

Responses should be directed to Natural Resources Support Program, USACE-IWR-Casey Building, 7701  
Telegraph Road, Alexandria VA, 22315

PLEASE DO NOT RESPOND TO THE ABOVE ADDRESS

The public reporting burden for this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to the Department of Defense, Washington Headquarters Services, Executive Services Directorate, Information Management Division, 4800 Mark Center Drive, East Tower, Suite 02G09, Alexandria, VA 22350-3100 (XXXX-XXXX). Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

OMB Control #: 0710-xxxx, Exp: xx/xx/xxxx

AGENCY DISCLOSURE STATEMENT



**US Army Corps  
of Engineers**

**Thank You!**

Your thoughtful feedback today will help make future visits here more enjoyable and worthwhile for everyone.

Are you interested in learning more about recreation opportunities on Corps of Engineers lakes?  
Visit our website at [www.CorpsLakes.us](http://www.CorpsLakes.us)





# Visitor Center Comment Card

We would like to know about your visit. **Your response is voluntary and not required.** This information will be used to improve the quality of information, facilities, exhibits and services at this visitor center.

OMB Control #: xxxx-xxxx Exp: mm-dd-yyyy

### Survey Protocol:

- Scheduled
- Self-Service
- Solicited
- Tour Rep

Today's Date: \_\_\_\_/\_\_\_\_/\_\_\_\_  
(MM DD YYYY)

## US Army Corps of Engineers

Please help us serve you better on future visits to:

Visitor Center:

Project:

### About your visit here today:

1. Have you ever been to this visitor center before? (Choose one)

- Yes
- No
- Not Sure

2. What was your primary reason for coming here today? (Choose one only)

- View the exhibits
- Take a guided tour
- Attend special program or event
- Use the restroom
- Take a break from travel
- Obtain information or brochures
- Purchase recreation area pass
- Browse the bookstore
- Other: \_\_\_\_\_

3. Did you come here today with any children 5 to 16 years old? (Choose one)

- Yes
- No

### How important are each of the following to you?

(check one box for each feature)

Visitor Center Feature	Very Important	Important	Somewhat Important	Not Important	NA
<b>Facilities:</b>					
Exhibits	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of restrooms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Convenient parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessibility of buildings and facilities to persons with disabilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Programs and Services:</b>					
Interpretive presentations and films	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Guided tours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pamphlets and brochures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Having staff available for assistance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bookstore	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Overall:</b>					
Learning opportunities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Exhibits and activities for children	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### How did you hear about this visitor center? (check all that apply)

- Family/Friend
- Map/brochure
- www.corpslakes.us
- www.recreation.gov
- www.reserveamerica.com
- Other website \_\_\_\_\_
- Welcome center/chamber of commerce
- Newspaper/magazine article
- Highway/Road Signs
- info/staff at local business
- Info/staff at local motel
- School class/program

### Please rate each of the following? (check one box for each feature)

Visitor Center Feature	Very Good	Good	Not Good Not Poor	Poor	Very Poor	NA
<b>Facilities:</b>						
Quality of exhibits	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Acceptability of restrooms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability and convenience of parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessibility of buildings and facilities to persons with disabilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Programs and Services:</b>						
Quality of interpretive presentations/films	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of guided tours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of pamphlets and brochures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of visitor center staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Helpfulness of visitor center staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Items for sale in the bookstore	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Overall:</b>						
Quality of learning experience	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Value of exhibits and activities for children	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall satisfaction with the visitor center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### About yourself:

- Home postal or ZIP code: \_\_\_\_\_ (please print)
- You live in:  U. S.  Canada  Mexico  Other
- Age:  Under 25  25-44  45-61  62+
- Gender:  Female  Male
- Are you Hispanic or Latino?  Yes  No
- What is your race? (Mark one or more)
  - American Indian or Alaska Native
  - Black or African American
  - Native Hawaiian or other Pacific Islander
  - Asian
  - White

What **improvements** would you like to see in this Visitor Center? (Describe. **Do not provide personally identifiable information (PII)**)

What did you **like most** about this Visitor Center? (Describe. **Do not provide personally identifiable information (PII)**)