

## **ATTACHMENT K. INTERVIEW TELEPHONE SCREENER: USERS AND NON-USERS OF RIDE SHARE SERVICES**

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Public reporting burden of this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to CDC/ATSDR Information Collection Review Office, 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333; ATTN: PRA (0920-1154).

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### Script:

*[Respondents will call NORC based on the recruitment flyer or study announcement. NORC will use this script to determine eligibility to participate.]*

*[The recruitment firm (TBD) will use this script to recruit non-users of ride share services and determine eligibility to participate.]*

Good morning/good afternoon. My name is [NAME] and I am from [ORGANIZATION]. We are inviting you to participate in a 20 minute telephone interview about transportation needs and experiences. The interview is being conducted by NORC at the University of Chicago and is funded by the Centers for Disease Control and Prevention (CDC). The study will help CDC to understand older and younger adults' use of ride share services. Your responses will help us to identify ways to better meet the transportation needs of older adults.

If you are eligible for the study and participate in the interview, NORC will provide you with a \$10 check as a token of appreciation at the end of the interview.

To determine your eligibility to participate in this study, I would like to ask you a few questions.

Do I have your permission to ask you these questions?

Yes

No

### Script:

If potential participant says yes, then respond: "Thank you. I will now ask you the questions."

If the potential participant says no, then respond: "Thank you for your interest in this study. Unfortunately, to participate, I need to determine your eligibility. If you change your mind, you are welcome to contact [NAME] at [PHONE] [EMAIL] to answer the eligibility questions."

### ***Eligibility Questions***

1. Have you ever used a ride share service for transportation? Ride share services are for-profit or not-for-profit companies that provide transportation to people using a private automobile. Examples include a privately owned car, van, truck, or sport utility vehicle. Ride share

services include volunteer driver programs, and companies such as Uber, Lyft, and ITN, for example. Ride share services do not include public transportation or rides provided by a commercial van, bus, or taxi. They also do not include rides provided by a friend or family member.

- Yes
- No

*Respondent must say "yes" to qualify as a user of ride share services and must say "no" to qualify as a non-user of ride share services.*

2. Are you currently, or have you ever been, employed by a ride share service company or organization?

- Yes
- No

*Respondent must say "no" to be eligible to participate in the study.*

*If "no," continue to the next question. If "yes," jump to END.*

3. What is your age?

*Must be at least 18 years of age to participate.*

*If respondent is at least 18 years of age, continue. If younger than 18, jump to END.*

*If eligible:*

Thank you. You are eligible to participate in the study.

*If screener is administered by NORC:* If you are available now, we can try to conduct the interview today. [Screener determines if NORC staff are available to conduct interview immediately following screener.]

*If Yes, Conduct Interview using Interview Protocol.*

*If no, and if screener is administered by the recruitment organization, then:* NORC will contact you to schedule the interview. To do so, we need to gather your name and phone number to schedule the interview.

1. What is your name?
2. What is the best telephone number to reach you?

Someone from NORC will be in touch with you soon with the date and time for the interview.

*If no, and if screener is administered by NORC:* We would like to identify a convenient date and time to schedule the interview. Are you available on: [provide potential dates and times for the interview]?

Thank you for scheduling the interview. We will call you on [DATE] at [TIME] to conduct the interview. To do so, we need to gather your name and phone number.

1. What is your name?
2. What is the best telephone number to reach you?

NORC will call you at this number on [DATE] at [TIME] to conduct the interview.

[END]

Script if not eligible:

I'm sorry but you are not eligible to participate in the study because [EXPLANATION]. Thank you for taking the time to contact us, and have a nice day.