

UNCLASSIFIED



**Homeland Security**

*National Protection and Programs Directorate*  
**NPPD Customer Feedback Survey**

**1. Product Title:**

**2. Please rate your satisfaction with each of the following:**

Very Satisfied (5)	Somewhat Satisfied (4)	Neither Satisfied Nor Dissatisfied (3)	Somewhat Dissatisfied (2)	Very Dissatisfied (1)
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Timeliness of product

Relevance of product

**3. How do you use the information from this mission?**

- Integrated into one of my own organization's information or analytic products

Yes No If so, which products?
- Used contents to improve my own organization's security or resiliency efforts or plans

Yes No If so, which efforts?
- Shared contents with government, private sector, or other partners

Yes No If so, which partners?
- Other uses (please specify)

Yes No

**4. Do you have questions that this product didn't answer?**

Yes No (Please specify)

**5. How could this product be improved?**

**6. Would you like to see more on this topic?**

Yes No (Please specify)

**7. Are there other topics or questions you would like to see addressed by OCIA?**

To help us understand more about your organization so we can better tailor future products, please provide (OPTIONAL):

Name:	Sector:
Organization:	Partner Type:
Contact Number:	State:

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[Paperwork Reduction Act Compliance Statement](#)

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