



Your comments and concerns are very important to us. Please share with us your experiences using DTIC's products and services. All responses are anonymous. Do not include any Personally Identifiable Information (PII). This feedback form will take approximately 5 minutes to complete. This data collection is approved under OMB Control Number 0704-0403 and DoD Report Control Symbol DD-AT&L(AR)2300 that expires 8/31/2016.

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What was your primary purpose for accessing DTIC's suite of tools?

- Registration Process
- R&E Gateway Homepage
- DTIC Collections Search
- DoDTechpedia
- DoDTechSpace
- DTIC Online (Public)
- Information Analysis Centers (IAC)
- Submitting Data to DTIC's Collections
- Research Projects by DTIC (Data Provided by the Unified Research and Engineering Database (URED))
- General/Other



Registration Process

What was the nature of your recent contact with DTIC Registration?

- Contract Expired
- Renewal
- Password Change
- Newly Registered User
- Other _____

Were you able to successfully achieve your purpose?

- Yes
- No

If no, please explain.

Please rate your satisfaction with DTIC's registration process on each of the following areas:

Ease of registration processes	Accessibility (of staff and services)	Responsiveness (timely response)	Helpfulness of support staff website information	Accuracy of information received
<input type="radio"/> Excellent	<input type="radio"/> Excellent	<input type="radio"/> Excellent	<input type="radio"/> Excellent	<input type="radio"/> Excellent
<input type="radio"/> Very Good	<input type="radio"/> Very Good	<input type="radio"/> Very Good	<input type="radio"/> Very Good	<input type="radio"/> Very Good
<input type="radio"/> Good	<input type="radio"/> Good	<input type="radio"/> Good	<input type="radio"/> Good	<input type="radio"/> Good
<input type="radio"/> Fair	<input type="radio"/> Fair	<input type="radio"/> Fair	<input type="radio"/> Fair	<input type="radio"/> Fair
<input type="radio"/> Poor	<input type="radio"/> Poor	<input type="radio"/> Poor	<input type="radio"/> Poor	<input type="radio"/> Poor
<input type="radio"/> NA	<input type="radio"/> NA	<input type="radio"/> NA	<input type="radio"/> NA	<input type="radio"/> NA

How would you rate your overall satisfaction with DTIC's registration process?

- | | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Excellent | Very Good | Good | Fair | Poor |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

If you feel that we exceeded or did not meet your service expectations, please describe the situation.

As a result of your experience with us, what service-related improvements can you recommend?

General Information

Which of the following best describes your current position?

Other _____

If you are willing to be contacted by a DTIC representative regarding your comments or for further clarification, please provide your work contact information below.

Name, Telephone Number, and/or Email Address (optional)



R&E Gateway Homepage

What was your purpose for accessing R&E Gateway Homepage? (Check all that apply.)

- Access DTIC's Products
- Announcement Zone
- Collaborate on Research and Engineering (R&E) Capabilities
- Discover Scientific & Technical (S&T) Information
- DoD Research Planning
- Locate S&T Resource or Professional
- Other _____

Were you able to successfully achieve your purpose?

- Yes
- No

If no, please explain.

Please rate your satisfaction with R&E Gateway Homepage on each of the following areas:

Visual appeal

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Content

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Ease of use

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Clarity of site functionality

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Intuitiveness

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

How would you rate your overall satisfaction with R&E Gateway Homepage?

Excellent

Very Good

Good

Fair

Poor

If you feel that we exceeded or did not meet your service expectations, please describe the situation.

As a result of your experience with the R&E Gateway Homepage, what improvements can you recommend?

General Information

Which of the following best describes your current position?

Other _____

If you are willing to be contacted by a DTIC representative regarding your comments or for further clarification, please provide your work contact information below.

Name, Telephone Number, and/or Email Address (optional)



DTIC Collections Search

What was your purpose for accessing DTIC Collections Search? (Check all that apply.)

- Find Information Related to an Organization
- Find Information Related to a Person
- Find Information on a Topic
- Find Projects
- Find Technical Reports (TR)
- Other _____

Were you able to successfully achieve your purpose?

- Yes
- No

If no, please explain.

Please rate your satisfaction with the search feature on each of the following areas:

Ease of use

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Relevancy of results

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Ability to build or refine your search

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Ability to export or reuse results

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Availability of full text

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

How would you rate your overall satisfaction with DTIC Collections Search?

Excellent

Very Good

Good

Fair

Poor

If you feel that we exceeded or did not meet your service expectations, please describe the situation.

As a result of your experience with the search feature, what improvements can you recommend?

General Information

Which of the following best describes your current position?

Other _____

If you are willing to be contacted by a DTIC representative regarding your comments or for further clarification, please provide your work contact information below.

Name, Telephone Number, and/or Email Address (optional)



DoDTechipedia

**What was your purpose for accessing DoDTechipedia?
(Check all that apply.)**

- Browse
- Contribute/Collaborate (e.g., edit, blog, etc.)
- Research
- Share
- Other _____

Were you able to successfully achieve your purpose?

- Yes
- No

If no, please explain.

Please rate your satisfaction with DoDTechipedia on each of the following areas:

Accessibility

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Ease of navigating wiki to find information

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Organization and layout

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Usefulness of information

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Accuracy of information

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

How would you rate your overall satisfaction with DoDTechipedia?

Excellent

Very Good

Good

Fair

Poor

If you feel that we exceeded or did not meet your service expectations, please describe the situation.

As a result of your experience with DoDTechipedia, what improvements can you recommend?

General Information

Which of the following best describes your current position?

Other _____

If you are willing to be contacted by a DTIC representative regarding your comments or for further clarification, please provide your work contact information below.

Name, Telephone Number, and/or Email Address (optional)



DoDTechSpace

What was your purpose for accessing DoDTechSpace? (Check all that apply.)

- Collaborate on Research and Engineering (R&E) Capabilities
- Discover Scientific and Technical (S&T) Information
- Discuss, Share and Coordinate with Colleagues
- DoD Research Planning
- Locate S&T Resource or Professional
- Join a Community/Group
- Other _____

Were you able to successfully achieve your purpose?

- Yes
- No

If no, please explain.

Please rate your satisfaction with DoDTechSpace on each of the following areas:

Visual Appeal

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Content

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Ease of use

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Clarity of site functionality

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Intuitiveness

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

How would you rate your overall satisfaction with DoDTechSpace?

- Excellent
- Very Good
- Good
- Fair
- Poor

If you feel that we exceeded or did not meet your service expectations, please describe the situation.

As a result of your experience with DoDTechSpace, what improvements can you recommend?

General Information

Which of the following best describes your current position?

Other _____

If you are willing to be contacted by a DTIC representative regarding your comments or for further clarification, please provide your work contact information below.

Name, Telephone Number, and/or Email Address (optional)



DTIC Online (Public)

What DTIC Online (Public) features did you use? (Check all that apply.)

- Access DTIC A-Z Navigation
- Technical Reports (TR)
- Registration
- DTIC News Wire
- DTIC Contact Information
- Other _____

Were you able to successfully achieve your purpose for accessing DTIC Online (Public)?

- Yes
- No

If no, please explain.

Please rate your satisfaction with DTIC Online (Public) on each of the following areas:

Accessibility

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Ease of navigating site to find information

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Organization and layout of site

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Usefulness of information

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Ease of use of DTIC search options

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

How would you rate your overall satisfaction with DTIC Online (Public)?

- Excellent** **Very Good** **Good** **Fair** **Poor**

If you feel that we exceeded or did not meet your service expectations, please describe the situation.

As a result of your experience with DTIC Online (Public), what improvements can you recommend?

General Information

Which of the following best describes your current position?

Other _____

If you are willing to be contacted by a DTIC representative regarding your comments or for further clarification, please provide your work contact information below.

Name, Telephone Number, and/or Email Address (optional)



Information Analysis Centers (IAC)

Which IAC contract did you have contact with? (Check all that apply.)

- CSIAC BCO - Cyber Security & Information Systems Information Analysis Center
- CSTAT - Cyber Security & Information Systems Technical Area Task Contract
- DSIAC BCO - Defense Systems Information Analysis Center
- DSTAT - Defense Systems Technical Area Task Contract
- HDIAC BCO - Homeland Defense Information Analysis Center
- HDTAT - Homeland Defense Technical Area Task Contract

What was the purpose for visiting the IAC website? (Check all that apply.)

- General Program Information
- Technical Area Task (TAT)
- Core Analysis Task (CAT) - Technical Inquiry
- Information on funding, Military Interdepartmental Purchase Requests (MIPRs) or other funding documents
- Business Opportunities
- Support Agreements (1144, IAA)
- Information on Task Utilization Agreements (TUAs)
- Success Stories
- Other _____

Please rate your satisfaction with the IAC Program in each of the following areas:

Accessibility of services

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Quality of Service

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Customer support

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Usefulness of contract vehicle

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

How would you rate your overall satisfaction with the IACs?

- Excellent**
 Very Good
 Good
 Fair
 Poor

Did the IAC program meet your service expectations? Please describe the situation.

- Yes _____
- No _____

As a result of your experience with the IAC Program, what improvements can you recommend?

How did you hear about the IAC Program?

- Internet
 Conference
 Print Material
 Word of Mouth
- Other _____

General Information

If you are willing to be contacted by a DTIC representative regarding your comments or for further clarification, please provide your work contact information below.

Name, Telephone Number, and/or Email Address (optional)

How would you rate your overall satisfaction with the IAC website?

- Excellent
- Very Good
- Good
- Fair
- Poor

Did you find the information on the IAC website helpful? If so, which pages in particular? What improvements can you recommend?



Submitting Data to DTIC's Collections

What type of data did you attempt to submit to DTIC?

- Independent Research & Development (IR&D) Input
- Research in Progress
- Technical Reports
- Other _____

What method did you use to submit your data?

- Electronic Document Submission on the DTIC website
- Emailed to DTIC
- Mailed to DTIC
- Other _____

Were you able to successfully submit your data?

- Yes
- No
- N/A - I was only looking for information on how to submit

If no, please explain.

Please rate your satisfaction with DTIC's submission process on each of the following areas:

Accessibility of submission services

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Ease of submission process

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Customer support

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Usefulness of submission information on DTIC websites

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

How would you rate your overall satisfaction with the DTIC submission process?

- | | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Excellent | Very Good | Good | Fair | Poor |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

If you feel that we exceeded or did not meet your service expectations, please describe the situation.

As a result of your experience with DTIC's submission process, what improvements can you recommend?

General Information

Which of the following best describes your current position?

Other _____

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Name, Telephone Number, and/or Email Address (optional)



Research Projects by DTIC (Data Provided by the Unified Research and Engineering Database (URED))

What was your purpose for accessing Research Project by DTIC? (Check all that apply.)

- Find Information on Projects by Defense Technology Areas
- Find Information on Funding by Defense Technology Areas
- Find Information on Projects by Technology Readiness Levels
- Find Projects by a specific technology
- Find companies working on a specific technology
- Other _____

Were you able to successfully achieve your purpose?

- Yes
- No

If no, please explain.

Please rate your satisfaction with the search feature on each of the following areas:

Ease of use

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Relevancy of results

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Ability to build or refine your search

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Ability to use the sort bar

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Effectiveness of the dashboard

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

How would you rate your overall satisfaction with Research Project by DTIC tool?

Excellent

Very Good

Good

Fair

Poor

If you feel that we exceeded or did not meet your service expectations, please describe the situation.

As a result of your experience with the search feature, what improvements can you recommend?

General Information

Which of the following best describes your current position?

Other _____

If you are willing to be contacted by a DTIC representative regarding your comments or for further clarification, please provide your work contact information below.

Name, Telephone Number, and/or Email Address (optional)



General

Please tell us your purpose for accessing DTIC's products and services.

Were you able to successfully achieve your purpose?

- Yes
- No

If no, please explain.

Please rate your satisfaction with DTIC on each of the following areas:

Accessibility

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Ease of navigating DTIC websites to find information

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Organization and layout of DTIC websites

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Usefulness of DTIC information

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

Ease of use of DTIC search options

- Excellent
- Very Good
- Good
- Fair
- Poor
- NA

How would you rate your overall satisfaction with DTIC products and services?

- Excellent**
- Very Good**
- Good**
- Fair**
- Poor**

If you feel that we exceeded or did not meet your service expectations, please describe the situation.

As a result of your experience with DTIC, what improvements can you recommend?

General Information

Which of the following best describes your current position?

Other

If you are willing to be contacted by a DTIC representative regarding your comments or for further clarification, please provide your work contact information below.

Name, Telephone Number, and/or Email Address (optional)
