

CLASSIFICATION:



# Homeland Security

## National Protection and Programs Directorate NPPD Customer Feedback Survey

Product Title:

**1. Please select the partner type that best describes your organization.**

**2. Overall, how satisfied are you with the usefulness of this product?**

- Very Satisfied**  
  **Somewhat Satisfied**  
  **Neither Satisfied Nor Dissatisfied**  
  **Somewhat Dissatisfied**  
  **Very Dissatisfied**

**3. How did you use this product in support of your mission?**

- Integrated into one of my own organization's information or analytic products  
 Used contents to improve my own organization's security or resiliency efforts or plans  
     If so, which efforts?   
 Shared contents with government partners  
     If so, which partners?   
 Shared contents with private sector partners  
     If so, which partners?   
 Other (please specify)

**4. Please rank this product's relevance to your mission. (Please portion mark comments.)**

- Critical  
 Very important  
 Somewhat important  
 Not important  
 N/A

**5. Please rate your satisfaction with each of the following:**

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	N/A
Timeliness of product or support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Relevance to your information needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**6. How could this product or service be improved to increase its value to your mission? (Please portion mark comments.)**

To help us understand more about your organization so we can better tailor future products, please provide (OPTIONAL):

Name: <input type="text"/>	Position: <input type="text"/>
Organization: <input type="text"/>	State: <input type="text"/>
Contact Number: <input type="text"/>	Email: <input type="text"/>



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