



Step 1 - Contact Information | Step 2 - Institution Information | Step 3 - Complaint

* Required Fields

FR 1379c
OMB No. 7100-0135
Approval expires [May 31, 2011](#)
[March 31, 2014](#)

Prefix	
* First Name	
* Last Name	
* Address	
* City	
* State	
* Zip Code	
* Country	United States
Email Address	
* Phone Number	
Alternate Phone	
* Contact Preference	Select your preference

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Consumer Complaint Form

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Representative Contact

Is a third party, such as an attorney or other legal representative, submitting this complaint on your behalf?

☐ Yes ☐ No

{The section below appears only if 'yes' is selected above}

By selecting 'Yes', you legally authorize the Federal Reserve System to release information to and communicate directly with the party named below and for that party to act on your behalf in the processing of this complaint.

Prefix	
* First Name	
* Last Name	
* Address	
* City	
* State	
* Zip Code	
* Country	United States
Email Address	
* Phone Number	
Alternate Phone	

Consumer Complaint Form

Step 1 - Your Information | **Step 2 - Institution Information** | Step 3 - Complaint

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Provide as much information as possible about the bank or financial institution.

* Institution Name		
Account/Product Type		
Routing Number		
Address/Location		
* City		
* State		
Zip Code		
* Country	United States	
Email Address		
Phone Number		

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* Complaint - To help us get the investigation process started, provide a brief description of the complaint including dates and the names of those you dealt with.

Do NOT include any personal information such as account numbers or Social Security numbers.

In order to protect the integrity of your complaint and for security purposes, limited special characters are allowed in your description. They include: ? - \$! . , ; () % & ' / "

characters remaining for your description.

How can your complaint be satisfactorily addressed?

characters remaining for your description.

~~How did you learn about Federal Reserve Consumer Help? Check all that apply.~~

~~☐ Federal Reserve website/other website/search engine~~

~~specify:~~

~~☐ Bank/financial services company/consumer brochure~~

~~specify:~~

~~☐ Referral from another federal/state agency~~

~~specify:~~

~~☐ Friend/relative/newspaper/magazine article/other~~

~~specify:~~

Submit

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