

Chemical Facility Anti-Terrorism Standards (CFATS) Stakeholder Questionnaire

PROVIDING ANY INFORMATION FOR THIS QUESTIONNAIRE IS OPTIONAL.

Instructions: This is a short series of questions designed to collect information the Chemical Facility Anti-Terrorism Standards (CFATS) Program can use to improve its outreach activities and provide better customer service to its user community. The questionnaire results shared inside DHS will not identify particular responses by an individual or company. Please contact us at cfats@hq.dhs.gov if you have any questions.

Privacy Notice: Your responses will be used to improve the Department of Homeland Security's Chemical Facility Anti-Terrorism Standards (CFATS) Program outreach activities and to provide better customer service to the CFATS community. Survey results are anonymous and will be reported at the aggregate level only. If you have any questions regarding this Notice, please contact NPPD Privacy at NPPDPrivacy@hq.dhs.gov.

Paperwork Reduction Act Notice (PRA): The public reporting burden to complete this information collection is estimated at 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and the completing and reviewing the collected information. The collection of this information is voluntary. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number and expiration date. Provide comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to DHS/NPPD/IP/ISCD, Josiah Ortega at Josiah.Ortega@HQ.DHS.GOV. ATTN: PRA [1607-0014].

If you have any questions regarding this questionnaire, please contact CFATS at cfats@hq.dhs.gov.

1. Please select the CFATS resource or activity which you are reviewing.

CFATS Knowledge Center (<http://csat-help.dhs.gov>)

Chemical Security Webpage on DHS.gov

Materials Received through Mail/E-mail

Presentation at a Conference/Meeting/Webinar

Technical Assistance – Onsite visit (DHS representatives visit chemical facilities to provide assistance with the CFATS compliance process)

Technical Assistance – Remote (DHS representatives provide assistance to facilities via phone, e-mail, or mail)

2. When did this CFATS resource or activity took place (MM/DD/YYYY)?

3. Overall how would you rate this CFATS resource or activity?

Excellent

Good

Fair

Poor

4. To what extent do you agree or disagree with the following statements:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable
CFATS information received will effectively inform my decision making regarding chemical facility safety or security.						
This experience has increased my knowledge of CFATS.						
CFATS information received was current and relevant.						
CFATS information received was easy to understand.						
DHS representative had a thorough knowledge of CFATS.						
My questions were resolved.						
If my questions were not resolved, a satisfactory alternative was provided.						

If your response to any of the statements above was “Disagree” or “Strongly Disagree”, please explain below.

5. To what extent do you agree or disagree with this statement?

My organization will benefit from DHS assistance or training related to the CFATS compliance process:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable
Meeting Risk-based Performance Standards (RBPS)						
Registering online and completing a Top-Screen						
Submitting a Security Vulnerability Assessment (SVA)						
Completing a Site Security Plan (SSP)						
Completing an Alternative Security Program (ASP)						
Completing an Expedited Approval Program (EAP)						
Undergoing an Authorization Inspection						
Undergoing a Compliance Inspection (subsequent to SSP approval)						

6. Please provide any recommendations that you may have on how CFATS resources and outreach activities could be improved to enhance their relevance.

7. How would you describe your knowledge of CFATS?

Beginner

Intermediate

Advanced

8. Please select the category that best describes your organization.

- Academia & Research Centers
- Environmental Group
- Government - Federal
- Government - State
- Government - Local
- Government - Territorial
- Government - Tribal
- Industry Association - National
- Industry Association - State
- Industry - Corporate HQ
- Industry - Facility
- Labor Organization
- Other

9. Please select the category that best describes your industry.

- | | |
|--------------------------|--------------------------------|
| Agriculture/Food | Chemical Manufacturing |
| Cold Chain/Refrigeration | Energy/Utilities |
| Explosives | Healthcare |
| Mining | Petrochemical Manufacturing |
| Petroleum Refining | Paints/Coatings |
| Plastics | Retail/Consumer |
| Semi-Conductor | Warehouse/Storage/Distribution |
| Not Applicable | |
| Other | |

10. Please select the category that best describes your government role.

- | | | |
|---------------------------|-----------------|-----------------------------|
| Law Enforcement | First Responder | Chemical Security Regulator |
| Chemical Safety Regulator | Not Applicable | Other |

11. Please select the location of your work site. (Select one.)

Region 1 (Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont)

Region 2 (New Jersey, New York, Puerto Rico)

Region 3 (Delaware, Maryland, Pennsylvania, Virginia, West Virginia)

Region 4 (Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, Tennessee)

Region 5 (Illinois, Indiana, Michigan, Minnesota, Ohio, Wisconsin)

Region 6 (Arkansas, Louisiana, New Mexico, Oklahoma, Texas)

Region 7 (Iowa, Kansas, Missouri, Nebraska)

Region 8 (Colorado, Montana, North Dakota, South Dakota, Utah, Wyoming)

Region 9 (Arizona, California, Guam, Hawaii, Nevada)

Region 10 (Alaska, Idaho, Oregon, Washington)

Washington, DC

Other

12. In general, what is the amount of time you are willing to travel to participate in a CFATS resource or activity?

6 hours or more

3 to 5 hours

1 to 2 hours

less than 1 hour

4. How do you usually obtain CFATS information?

	Always	Frequently	Sometimes	Rarely	Never
CFATS Knowledge Center (http://csat-help.dhs.gov)					
Chemical Security Assessment Tool (CSAT) Help Desk (Call service center answers inbound calls & e-mails)					
DHS.gov					
Technical Assistance - Onsite (DHS representative visits chemical facilities to provide assistance with the CFATS compliance process)					
Technical Assistance – Remote (DHS representative provides assistance to facilities via phone, e-mail, or mail)					
Industry Associations (including websites, conferences, meetings)					
Other					

Other