



Transportation
Security
Administration

SURVEY

TSA seeks to improve customer service while protecting the homeland.

To help us improve your checkpoint experience, please complete an anonymous, voluntary, on-line survey about your experience today. To complete the survey, please visit the URL below. We estimate that the survey will take you about 5 minutes. Thank you for your participation!

To complete the survey either:

1. Type the URL below into your internet browser:

<https://apps.tsa.dhs.gov/survey/se.ashx?s=SSFEOEB283AB963>

2. Scan the QR code using your mobile device:



Questions or concerns? Please email TSAHumanFactors@tsa.dhs.gov

PRA# 1652 0013, Exp. October 2016

Collection of this information is made under 49 U.S.C.114(e) & (f). Providing this information is voluntary. TSA will use the information to improve customer service and may share it with airport operators for this purpose. For more information, please consult DHS/TSA 006 Correspondence and Matters Tracking Records. It will take no more than 5 minutes to complete this form. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The control number assigned to this collection is OMB 1652-0013, which expires October 2016. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing this burden to TSA, 601 5. 12th Street, Arlington, VA 20598. Attn: PRA 1652-0013.



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