

## Internet Access Survey

Do you (or anyone living in your household) have Internet access in your home (including by smart phone)?

Yes

No

### If Yes

### If No

How do you (or anyone living in your household) access the Internet in your home? *Please check all that apply.*

If you don't have Internet access in your home, what are the reasons? *Please check all that apply.*

Through a high-speed Internet subscription (for example: Comcast, Cox, AT&T, Verizon, CenturyLink, Charter)

Cost for Internet access

Who is your provider? \_\_\_\_\_

Through a smartphone data plan (for example: Sprint, Verizon, AT&T, T-Mobile)

Cost for devices (desktop computers, laptops, etc.)

Who is your provider? \_\_\_\_\_

Through a dial-up connection

My housing unit or building isn't wired for service

Through WiFi based outside of your home (for example: public access or from a neighbor)

Tried to sign up for service but couldn't

Other: \_\_\_\_\_

Not comfortable using computers or Internet

Not interested in using the Internet

I access the Internet outside of my home

Other: \_\_\_\_\_

Which devices do you (or anyone living in your household) use to access the Internet in your home? *Please check all that apply.*

If you don't currently have Internet access in your home, have you ever had Internet access in your home?

Smart phone

Yes  No

Desktop computer

Laptop, Notebook, or Netbook (for example: Chromebook, HP Mini, Macbook, Dell Inspiron)

Tablet (for example: iPad, Samsung Galaxy Tab, Kindle Fire)

Gaming console

Smart TV or device that connects TV to the Internet

Other: \_\_\_\_\_

Have you heard of ConnectHome, a program that brings free or low cost in-home high-speed Internet to residents of public housing?

Yes  No  I don't know

If you have Internet in your home, is it free or low-cost through ConnectHome?

Yes  No  I don't know  I don't have Internet

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