

Attachment A : NCHS Feedback Survey Questions

We are planning ahead for the 2012 National Conference on Health Statistics and other future conferences, sponsored by the National Center for Health Statistics (NCHS), and your feedback as a registrant of the 2010 National Conference on Health Statistics is important to us. We would appreciate your evaluation of the conference, by completing a short questionnaire. Even if you did not attend the conference, you can still provide an assessment of NCHS programs, products and services.

The survey is voluntary and when tested, took less than 10 minutes to complete. It has been designed so that no individually identifiable information will be released. Please be sure not to include any identifiable information pertaining to the survey. If you have any questions please contact us via email, at nchsfeedbacksurvey@cdc.gov.

We encourage you to complete the survey at your earliest convenience. The survey will be available online for one month, until XXXX (date will be entered here).

The findings of this survey will be used to help NCHS better serve you and the public.

We greatly appreciate your time and feedback. Thank you for providing valuable customer feedback to the National Center for Health Statistics (NCHS).

This survey has been approved by the Executive Office of the President, Office of Management and Budget (OMB). (Form Approved OMB No. 0920-0729 Exp. Date 04/30/2014)

NOTICE – Public reporting burden of this collection of information is estimated to average 8 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, suggestions for reducing this burden to: CDC/ATSDR Reports Clearance Officer, 1600 Clifton Road, MS D74, Atlanta, GA 30333, ATTN: PRA (0920-0729).

Assurance of Confidentiality – All information which would permit identification of an individual or an establishment will be held confidential, will be used only by persons engaged in and for the purpose of the survey and will not be disclosed or released to other persons or used for any other purpose without the consent of the individual or the establishment in accordance with section 308(d) of the Public Health Service Act (42 USC 242m).

1. Overall, how would you rate your experience with NCHS?
 - a. Excellent
 - b. Good
 - c. Fair
 - d. Poor
 - e. Have no opinion

2. Please rate NCHS on the following characteristics –

	Excellent	Good	Fair	Poor
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 - a. Quality of data collected
 - b. Timeliness of data release
 - c. Ease of use of data products
 - i. Data files
 - ii. Web based tables
 - d. Relevance of data collected to major public health issues
 - e. Relevance of reports to major public health issues
 - f. Relevance of data collected to your specific needs as a data user
 - g. Relevance of reports to your specific needs as a data user
 - h. Professionalism of staff

3. Are there data gaps NCHS should fill?
 - a. Yes
 - b. No
 - c. Have no experience (skip question #4)

4. What data gaps would you most like us to address?

5. What are the three most important things we could do to improve your experience with NCHS?

6. Did you attend the 2010 National Conference on Health Statistics?
 - a. Yes
 - b. No (end of survey; skip questions #7 - #9)

7. Please rate the 2010 National Conference on Health Statistics:

	Excellent	Good	Fair	Poor
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 - a. Registration services
 - b. Conference exhibits
 - c. Conference posters
 - d. Plenary sessions
 - e. Lunch and Meet with Senior leadership
 - f. Conference reception
 - g. Usefulness of presentations

- h. Usefulness of hands-on sessions
- i. Usefulness of conference materials
- j. Overall conference experience

8. What did you like best about the 2010 National Conference on Health Statistics?
9. What are the three most important things we could do to improve future NCHS conferences?