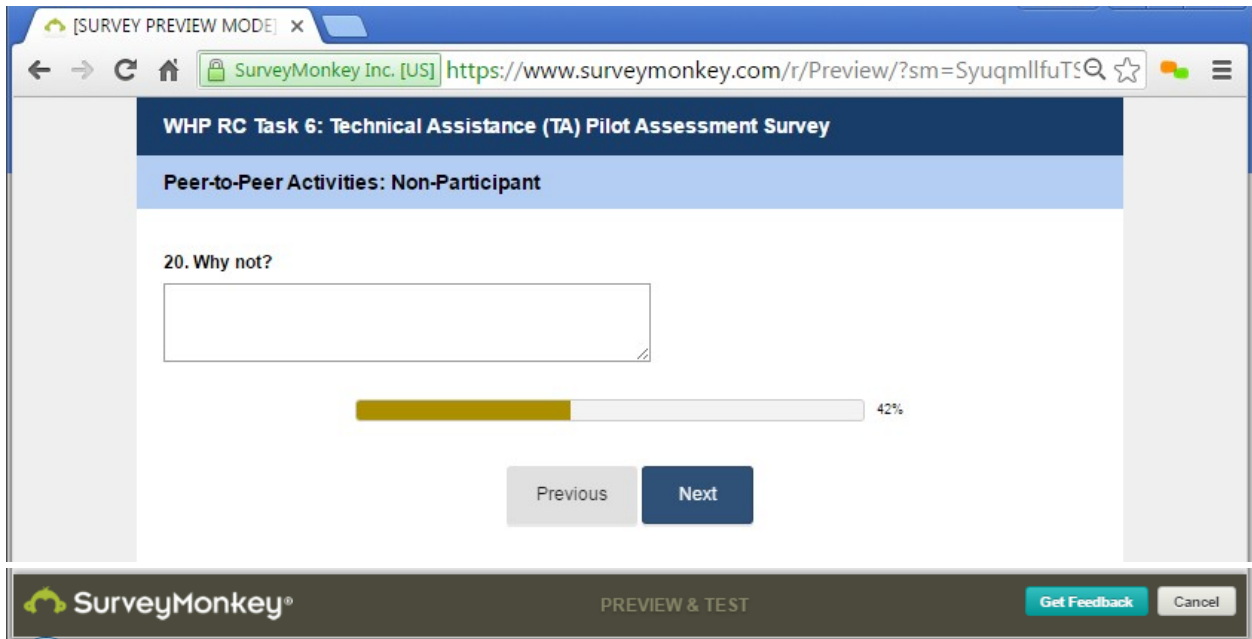
No

31%

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Peer-to-Peer Activities (continued)

The following questions are about the peer-to-peer activities offered by the *Workplace Health Promotion Resource Center*. Peer-to-peer activities included small groups of colleagues working in workplace health promotion that met by web- or tele-conference to discuss issues of their choice.

20. In how many peer-to-peer activity sessions did you participate?

8 or more
 5-7
 3-4
 1-2

21. Overall, how satisfied were you with the following elements of the peer-to-peer activities?

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	N/A
Frequency of activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Selection of topics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

22. To what extent did the peer-to-peer activities contribute to the following aspects of your organization's workplace health initiatives?

	Contributed significantly	Contributed somewhat	Contributed very little	Did not contribute	N/A
Identifying materials and resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Making connections with peers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helping with strategic planning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assisting with troubleshooting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Peer-to-Peer Activities (continued--page 2)

The following questions are about the peer-to-peer activities offered by the *Workplace Health Promotion Resource Center*. Peer-to-peer activities included small groups of colleagues working in workplace health promotion that met by web- or tele-conference to discuss issues of their choice.

23. What was most valuable about the peer-to-peer activities in which you participated?

24. How did the peer-to-peer activities help you accomplish your organization's workplace health objectives?

25. What challenges (if any) did you experience while participating in the peer-to-peer activities?

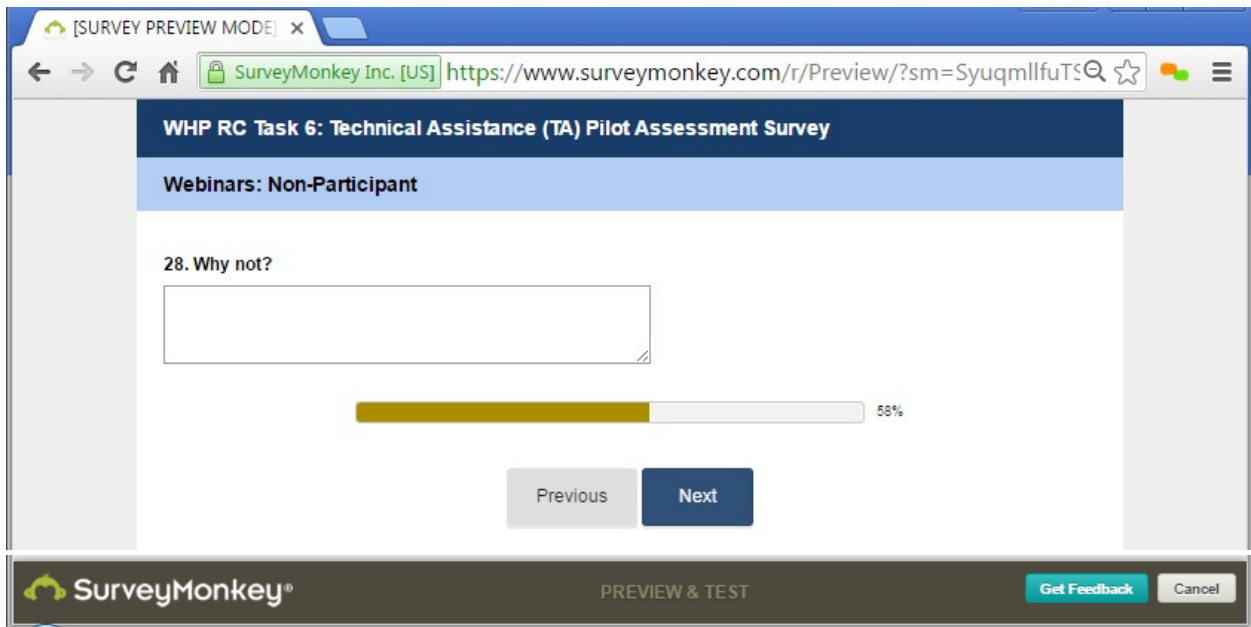
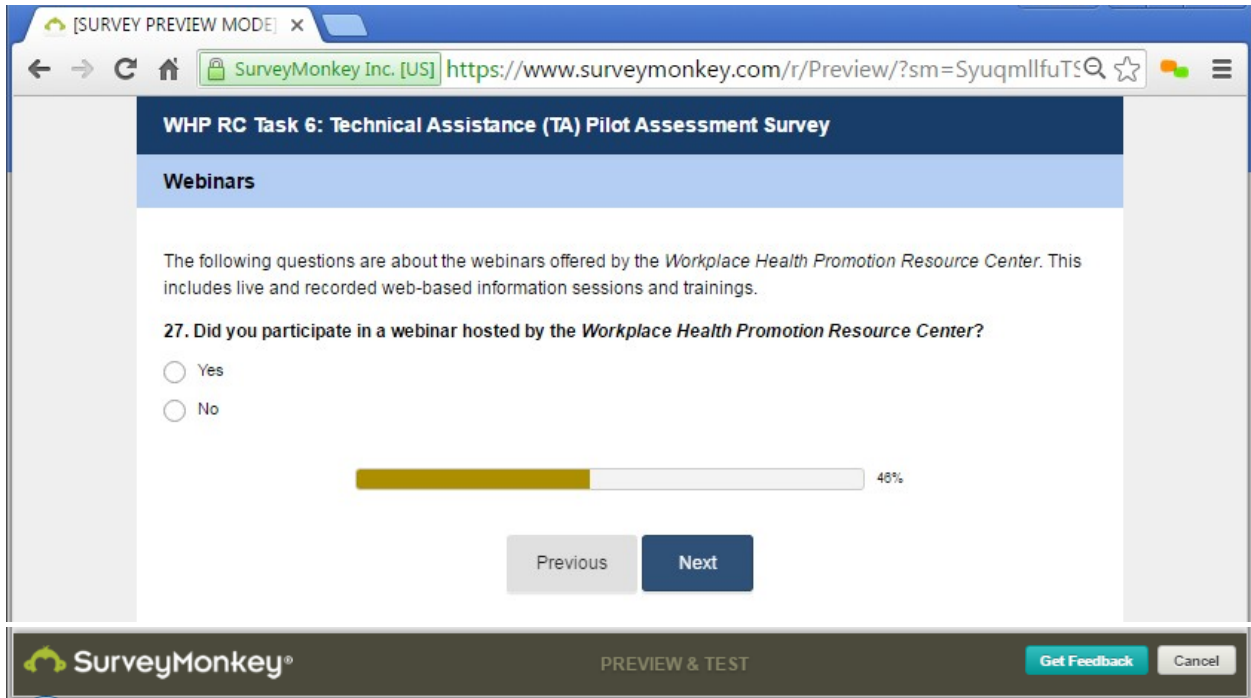
26. What suggestions do you have for improving the experience of the peer-to-peer activities?

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Webinars (continued)

The following questions are about the webinars offered by the *Workplace Health Promotion Resource Center*. This includes live and recorded web-based information sessions and trainings.

28. In how many webinars did you participate?

8 or more
 5-7
 3-4
 1-2

29. Overall, how satisfied were you with the following elements of the webinars?

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	N/A
Frequency of webinars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Selection of webinar topics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

30. To what extent did the webinars contribute to the following aspects of your organization's workplace health initiatives?

	Contributed significantly	Contributed somewhat	Contributed very little	Did not contribute	N/A
Identifying materials and resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accessing subject matter experts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Making connections with peers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helping with strategic planning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assisting with troubleshooting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Webinars (continued--page 2)

The following questions are about the webinars offered by the *Workplace Health Promotion Resource Center*. This includes live and recorded web-based information sessions and trainings.

31. What was most valuable about the webinars in which you participated?

32. How did the webinars help you accomplish your organization's workplace health objectives?

33. What challenges (if any) did you experience while participating in the webinars?

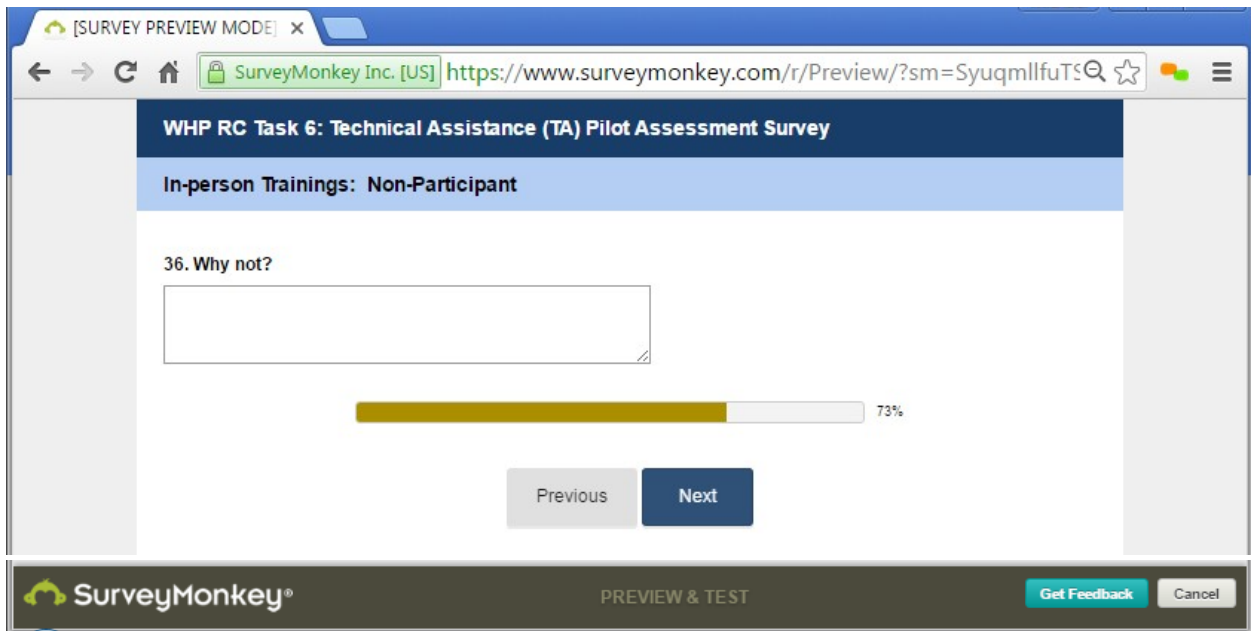
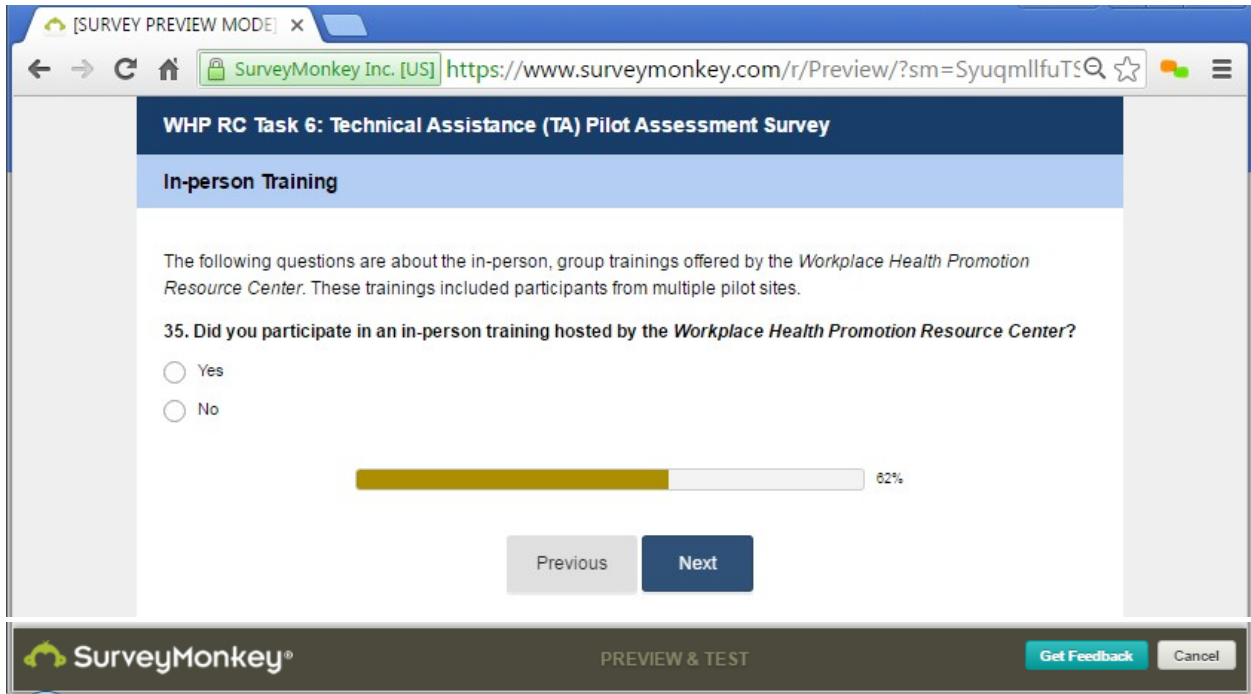
34. What suggestions do you have for improving the webinars?

54%

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In-person Training (continued)

The following questions are about the in-person, group trainings offered by the *Workplace Health Promotion Resource Center*. These trainings included participants from multiple pilot sites.

36. In how many in-person trainings did you participate?

5 or more
 3-4
 2
 1

37. Overall, how satisfied were you with the following elements of the in-person trainings?

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	N/A
Frequency of trainings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Selection of training topics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

38. To what extent did the in-person trainings contribute to the following aspects of your organization's workplace health initiatives?

	Contributed significantly	Contributed somewhat	Contributed very little	Did not contribute	N/A
Identifying materials and resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accessing subject matter experts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Making connections with peers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helping with strategic planning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assisting with troubleshooting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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In-person Training (continued--page 2)

The following questions are about the in-person, group trainings offered by the *Workplace Health Promotion Resource Center*. These trainings included participants from multiple pilot sites.

39. What was most valuable about the in-person trainings that you attended?

40. How did the in-person trainings help you accomplish your organization's workplace health objectives?

41. What challenges (if any) did you experience while participating in the in-person trainings?

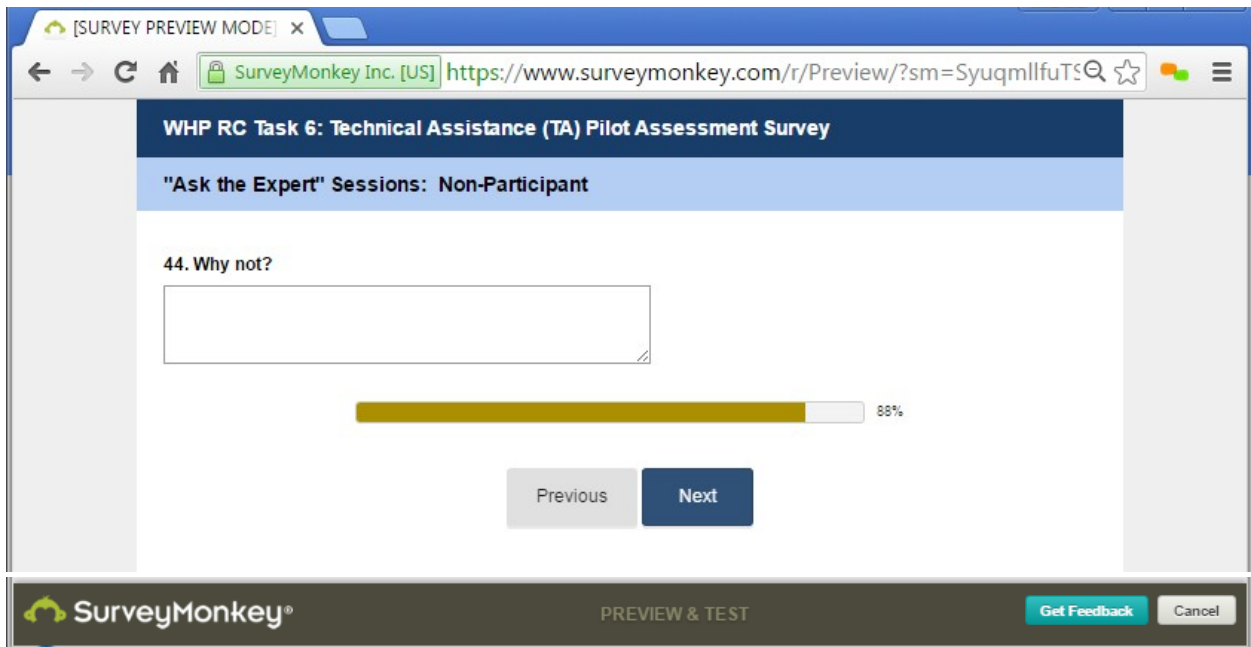
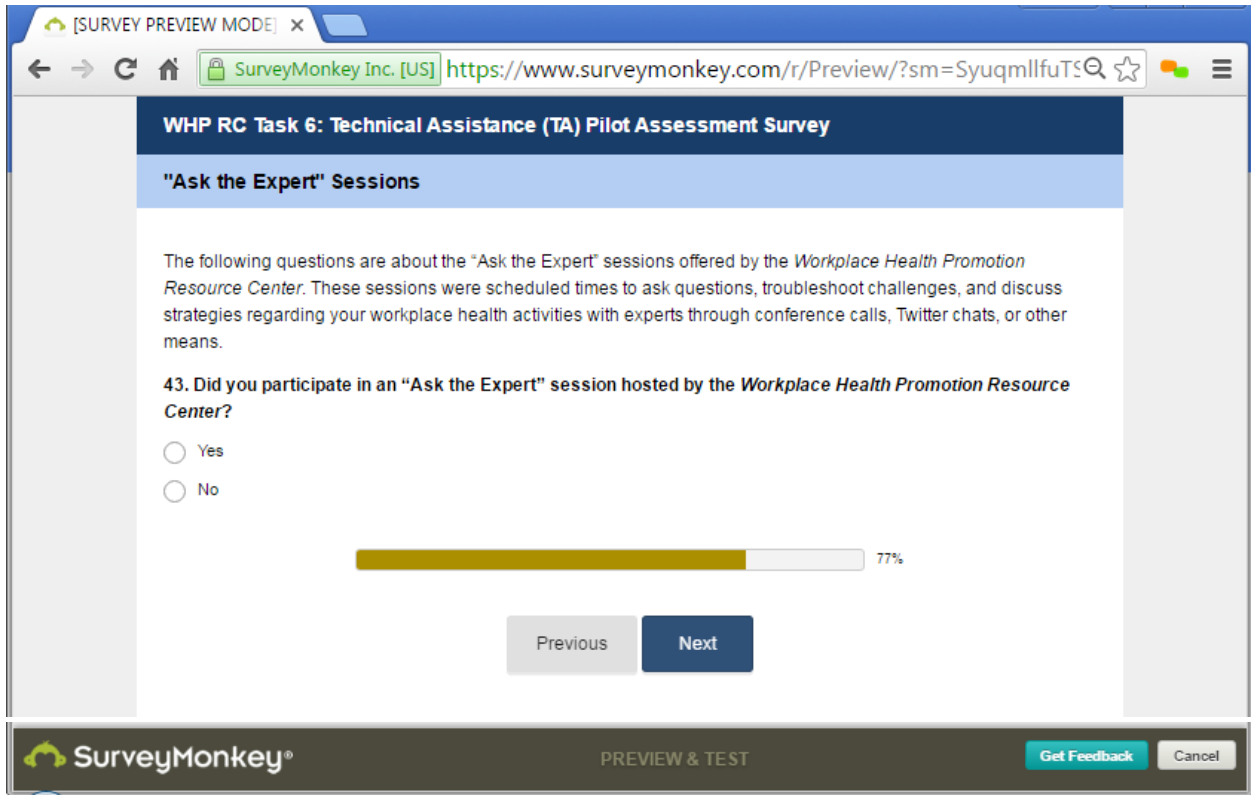
42. What suggestions do you have for improving the in-person trainings?

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"Ask the Expert" Sessions (continued)

The following questions are about the "Ask the Expert" sessions offered by the *Workplace Health Promotion Resource Center*. These sessions were scheduled times to ask questions, troubleshoot challenges, and discuss strategies regarding your workplace health activities with experts through conference calls, Twitter chats, or other means.

44. In how many of the "Ask the Expert" sessions did you participate?


8 or more
 5-7
 3-4
 1-2

45. Overall, how satisfied were you with the following elements of the "Ask the Expert" sessions?


	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	N/A
Frequency of sessions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Selection of topics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

46. To what extent did the "Ask the Expert" sessions contribute to the following aspects of your organization's workplace health initiatives?

	Contributed significantly	Contributed somewhat	Contributed very little	Did not contribute	N/A
Identifying materials and resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accessing subject matter experts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Making connections with peers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helping with strategic planning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assisting with troubleshooting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>


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"Ask the Expert" Sessions (continued--page 2)

The following questions are about the "Ask the Expert" sessions offered by the *Workplace Health Promotion Resource Center*. These sessions were scheduled times to ask questions, troubleshoot challenges, and discuss strategies regarding your workplace health activities with experts through conference calls, Twitter chats, or other means.

47. What was most valuable about the "Ask the Expert" sessions that you attended?

48. How did the "Ask the Expert" sessions help you accomplish your organization's workplace health objectives?

49. What challenges (if any) did you experience participating in the "Ask the Expert" sessions?

50. What suggestions do you have for improving the "Ask the Expert" sessions?

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Comparing Support

The *Workplace Health Promotion Resource Center* offered various types of support (e.g., Webinars, expert consultations, peer activities, in-person trainings, "Ask the Expert" sessions).

51. To what extent did each type of support contribute to increasing the knowledge you need to provide training and technical assistance on workplace health promotion to businesses in your community?

	Contributed significantly	Contributed somewhat	Contributed very little	Did not contribute	N/A
Workplace health liaison	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Expert consultations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Peer-to-peer activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Webinars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In-person training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
"Ask the Expert" sessions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>


52. To what extent did each type of support contribute to increasing partnerships needed to advance workplace health promotion in your community?

	Contributed significantly	Contributed somewhat	Contributed very little	Did not contribute	N/A
Workplace health liaison	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Expert consultations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Peer-to-peer activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Webinars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In-person training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
"Ask the Expert" sessions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>


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53. To what extent did each type of support contribute to building the skills you need to provide training and technical assistance on workplace health promotion to businesses in your community?

	Contributed significantly	Contributed somewhat	Contributed very little	Did not contribute	N/A
Workplace health liaison	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Expert consultations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Peer-to-peer activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Webinars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In-person training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
"Ask the Expert" sessions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

 92%

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Attachment D-8: TA Pilot Assessment

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WHP RC Task 6: Technical Assistance (TA) Pilot Assessment Survey

Comparing Support (continued)

The *Workplace Health Promotion Resource Center* offered various types of support (e.g., Webinars, expert consultations, peer activities, in-person trainings, "Ask the Expert" sessions).

54. To what extent did each type of support contribute to achieving objectives for your training and technical assistance services to advance workplace health promotion in your community?

	Contributed significantly	Contributed somewhat	Contributed very little	Did not contribute	N/A
Workplace health liaison	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Expert consultations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Peer-to-peer activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Webinars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In-person training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
"Ask the Expert" sessions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

55. Overall, what was the most useful type of support? Why?

56. What additional types of support would have been helpful?

57. How did you use the technical assistance support provided to you?

58. What suggestions do you have for improving the quality and effectiveness of the support offered by the *Workplace Health Promotion Resource Center*?

98%

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Attachment D-8: TA Pilot Assessment

The image shows a web browser window in "SURVEY PREVIEW MODE". The address bar displays "SurveyMonkey Inc. [US]" and the URL "https://www.surveymonkey.com/r/Preview/?sm=SyuqmlIfuT". The survey title is "WHP RC Task 6: Technical Assistance (TA) Pilot Assessment Survey". Below the title, there is a light blue bar with the text "Thank you". The main content area features the text "Thank you! We appreciate your participation." followed by a yellow progress bar that is 100% complete. At the bottom of the main content area, there are two buttons: "Previous" (disabled) and "Done" (active). The footer of the browser window includes the SurveyMonkey logo, the text "PREVIEW & TEST", and two buttons: "Get Feedback" and "Cancel".