



## CONTENT NOTES:

- A :: Page title
- B :: Message about work authorization
- C :: Background information about myE-Verify
- D :: Description of myE-Verify features
- E :: Present option to create account now or later

## FUNCTION NOTES:

- 1 :: Clicking the LEARN MORE button will display screen 7.2 Work Authorization Details (Pop Up)
- 2 :: Clicking the LEARN MORE button will open a new window to a myE-Verify accounts information page on USCIS.gov
- 3 :: Clicking the RETURN HOME button will direct users to the myE-Verify homepage on USCIS.gov
- 4 :: Clicking the CREATE ACCOUNT button will direct users to the account creation process (myE-Verify 1.1 Account Information)

## FIELD DATA NOTES:

## BUSINESS RULES:

The screenshot displays the 'Self Check' application interface. At the top, the 'Self Check' logo is prominent. Below it, a progress bar shows four steps: 1. ENTER ID DATA, 2. TAKE A QUIZ, 3. ENTER DOCUMENT DATA, and 4. GET RESULTS (marked with a green checkmark). A sidebar on the left lists navigation links: Self Check Home, About Self Check, How To Use Self Check, Know Your Rights, Our Commitment To Privacy, Questions And Answers, and For Employers.

The main content area features a 'Work Authorization Confirmed' message (A) with a green checkmark icon. Below the message is a personalized greeting: '<User's first name>,' followed by 'Congratulations, Self Check confirmed that...'. A 'Learn More' button (1) is positioned to the right of the message. Below this is the 'myE-Verify' logo (C) and a brief description: 'myE-Verify is a free, Web-based suite of services...'. A second 'Learn More' button (2) is located below the description.

Underneath, a section titled 'You can use your myE-Verify account to:' lists four features with corresponding icons: 'Case Tracker' (question mark icon), 'Self Lock' (lock icon), 'Case History' (clock icon), and 'Document Expiration Reminders' (alarm clock icon). A third 'Learn More' button (3) is placed below this list.

At the bottom of the main content area, there is a prompt: 'Create a myE-Verify account now, ...' (E). At the very bottom of the page, there are two buttons: 'Return Home' (3) and 'Create Account' (4).

The footer contains the text: 'U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov' and 'Accessibility'.



### CONTENT NOTES:

A :: Page Title

B :: Employment authorization details

### FUNCTION NOTES:

1 :: Clicking the CLOSE button will close the pop up and return users to 7.1 Authorized Response

### FIELD DATA NOTES:

### BUSINESS RULES:

The screenshot displays the 'Self Check' interface. At the top, the 'Self Check' logo is prominent. Below it, a navigation menu lists: Self Check Home, About Self Check, How To Use Self Check, Know Your Rights, Our Commitment To Privacy, Questions And Answers, and For Employers. The main content area features a pop-up window titled 'Work Authorization Details'. This pop-up contains the text 'Self Check compared the information you provided to U.S. government records and ...'. A 'Close' button is located at the bottom right of the pop-up. The page footer includes 'U.S Department of Homeland Security : dhs.gov', 'U.S. Citizenship and Immigration Services : uscis.gov', and 'Accessibility'.



## CONTENT NOTES:

A :: Page title

B :: Confirmation of mismatch

## FUNCTION NOTES:

1 :: Clicking the CONTINUE button will direct users to 7.4 SSA Mismatch Account Resolution

## FIELD DATA NOTES:

## BUSINESS RULES:

**Self Check**

ESTABLISH IDENTITY      CONFIRM WORK ELIGIBILITY

1 ENTER ID DATA   2 TAKE A QUIZ   3 ENTER DOCUMENT DATA   4 GET RESULTS

**1 You Have an SSA Mismatch**

Thank you for checking on your work authorization through Self Check...

Click the Continue button to start resolving your mismatch.

**Continue**

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## CONTENT NOTES:

- A :: Page title
- B :: Introduction to resolution with an account
- C :: Mismatch resolution steps with an account
- D :: Description of myE-Verify
- E :: myE-Verify account features
- F :: Present option to create account now or later

## FUNCTION NOTES:

- 1 :: Clicking the CONTINUE WITHOUT ACCOUNT button will direct users to screen 7.5 SSA Mismatch No Account Resolution
- 2 :: Clicking the CREATE ACCOUNT will direct users to account creation process (*myE-Verify 1.1 Account Information*)

## FIELD DATA NOTES:

## BUSINESS RULES:

**Self Check**

ESTABLISH IDENTITY | CONFIRM WORK ELIGIBILITY

1 ENTER ID DATA | 2 TAKE A QUIZ | 3 ENTER DOCUMENT DATA | 4 GET RESULTS

**How to Resolve Your SSA Mismatch**

The best way to resolve your SSA mismatch is ...

**Create Account**  
Click the Create Account button ...

**Read and Print Notice**  
Read and print the SSA mismatch notice, ...

**Visit SSA**  
Be sure to...

**Check myE-Verify for Updates**  
Log in to...

**myE-Verify**  
myE-Verify is free, ...

You can use your myE-Verify account to:

- Track your E-Verify or Self Check case status with **Case Tracker**
- Control the use of your SSN in E-Verify and Self Check with **Self Lock**
- See past use of your SSN in E-Verify and Self Check with **Case History**
- Track your document expiration dates with **Document Expiration Reminders**

Create a myE-Verify account now, ...

1 Continue without Account | 2 Create Account

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## CONTENT NOTES:

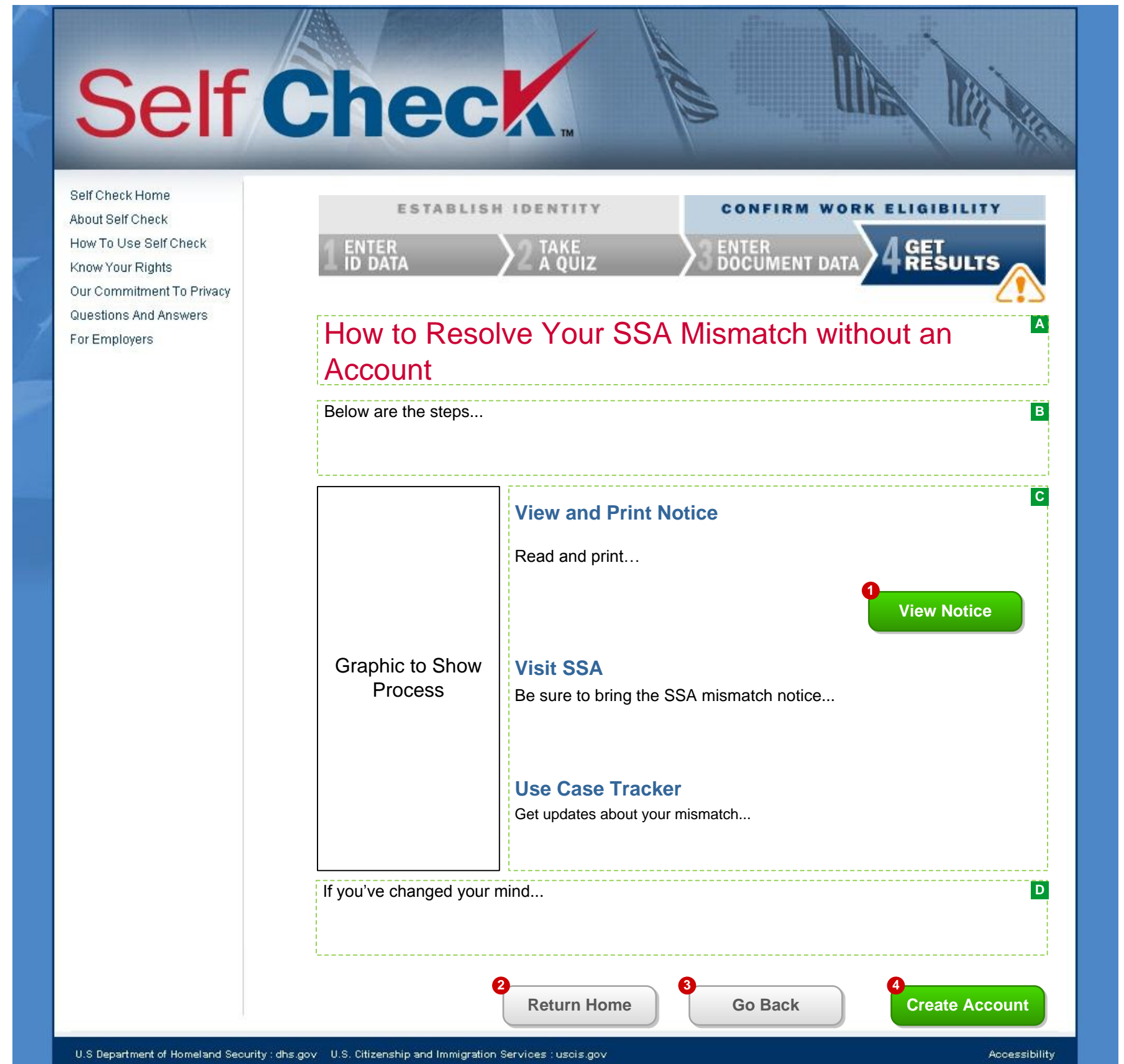
- A :: Page title
- B :: Introduction to steps
- C :: Mismatch resolutions steps without an account
- D :: Account creation guidance

## FUNCTION NOTES:

- 1 :: Clicking the VIEW/PRINT NOTICE button will open screen 7.6 SSA Mismatch Notice as a PDF in a new window
- 2 :: Clicking the RETURN HOME button will direct users to the myE-Verify homepage on USCIS.gov
- 3 :: Clicking the GO BACK button will direct users to the screen 7.4 SSA Mismatch Account Resolution
- 4 :: Clicking the CREATE ACCOUNT will direct users to account creation process (myE-Verify 1.1 Account Information)

## FIELD DATA NOTES:

## BUSINESS RULES:



The screenshot shows the 'Self Check' web application interface. At the top, there's a navigation menu with links like 'Self Check Home', 'About Self Check', 'How To Use Self Check', 'Know Your Rights', 'Our Commitment To Privacy', 'Questions And Answers', and 'For Employers'. The main content area features a progress bar with four steps: 1. ENTER ID DATA, 2. TAKE A QUIZ, 3. ENTER DOCUMENT DATA, and 4. GET RESULTS. A warning icon is present next to step 4. Below the progress bar, the title 'How to Resolve Your SSA Mismatch without an Account' is displayed. Underneath, it says 'Below are the steps...'. There are three main sections: 'View and Print Notice' with a 'View Notice' button (marked with a red 1), 'Visit SSA' with the instruction 'Be sure to bring the SSA mismatch notice...', and 'Use Case Tracker' with the instruction 'Get updates about your mismatch...'. At the bottom, there are three buttons: 'Return Home' (marked with a red 2), 'Go Back' (marked with a red 3), and 'Create Account' (marked with a red 4). The footer contains the text 'U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov' and 'Accessibility'.



## CONTENT NOTES:

- A** :: Page Title
- B** :: POMS reference. This reference number is to assist SSA field office staff in using the correct SOPs to process a Self Check walk-in
- C** :: Primary identifiers and reason for mismatch
- D** :: Instructions for a user who has a mismatch with SSA records

## FUNCTION NOTES:

## FIELD DATA NOTES:

## BUSINESS RULES:

**1** :: Dynamic case information (name, date, SSN, case #, reason for mismatch) is returned from VIS

**Self Check**

- Self Check Home
- About Self Check
- How To Use Self Check
- Know Your Rights
- Our Commitment To Privacy
- Questions And Answers For Employers

### Notice of Mismatch with Social Security Administr...

**For SSA Field Office Staff: Do not use EV-STAR. See POMS RM 00206.305ff**

Name of the Employee (Last Name, First Name)	Date of Mismatch
Employee's Social Security Number (SSN)	Case Verification Number

Reason for this Referral Letter:

- SSN does not match.** The Social Security Number (SSN) entered in Self Check is valid, but the name and/or date of birth entered do not match SSA records.
- SSN is invalid.** The SSN entered in Self Check is not a valid number.
- SSA unable to confirm U.S. Citizenship.** Cannot confirm that the employee is eligible to work because SSA records do not show that the SSN holder is a U.S. citizen.
- SSA record does not verify, Other Reason.** SSA found a discrepancy in the record

**1**

#### Instructions

##### Why You Have This Notice

You have just checked your work authorization records against the Social Security Administration (SSA) databases through your use of the Self Check...

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## CONTENT NOTES:

- A :: Page title
- B :: Request for more time
- C :: Next steps for a user with a 2<sup>nd</sup> Step case
- D :: Description of myE-Verify
- E :: Description of myE-Verify account features
- F :: Present option to create account now or later

## FUNCTION NOTES:

- 1 :: Clicking the CONTINUE WITHOUT ACCOUNT button will direct users to the screen 7.8 DHS 2<sup>nd</sup> Step No Account Resolution
- 2 :: Clicking the CREATE ACCOUNT will direct users to account creation process (myE-Verify 1.1 Account Information)

## FIELD DATA NOTES:

## BUSINESS RULES:

- 1 :: Trigger VIS action to push Self Check cases to 2<sup>nd</sup> step processing

The screenshot displays the 'Self Check' web application interface. At the top, the 'Self Check' logo is prominent. Below it, a progress bar shows four steps: 1. ENTER ID DATA, 2. TAKE A QUIZ, 3. ENTER DOCUMENT DATA, and 4. GET RESULTS. A warning icon is next to step 4. A notification box titled 'We Need More Time' is displayed, indicating that the user needs additional time to verify their employment eligibility. The notification includes a link to 'Create Account' and a link to 'Check myE-Verify for Updates'. Below the notification, the 'myE-Verify' logo is shown, followed by a list of features: Case Tracker, Self Lock, Case History, and Document Expiration Reminders. At the bottom, there are two buttons: 'Continue without Account' and 'Create Account'. The footer contains the U.S. Department of Homeland Security and U.S. Citizenship and Immigration Services logos and the text 'U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov' and 'Accessibility'.





## CONTENT NOTES:

- A :: Page title
- B :: Instructions about how to use Case Tracker
- C :: Additional information about how to use Case Tracker

## FUNCTION NOTES:

- 1 :: Clicking the EMAIL THIS PAGE button will direct users to screen 7.9 Send DHS 2<sup>nd</sup> Step Email
- 2 :: Clicking the PRINT THIS PAGE button will launch the users print dialogue box
- 3 :: Clicking the GO BACK button will direct users to screen 7.7 DHS 2<sup>nd</sup> Step Notification
- 4 :: Clicking the VISIT CASE TRACKER button will direct users to Case Tracker (myE-Verify 8.4 DHS 2<sup>nd</sup> Step)

## FIELD DATA NOTES:

## BUSINESS RULES:

- 1 :: The Case Verification Number will be unique for each user

The screenshot shows the 'Self Check' web application interface. At the top, there is a navigation menu with links: Self Check Home, About Self Check, How To Use Self Check, Know Your Rights, Our Commitment To Privacy, Questions And Answers, and For Employers. The main content area features a progress bar with four steps: 1 ENTER ID DATA, 2 TAKE A QUIZ, 3 ENTER DOCUMENT DATA, and 4 GET RESULTS. Below the progress bar, there is a section titled 'How to Track Your Case without an Account' (marked with A). This section includes the text 'Get updates about your case ...' (marked with B) and 'Case Verification Number: 2013001010101AA' (marked with 1). There are two buttons: 'Email this Page' (marked with 1) and 'Print this Page' (marked with 2). Below this, there is another section titled 'To track your case...' (marked with C) with two buttons: 'Go Back' (marked with 3) and 'Visit Case Tracker' (marked with 4). The footer contains the text: 'U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov' and 'Accessibility'.





## CONTENT NOTES:

- A :: Page title
- B :: Error message
- C :: Dynamic message
- D :: Instructions on submitting email address

## FUNCTION NOTES:

- 1 :: Clicking the GO BACK button will direct users to the screen 7.8 DHS 2nd Step No Account Resolution
- 2 :: Clicking the SUBMIT button will trigger an email address to be sent to user with the case verification number

## FIELD DATA NOTES:

- 1 :: The email address must meet basic composition requirements (requirements TBD)

## BUSINESS RULES:

- 1 :: Error messages and icons appear when field level validation has not been satisfied. Icons should appear to the left of failed data elements. Error types:
  - Requires email address
  - Email address not valid
- 2 :: Dynamic message will appear when email submission is successful

The screenshot shows the 'Self Check' web application interface. At the top, there's a navigation menu with links like 'Self Check Home', 'About Self Check', 'How To Use Self Check', 'Know Your Rights', 'Our Commitment To Privacy', 'Questions And Answers', and 'For Employers'. The main content area features a progress bar with four steps: 1. ENTER ID DATA, 2. TAKE A QUIZ, 3. ENTER DOCUMENT DATA, and 4. GET RESULTS. The 'GET RESULTS' step is highlighted with a warning icon. Below the progress bar, there's a section titled 'Send Me an Email' (labeled A). Underneath, there's an error message 'Error: ...' (labeled B) with a red warning icon and a '1' in a purple circle. Below the error message is a success message 'Your email has been successfully sent.' (labeled C) with a '2' in a purple circle. Under the success message is a text input field 'To receive an email ...' (labeled D). Below this is an 'Email Address' label and a text input field with the placeholder 'Enter email address' and a blue '1' icon. At the bottom right, there are two buttons: 'Go Back' (labeled 1) and 'Submit' (labeled 2).



## CONTENT NOTES:

A :: Page title

B :: Confirmation of possible mismatch

## FUNCTION NOTES:

1 :: Clicking the CONTINUE button will direct users to 7.8 DHS Resolution Steps

## FIELD DATA NOTES:

## BUSINESS RULES:

The screenshot displays the 'Self Check' interface. At the top, the 'Self Check' logo is prominent. Below it, a progress bar shows four steps: 1. ENTER ID DATA, 2. TAKE A QUIZ, 3. ENTER DOCUMENT DATA, and 4. GET RESULTS. A warning icon is positioned above step 4. A red dashed box highlights the notification: 'You Have a Mismatch that DHS Can Help You Resolve'. Below this, a green dashed box contains the text: 'Thank you for checking on your work authorization through Self Check...' and 'Click the Continue button to start resolving your mismatch.' A green 'Continue' button with a red '1' icon is located at the bottom right. The footer includes 'U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov' and 'Accessibility'.



## CONTENT NOTES:

- A :: Page title
- B :: Message about account creation
- C :: Mismatch resolutions steps with an account
- D :: Description of myE-Verify
- E :: Description of myE-Verify account features
- F :: Present option to create account now or later

## FUNCTION NOTES:

- 1 :: Clicking the CONTINUE WITHOUT ACCOUNT button will direct users to screen 7.12 DHS Mismatch No Account Resolution
- 2 :: Clicking the CREATE ACCOUNT will direct users to account creation process (myE-Verify 1.1 Account Information)

## FIELD DATA NOTES:

## BUSINESS RULES:

**Self Check**

Self Check Home  
About Self Check  
How To Use Self Check  
Know Your Rights  
Our Commitment To Privacy  
Questions And Answers  
For Employers

ESTABLISH IDENTITY      CONFIRM WORK ELIGIBILITY

1 ENTER ID DATA    2 TAKE A QUIZ    3 ENTER DOCUMENT DATA    4 GET RESULTS

### How to Resolve Your Mismatch

The best way to resolve your mismatch is ...

**Create Account**  
...

**Follow Instructions**  
...

**Check myE-Verify for Updates**  
...

**myE-Verify**  
myE-Verify is a free, ...

You can use your myE-Verify account to:

- Track your E-Verify or Self Check case status with **Case Tracker**
- Control the use of your SSN in E-Verify and Self Check with **Self Lock**
- See past use of your SSN in E-Verify and Self Check with **Case History**
- Track your document expiration dates with **Document Expiration Reminders**

Create a myE-Verify account now, or ...

1 Continue without Account    2 Create Account

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## CONTENT NOTES:

- A** :: Instructions about how to use Case Tracker
- B** :: Additional instructions about how to use Case Tracker

## FUNCTION NOTES:

- 1** :: Clicking the EMAIL THIS PAGE button will direct users to screen 7.13 Send DHS 3<sup>rd</sup> Step Email
- 2** :: Clicking the PRINT THIS PAGE button will launch the users print dialogue box
- 3** :: Clicking the GO BACK button will direct users to screen 7.11 DHS Mismatch Account Resolution
- 4** :: Clicking the CASE TRACKER button will direct users to Case Tracker (myE-Verify 8.5 DHS Mismatch)

## FIELD DATA NOTES:

## BUSINESS RULES:

- 1** :: The Case Verification Number will be unique for each user

The screenshot displays the 'Self Check' web application interface. At the top, the 'Self Check' logo is prominent. Below it, a progress bar indicates four steps: 1. ENTER ID DATA, 2. TAKE A QUIZ, 3. ENTER DOCUMENT DATA, and 4. GET RESULTS. A warning icon is visible next to step 4. The main content area is titled 'How to Track Your Case without an Account' (marked with a green 'A'). Below this title, there is a section for 'Get updates about your case ...' (marked with a green 'B') which contains a 'Case Verification Number: 2013001010101AA' (marked with a purple '1'). Two green buttons are present: 'Email this Page' (marked with a red '1') and 'Print this Page' (marked with a red '2'). Below this is a section 'To track your case...' (marked with a green 'C') which is currently empty. At the bottom of this section, there are two buttons: 'Go Back' (marked with a red '3') and 'Visit Case Tracker' (marked with a red '4'). The footer of the page includes the U.S. Department of Homeland Security and U.S. Citizenship and Immigration Services logos and the text 'U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov' and 'Accessibility'.



## CONTENT NOTES:

- A :: Page title
- B :: Error message
- C :: Dynamic message
- D :: Instructions on submitting email address

## FUNCTION NOTES:

- 1 :: Clicking the GO BACK button will direct users to the screen 7.12 DHS Mismatch No Account Resolution
- 2 :: Clicking the RETURN HOME button will direct users to the myE-Verify homepage on USCIS.gov
- 3 :: Clicking the SUBMIT button will trigger an email to be sent to user with the case verification number

## FIELD DATA NOTES:

- 1 :: The email address must meet basic composition requirements (requirements TBD)

## BUSINESS RULES:

- 1 :: Error messages and icons appear when field level validation has not been satisfied. Icons should appear to the left of failed data elements. Error types:
  - Requires email address
  - Email address not valid

The screenshot displays the 'Self Check' application interface. At the top, a progress bar shows four steps: 1. ENTER ID DATA, 2. TAKE A QUIZ, 3. ENTER DOCUMENT DATA, and 4. GET RESULTS. The current step is 4, which is highlighted in blue and includes a warning icon. Below the progress bar, the main content area is titled 'Send Me an Email'. This section contains an error message (A) 'Error: ...' (B) and a success message (C) 'Your email has been successfully sent.' (D) 'To receive an email ...'. Below the messages is an 'Email Address' input field with a placeholder 'Enter email address' and a blue '1' icon. At the bottom of the form are three buttons: 'Go Back' (1), 'Return Home' (2), and 'Submit' (3). The footer of the page includes the U.S. Department of Homeland Security and U.S. Citizenship and Immigration Services logos, and an 'Accessibility' link.

## CONTENT NOTES:

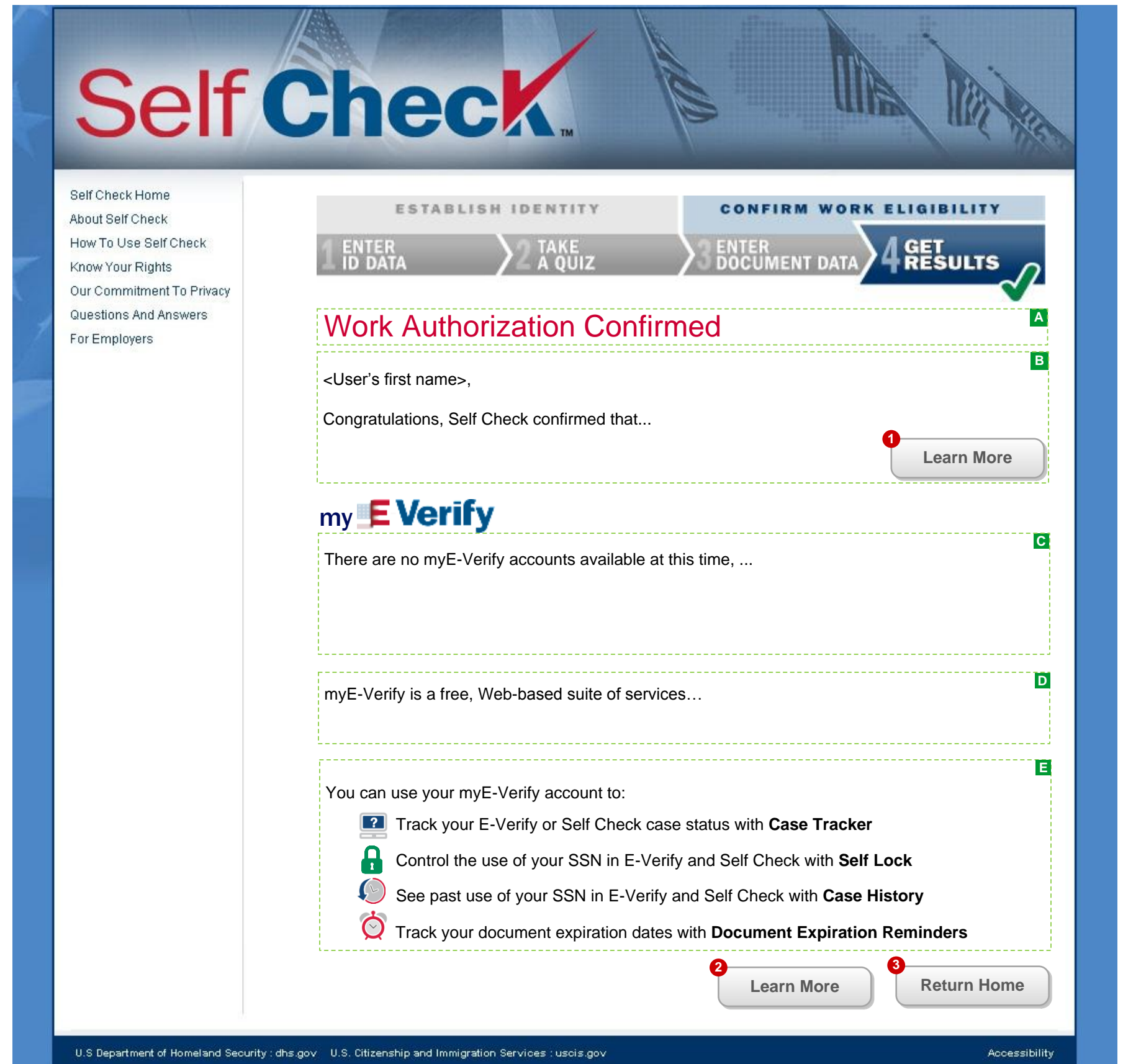
- A :: Page title
- B :: Message about work authorization
- C :: Message about exhausted accounts
- D :: Description of myE-Verify
- E :: Description of myE-Verify features

## FUNCTION NOTES:

- 1 :: Clicking the LEARN MORE button will display screen 7.2 *Work Authorization Details (Pop Up)*
- 2 :: Clicking the LEARN MORE button will open a new window to a myE-Verify accounts information page on USCIS.gov
- 3 :: Clicking the RETURN HOME button will direct users to the myE-Verify homepage on USCIS.gov

## FIELD DATA NOTES:

## BUSINESS RULES:



The screenshot displays the 'Self Check' interface. At the top, the 'Self Check' logo is prominent. Below it, a progress bar shows four steps: 1. ENTER ID DATA, 2. TAKE A QUIZ, 3. ENTER DOCUMENT DATA, and 4. GET RESULTS (marked with a green checkmark). A navigation menu on the left includes links like 'Self Check Home', 'About Self Check', and 'How To Use Self Check'. The main content area features a 'Work Authorization Confirmed' message with a 'Learn More' button (annotated with a red '1'). Below this is the 'myE-Verify' section, which states 'There are no myE-Verify accounts available at this time, ...' and lists features like 'Case Tracker', 'Self Lock', 'Case History', and 'Document Expiration Reminders'. At the bottom of this section are 'Learn More' (annotated with a red '2') and 'Return Home' (annotated with a red '3') buttons. The footer contains the U.S. Department of Homeland Security and USCIS.gov information, along with an 'Accessibility' link.





## CONTENT NOTES:

- A :: Page title
- B :: Introduction to steps
- C :: Resolution steps
- D :: Message about exhausted accounts
- E :: Description of myE-Verify
- F :: Description of myE-Verify features

## FUNCTION NOTES:

- 1 :: Clicking the VIEW NOTICE button will open screen 7.6 SSA Mismatch Notice as a PDF in a new window
- 2 :: Clicking the RETURN HOME button will direct users to the myE-Verify homepage on USCIS.gov

## FIELD DATA NOTES:

## BUSINESS RULES:

**Self Check**

ESTABLISH IDENTITY | CONFIRM WORK ELIGIBILITY

1 ENTER ID DATA | 2 TAKE A QUIZ | 3 ENTER DOCUMENT DATA | 4 GET RESULTS

### How to Resolve Your SSA Mismatch

Below are the steps...

Graphic to Show Process

**View and Print Notice**  
Read and print... 1 View Notice

**Visit SSA**  
Be sure to bring the SSA mismatch notice...

**Use Case Tracker**  
Get updates about your mismatch...

**myE-Verify**

There are no myE-Verify accounts available at this time, ...

**About myE-Verify**  
myE-Verify is a free, Web-based suite of services...

You can use your myE-Verify account to:

- Track your E-Verify or Self Check case status with **Case Tracker**
- Control the use of your SSN in E-Verify and Self Check with **Self Lock**
- See past use of your SSN in E-Verify and Self Check with **Case History**
- Track your document expiration dates with **Document Expiration Reminders**

2 Return Home

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## CONTENT NOTES:

- A :: Page title
- B :: Information about your Case Verification Number
- C :: Information about how to use Case Tracker
- D :: Message about exhausted accounts
- E :: Description of myE-Verify
- F :: Description of myE-Verify features

## FUNCTION NOTES:

- 1 :: Clicking the EMAIL THIS PAGE button will direct users to screen 7.9 Send DHS 2<sup>nd</sup> Step Email
- 2 :: Clicking the PRINT THIS PAGE button will launch the users print dialogue box
- 3 :: Clicking the VISIT CASE TRACKER button will direct users to Case Tracker (myE-Verify 8.4 DHS 2<sup>nd</sup> Step)

## FIELD DATA NOTES:

## BUSINESS RULES:

- 1 :: The Case Verification Number will be unique for each user

**Self Check**

ESTABLISH IDENTITY | CONFIRM WORK ELIGIBILITY

1 ENTER ID DATA | 2 TAKE A QUIZ | 3 ENTER DOCUMENT DATA | 4 GET RESULTS

**We Need More Time**

Self Check needs additional time to verify ...

Case Verification Number: 2013001010101AA

Email this Page | Print this Page

To track your case...

Visit Case Tracker

**myE-Verify**

There are no myE-Verify accounts available at this time, ...

**About myE-Verify**  
myE-Verify is a free, Web-based suite of services...

You can use your myE-Verify account to:

- Track your E-Verify or Self Check case status with **Case Tracker**
- Control the use of your SSN in E-Verify and Self Check with **Self Lock**
- See past use of your SSN in E-Verify and Self Check with **Case History**
- Track your document expiration dates with **Document Expiration Reminders**

U.S. Department of Homeland Security : dhs.gov | U.S. Citizenship and Immigration Services : uscis.gov | Accessibility



## CONTENT NOTES:

- A :: Page title
- B :: Mismatch resolution steps
- C :: Information about your Case Verification Number
- D :: Information about how to use Case Tracker
- E :: Message about exhausted accounts
- F :: Description of myE-Verify

## FUNCTION NOTES:

- 1 :: Clicking the EMAIL THIS PAGE button will direct users to screen 7.13 Send DHS 3<sup>rd</sup> Step Email
- 2 :: Clicking the PRINT THIS PAGE button will launch the users print dialogue box

## FIELD DATA NOTES:

## BUSINESS RULES:

- 1 :: The Case Verification Number will be unique for each user

The screenshot displays the 'Self Check' web application interface. At the top, there is a navigation menu with links: Self Check Home, About Self Check, How To Use Self Check, Know Your Rights, Our Commitment To Privacy, Questions And Answers For Employers, and For Employers. The main content area features a progress bar with four steps: 1 ENTER ID DATA, 2 TAKE A QUIZ, 3 ENTER DOCUMENT DATA, and 4 GET RESULTS. A warning icon is present next to step 4. Below the progress bar, the page title is 'How to Resolve Your Mismatch'. The content is organized into several sections:
 

- Send Document to DHS**: A section with a placeholder for a graphic and text stating 'You must provide <Dynamic based case information> a copy of your <Document Type>...'.
- Use Case Tracker**: A section with text 'After you send in your documents, ...'.
- You'll need your Case Verification...**: A section containing the text 'Case Verification Number: 2013001010101AA' with a red circle '1' highlighting the number.
- Email this Page** and **Print this Page**: Two green buttons with red circles '1' and '2' respectively.
- To track your case...**: A section with the 'myE-Verify' logo.
- There are no myE-Verify accounts available at this time, ...**: A section with a message about exhausted accounts.
- About myE-Verify**: A section with text 'myE-Verify is a free, Web-based suite of services...'.

 Green dashed boxes and letters (A-F) are overlaid on the screenshot to indicate the locations of the content notes listed on the left.





## CONTENT NOTES:

F :: Description of myE-Verify features

## FUNCTION NOTES:

3 :: Clicking the GO BACK button will direct users to screen 7.11 DHS Mismatch Account Resolution

4 :: Clicking the VISIT CASE TRACKER button will direct users to Case Tracker (myE-Verify 8.5 DHS Mismatch)

## FIELD DATA NOTES:

## BUSINESS RULES:

1 :: The Case Verification Number will be unique for each user

You can use your myE-Verify account to:



Track your E-Verify or Self Check case status with **Case Tracker**



Control the use of your SSN in E-Verify and Self Check with **Self Lock**



See past use of your SSN in E-Verify and Self Check with **Case History**



Track your document expiration dates with **Document Expiration Reminders**

3

Go Back

4

Visit Case Tracker

F



## CONTENT NOTES:

- A :: Page title
- B :: Message about work authorization
- C :: Message about possible duplicate account

## FUNCTION NOTES:

- 1 :: Clicking the LEARN MORE button will display screen 7.2 Work Authorization Details (Pop Up)
- 2 :: Clicking the RETURN HOME button will direct users to the myE-Verify homepage on USCIS.gov
- 3 :: Clicking the LOG IN button will direct users to the myE-Verify log in screen (myE-Verify 2.1 myE-Verify Home – Not Logged In)

## FIELD DATA NOTES:

## BUSINESS RULES:

- 1 :: The Case Verification Number will be unique for each user

The screenshot displays the 'Self Check' application interface. At the top, the 'Self Check' logo is prominent. Below it, a progress bar indicates the user has completed the first three steps: '1 ENTER ID DATA', '2 TAKE A QUIZ', and '3 ENTER DOCUMENT DATA'. The fourth step, '4 GET RESULTS', is highlighted with a green checkmark. The main content area is divided into two sections. The first section, titled 'Work Authorization Confirmed', includes a personalized message: '<User's first name>, Congratulations, Self Check confirmed that...'. A 'Learn More' button is located to the right of this message. The second section, titled 'myE-Verify', contains the text: 'It appears that you have a myE-Verify account.' Below this text are two buttons: 'Return Home' and 'Log In'. A navigation menu on the left side of the page lists various options such as 'Self Check Home', 'About Self Check', and 'How To Use Self Check'. The footer of the page contains the U.S. Department of Homeland Security and U.S. Citizenship and Immigration Services logos and the text 'U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov' and 'Accessibility'.

## CONTENT NOTES:

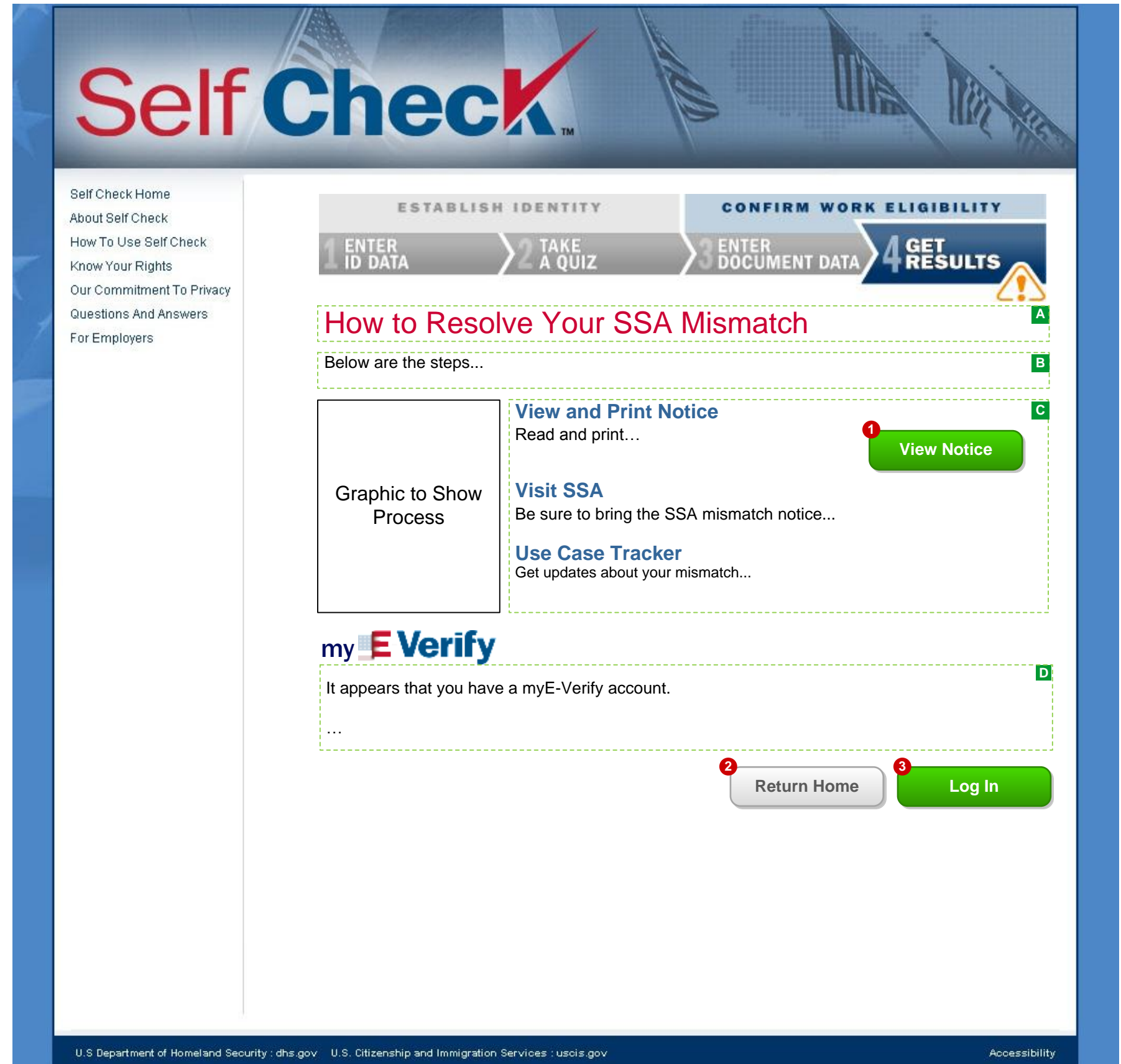
- A :: Page title
- B :: Introduction to steps
- C :: Resolution steps
- D :: Message about possible duplicate account

## FUNCTION NOTES:

- 1 :: Clicking the VIEW NOTICE button will open screen 7.6 SSA Mismatch Notice as a PDF in a new window
- 2 :: Clicking the RETURN HOME button will direct users to the myE-Verify homepage on USCIS.gov
- 3 :: Clicking the LOG IN button will direct users to the myE-Verify log in screen (*myE-Verify 2.1 myE-Verify Home – Not Logged In*)

## FIELD DATA NOTES:

## BUSINESS RULES:



**Self Check**

ESTABLISH IDENTITY | CONFIRM WORK ELIGIBILITY

1 ENTER ID DATA | 2 TAKE A QUIZ | 3 ENTER DOCUMENT DATA | 4 GET RESULTS

### How to Resolve Your SSA Mismatch

Below are the steps...

Graphic to Show Process

**View and Print Notice**  
Read and print... **1** View Notice

**Visit SSA**  
Be sure to bring the SSA mismatch notice...

**Use Case Tracker**  
Get updates about your mismatch...

**myE-Verify**

It appears that you have a myE-Verify account.

... **2** Return Home **3** Log In

U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov Accessibility





## CONTENT NOTES:

- A :: Page title
- B :: Information about the Case Verification Number
- C :: Information about how to use Case Tracker
- D :: Message about exhausted accounts
- E :: Description of myE-Verify
- F :: Description of myE-Verify features

## FUNCTION NOTES:

- 1 :: Clicking the EMAIL THIS PAGE button will direct users to screen 7.9 Send DHS 2<sup>nd</sup> Step Email
- 2 :: Clicking the PRINT THIS PAGE button will launch the users print dialogue box
- 3 :: Clicking the LOG IN button will direct users to the myE-Verify log in screen (myE-Verify 2.1 myE-Verify Home – Not Logged In)

## FIELD DATA NOTES:

## BUSINESS RULES:

- 1 :: The Case Verification Number will be unique for each user

The screenshot displays the 'Self Check' web application interface. At the top, the 'Self Check' logo is prominent. Below it, a progress bar indicates the current step: 'CONFIRM WORK ELIGIBILITY' (Step 4: GET RESULTS). A navigation menu on the left lists various options like 'Self Check Home', 'About Self Check', and 'How To Use Self Check'. The main content area shows a message: 'We Need More Time' (labeled A). Below this, it states 'Self Check needs additional time to verify ...' (labeled B) and displays a 'Case Verification Number: 2013001010101AA' (labeled 1). Two buttons are visible: 'Email this Page' (labeled 1) and 'Print this Page' (labeled 2). Further down, a message says 'It appears that you have a myE-Verify account.' (labeled C) with an ellipsis below it. A 'Log In' button (labeled 3) is located at the bottom right. The footer contains the text 'U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov' and 'Accessibility'.



## CONTENT NOTES:

- A :: Page title
- B :: Message about possible duplicate account
- C :: Resolution steps
- D :: Information about the Case Verification Number
- E :: Additional information about how to use Case Tracker

## FUNCTION NOTES:

- 1 :: Clicking the EMAIL THIS PAGE button will direct users to screen 7.13 Send DHS 3<sup>rd</sup> Step Email
- 2 :: Clicking the PRINT THIS PAGE button will launch the users print dialogue box
- 3 :: Clicking the LOG IN button will direct users to the myE-Verify log in screen (myE-Verify 2.1 myE-Verify Home – Not Logged In)

## FIELD DATA NOTES:

## BUSINESS RULES:

- 1 :: The Case Verification Number will be unique for each user

The screenshot shows the 'Self Check' web application interface. At the top, there's a navigation menu with links like 'Self Check Home', 'About Self Check', 'How To Use Self Check', 'Know Your Rights', 'Our Commitment To Privacy', 'Questions And Answers', and 'For Employers'. The main content area features a progress bar with four steps: 1. ENTER ID DATA, 2. TAKE A QUIZ, 3. ENTER DOCUMENT DATA, and 4. GET RESULTS. Below this, a section titled 'How to Resolve Your Mismatch' (marked with 'A') contains several messages and actions:

- A message 'You have already created an account.' (marked with 'B').
- A section 'Send Document to DHS' (marked with 'C') with the text 'You must provide <Dynamic based case information> a copy of your <Document Type>...' and a 'Use Case Tracker' link with the text 'After you send in your documents, ...'.
- A message 'You'll need your Case Verification...' (marked with 'D') followed by 'Case Verification Number: 2013001010101AA' (marked with '1').
- Two buttons: 'Email this Page' (marked with '1') and 'Print this Page' (marked with '2').
- A message 'It appears that you have a myE-Verify account.' (marked with 'E') followed by an ellipsis and a 'Log In' button (marked with '3').

At the bottom of the page, there is a footer with the text 'U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov' and an 'Accessibility' link.