

**NEW: Take this survey on your smartphone or tablet!**

**Welcome to the Substance Abuse and Mental Health Services Administration (SAMHSA) Disaster Technical Assistance Center (DTAC) Customer Feedback Survey.**

**What is the goal of this survey?** We are gathering information on your satisfaction with the quality and relevance of SAMHSA DTAC’s products, the quality of SAMHSA DTAC’s service, and in general how well SAMHSA DTAC is meeting your disaster behavioral health (mental health and substance use-related) needs.

**Why have I been selected for this survey?** We are asking you to complete this survey because you have interacted with SAMHSA DTAC in the past in some capacity or you have been referred by a colleague as someone who may have a need for disaster behavioral health information and resources.

**Your participation.** Your participation is completely voluntary. You can choose whether or not to take the survey. You can skip any question or stop without finishing the survey. Whether or not you complete the survey will not affect any services you receive from SAMHSA DTAC.

**What is the survey about?** The survey asks questions about your need for specific types of disaster behavioral health information and resources and, if applicable, your experiences and satisfaction with the technical assistance products and services provided by SAMHSA DTAC (for example, downloading materials, watching a webcast, subscribing to e-communications).

**Who will view my results?** Any information you provide will be treated as confidential to the extent provided by law. We have no way of connecting your survey responses to you. All information collected will be reported in summary form. Only project staff will review the results of this survey.

**Questions?** If you have any technical difficulties or questions about the survey, please call the toll-free survey helpline at 1-800-305-3515 or send an email to [dtac@samhsa.hhs.gov](mailto:dtac@samhsa.hhs.gov).

**If you click on “Start survey now,” you are voluntarily agreeing to take part in this survey. Click one of the options below.**

Start survey now / I voluntarily agree to participate in this survey. [[Go to Question 1](#)]

Exit survey / I do not want to participate in this survey.

Please explain why you do not want to participate in this survey: [[open-ended text box](#)]

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Thank you.

[\[TERMINATE SURVEY\]](#)

Public Burden Statement: An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control number for this project is 0930-0325, and the expiration date is 05/31/2017. Public reporting burden for this collection of information is estimated to average 0.5 hours per client per year, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to SAMHSA Reports Clearance Officer, 5600 Fishers Lane Room 15E57-B, Rockville, Maryland, 20857.

**G1: In the past 12 months, have you used any [SAMHSA DTAC](#) resources?**

**Examples of SAMHSA DTAC resources include *Tips for Families of Returning Disaster Responders: Adjusting to Life at Home*, the *Post-Disaster Retraumatization* webcast, and *Mental Health Response to Mass Violence and Terrorism: A Field Guide*.**

- a) Yes [GO TO G1a](#), then [N1–11](#), [D1–8](#), [S9](#), and [G3](#).
- b) No [GO TO G2](#), then [N1–11](#), [D1–8](#), and [G3](#).
- c) I do not know [GO TO G1a](#), then [N1–11](#), [D1–8](#), [S9](#), and [G3](#).

**G1a: Which SAMHSA DTAC services and/or resources have you used? (Select all that apply.)**

- a) Subscribed to the monthly *SAMHSA DTAC Bulletin* [GO TO S1](#)
- b) Subscribed to the quarterly SAMHSA DTAC newsletter, *The Dialogue* [GO TO S2](#)
- c) Called or emailed SAMHSA DTAC for training or technical assistance and resources [GO TO S3](#)
- d) Visited the website < <http://www.samhsa.gov/dtac> > [GO TO S4](#)
- e) Searched the Disaster Behavioral Health Information Series (DBHIS) installments or toolkits [GO TO S5](#)
- f) Viewed a webcast [GO TO S6](#)
- g) Listened to a podcast [GO TO S7](#)
- h) Participated in an online training [GO TO S8](#)
- i) Downloaded or ordered tip sheets or other resource materials [GO TO N1](#)
- j) I don't know [GO TO D1](#)

**G2: What information sources do you primarily use to get information on disaster behavioral health planning, preparedness, response, and/or recovery? Please rank in the order of “Most likely to use” to “Least likely to use.” (Create a ranking format in the programming.)**

- a) Search engine (e.g., Google, Bing, Yahoo, etc.)
- b) Centers for Disease Control and Prevention (CDC)
- c) Federal Emergency Management Agency (FEMA)
- d) American Red Cross (ARC)
- e) U.S. Department of Health and Human Services (e.g. Assistance Secretary for Preparedness and Response)
- f) National Child Traumatic Stress Network

- g) National Center for Posttraumatic Stress Disorder
- h) National Association of State Mental Health Program Directors (NASMHPD) Multi-State Behavioral Health Consortium
- i) International Society for Traumatic Stress Studies
- j) Professional association (e.g., American Psychological Association, National Association of Social Workers, American Medical Association); **please specify:** \_\_\_\_\_ [open-ended text box]
- k) SAMHSA (e.g. DTAC)
- l) State emergency management agency
- m) Library or professional journal; **please specify:** \_\_\_\_\_ [open-ended text box]
- n) Other; **please specify:** \_\_\_\_\_ [open-ended text box]

### **SAMHSA DTAC Bulletin**

**You indicated that you subscribe to the SAMHSA DTAC Bulletin**

<<http://www.samhsa.gov/dtac/dtac-resources#dtacbulletin>>.

**S1. [For SAMHSA DTAC Bulletin subscribers] How often do you read the SAMHSA DTAC Bulletin?**

- a) Every time I receive it
- b) Every now and then
- c) Never

**S1a. [For SAMHSA DTAC Bulletin subscribers] Do you feel that you receive the SAMHSA DTAC Bulletin...**

- a) Often enough
- b) Too frequently
- c) Too rarely

**S1b. [For SAMHSA DTAC Bulletin subscribers] Please rate your level of satisfaction with each of the following as it relates to your experiences with the SAMHSA DTAC Bulletin. (Scale for each response category below: 1 = Not at all satisfied, 2 = Satisfied, 3 = Very satisfied)**

- a) The usefulness of the information you receive from the SAMHSA DTAC Bulletin
- b) The completeness of the information included in the SAMHSA DTAC Bulletin
- c) The relevance of the topics included in the SAMHSA DTAC Bulletin
- d) The overall quality of the SAMHSA DTAC Bulletin

**S1c. [For SAMHSA DTAC Bulletin subscribers] SAMHSA DTAC also sends the SAMHSA DTAC Supplemental Research Bulletin twice a year to SAMHSA DTAC Bulletin subscribers. Please rate your level of satisfaction with each of the following as it relates to your experiences with the SAMHSA DTAC Supplemental Research Bulletin. (Scale for each response category below: 1 = Not at all satisfied, 2 = Satisfied, 3 = Very satisfied)**

- a) The usefulness of the information you receive from the *SAMHSA DTAC Supplemental Research Bulletin*
- b) The completeness of the information included in the *SAMHSA DTAC Supplemental Research Bulletin*
- c) The relevance of the topics included in the *SAMHSA DTAC Supplemental Research Bulletin*
- d) The overall quality of the *SAMHSA DTAC Supplemental Research Bulletin*

**S1d. Have you ever visited the SAMHSA DTAC website <<http://www.samhsa.gov/dtac>> because of what you read either in the *SAMHSA DTAC Bulletin* or the *SAMHSA DTAC Supplemental Research Bulletin*?**

- a) Yes
- b) No

**S1e. Why not?** \_\_\_\_\_ [open-ended text box]

### **SAMHSA DTAC'S *The Dialogue***

**You indicated that you subscribe to *The Dialogue* <<http://www.samhsa.gov/dtac/resources/dialogue>>.**

**S2. [For subscribers of *The Dialogue*] How often do you read *The Dialogue*?**

- a) Every time I receive it
- b) Every now and then
- c) Never

**S2a. [For subscribers of *The Dialogue*] Do you feel that you receive *The Dialogue*...**

- a) Often enough
- b) Too frequently
- c) Too rarely

**S2b. [For subscribers of *The Dialogue*] Please rate your level of satisfaction with each of the following as it relates to your experiences with *The Dialogue*. (Scale for each response category below: 1 = Not at all satisfied, 2 = Satisfied, 3 = Very satisfied)**

- a) The usefulness of the information you receive from *The Dialogue*
- b) The completeness of the information included in *The Dialogue*
- c) The relevance of the topics included in *The Dialogue*
- d) The overall quality of *The Dialogue*

**S2c. Have you ever visited to the SAMHSA DTAC website <<http://www.samhsa.gov/dtac>> because of what you read in *The Dialogue*?**

- a) Yes
- b) No

**S2d. Why not?** \_\_\_\_\_ [open-ended text box]

### Telephone or Email Assistance

**S3. What was the reason for your most recent call or email to SAMHSA DTAC for technical assistance? (Select all that apply.)**

- a) Crisis Counseling Assistance and Training (CCP) [toolkit](#) online resources pertaining to CCP)
- b) Aid in applying for the CCP
- c) Questions about other disaster, emergency, or crisis grant funding sources
- d) Phone consultation on disaster behavioral health topics
- e) Tip sheets concerning disaster behavioral health topics
- f) Help with finding disaster behavioral health research or other resources
- g) **To request a consultant with experience in:** \_\_\_\_\_ [open-ended text box]
- h) **Other; please specify:** \_\_\_\_\_ [open-ended text box]

**S3a. Considering your MOST RECENT interaction with SAMHSA DTAC, how satisfied were you with the following? (Scale for each response category below: 1 = Not at all satisfied, 2 = Satisfied, 3 = Very satisfied, 4 = Not applicable [e.g., I have not received the information requested])**

- a) Friendliness of SAMHSA DTAC staff
- b) Timeliness of the initial response to your request
- c) Timeliness of providing the information or support you requested
- d) Accuracy of the information you received
- e) Relevance of the information you received
- f) Overall quality of the training or technical assistance that SAMHSA DTAC provided to you

**S3b. Overall, how well would you rate SAMHSA DTAC training or technical assistance in meeting your needs?**

- a) Extremely well
- b) Very well
- c) Somewhat well
- d) Not well at all
- e) Not applicable

## SAMHSA DTAC Website

**S4. How many times in the past 12 months have you visited the SAMHSA DTAC website <<http://www.samhsa.gov/dtac>>? (Your best estimate is fine.)**

- a) 1 time
- b) 2–5 times
- c) 6–10 times
- d) More than 10 times
- e) None; **why not?** \_\_\_\_\_ [open-ended text box]

**S4a. Considering your visit(s) to the SAMHSA DTAC website over the past 12 months, how satisfied were you with the following? (Scale for each response category below: 1 = Not at all satisfied, 2 = Satisfied, 3 = Very satisfied, 4 = Not applicable)**

- a) Ease of navigating through the website
- b) Usefulness of the information on the website
- c) Ability to easily find what you need on the website
- d) How quickly the web pages load
- e) The website search function
- f) Overall quality of the website
- g) Ability to easily find contact information to submit an inquiry (in general or for a specific branch)

**S4b. How likely are you to refer someone to the SAMHSA DTAC website <<http://www.samhsa.gov/dtac>> for information about disaster behavioral health?**

- a) Very likely
- b) Likely
- c) Somewhat likely
- d) Not at all likely

## Disaster Behavioral Health Information Series (DBHIS)

You indicated that you have accessed a [DBHIS](#) installment or toolkit.

**S5. [For people who have used the DBHIS] Please rate your level of satisfaction with the following as they relate to the DBHIS material(s) you accessed. (Scale for each response category below: 1 = Not at all satisfied, 2 = Satisfied, 3 = Very satisfied, 4 = Not applicable)**

- a) Ease of finding the DBHIS installment(s) or toolkit(s) you needed on the SAMHSA DTAC website
- b) Ability to view or download the DBHIS material(s) (e.g., download time, file format)
- c) Quality of the information contained in the DBHIS material(s)
- d) Usefulness of the information contained in the DBHIS material(s)
- e) Organization of the DBHIS material(s)
- f) Overall satisfaction with the DBHIS installment(s) and toolkit(s) you accessed on the SAMHSA DTAC website

### Webcasts, Podcasts, and Web-Based Trainings

**S6. Considering the MOST RECENT SAMHSA DTAC webcast you viewed, how satisfied were you with...? (Scale for each response category below: 1 = Not at all satisfied, 2 = Satisfied, 3 = Very satisfied, 4 = Not applicable)**

- a) The relevance of the content to your job
- b) The length of time it took
- c) The selection of topics available
- d) The overall quality of the webcast
- e) The use of visual aids in presenting the content
- f) The ability to comment or ask questions during or after the webcast

**S7. Considering the MOST RECENT SAMHSA DTAC podcast that you listened to, how satisfied were you with...? (Scale for each response category below: 1 = Not at all satisfied, 2 = Satisfied, 3 = Very satisfied, 4 = Not applicable)**

- a) The relevance of the content to your job
- b) The length of time it took to participate
- c) The selection of topics available
- d) The overall quality of the podcast

**S8. Considering the MOST RECENT SAMHSA DTAC web-based training that you participated in, how satisfied were you with...? (Scale for each response category below: 1 = Not at all satisfied, 2 = Satisfied, 3 = Very satisfied, 4 = Not applicable)**

- a) The relevance of the content to your job
- b) The length of time it took to participate
- c) The selection of topics available
- d) The overall quality of the web-based training
- e) The use of visual aids in presenting the content
- f) The ability to comment or ask questions during or after the training sessions

### Disaster Behavioral Health Information Needs

**SAMHSA is committed to expanding access to quality behavioral health services, including in times of disaster. The following questions are intended to understand your needs for disaster behavioral health information. These questions are organized around the following disaster phases: planning, preparedness, response, and recovery.**

**DISASTER BEHAVIORAL HEALTH PLANNING AND PREPAREDNESS is a continuous cycle of planning, organizing, training, equipping, exercising, evaluating, and updating plans. Planning focuses on understanding the different hazards most likely to affect a community and developing a response using available resources to protect human life, restore services as quickly as possible, and identify resources that can help people cope effectively with the stressors of the disaster recovery process. A training and exercise plan is the cornerstone of preparedness that focuses on readiness to respond to all-hazards incidents and emergencies.**

**N1. For the disaster behavioral health PLANNING topics below, please rate your NEED for training and technical assistance. (Scale for each response category below: 1 = Not important/needed, 2 = Somewhat important 3 = Very important, 4 = Not applicable)**

- a) Writing and/or updating an all-hazards disaster behavioral health preparedness plan
- b) Developing interagency partnerships to support all-hazards planning
- c) Identifying funding for all-hazards planning activities
- d) Incorporating substance use treatment into planning activities
- e) Hazard or risk assessment tools
- f) Resource assessment tools
- g) Evacuation planning
- h) Identifying vulnerable populations, such as homeless, children, refugees, etc.
- i) Conducting needs assessments
- j) Incorporating cultural competency

**N1a. (If a, d, h, or j selected) Have you used any of the following SAMHSA DTAC products related to disaster behavioral health PLANNING? (Check all that apply.) For the products that you have used, please rate your level of satisfaction with each of them.**

For “Relevance,” “Length,” and “Quality of information,” use:

*1 = Not at all satisfied, 2 = Satisfied, 3 = Very satisfied, 4 = Not applicable*

For “Compares with similar products,” use:

- a) *SAMHSA DTAC resources are higher quality.*
- b) *SAMHSA DTAC resources are of equal quality.*
- c) *SAMHSA DTAC resources are lower quality.*
- d) *I do not know.*

- [Mental Health All-Hazards Disaster Planning Guidance](#)
  - The relevance of this resource
  - The length of this resource



- The quality of information in this resource
  - How this resource compares with similar products
- [\*Disaster Planning Handbook for Behavioral Health Treatment Programs\*](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- [\*Developing Cultural Competence in Disaster Mental Health Programs\*](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- [\*Communicating in a Crisis: Risk Communications Guidelines for Public Officials\*](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- [\*Psychosocial Issues for Older Adults in Disasters\*](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- [\*Psychosocial Issues for Children and Adolescents in Disasters\*](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- [\*Webcast series on promising practices in disaster behavioral health planning\*](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- [\*Webcasts on cultural awareness\*](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource

- o How this resource compares with similar products

**N1b. (If none are checked in N1a) Why have you not used any of these materials?**

- I did not know about these materials.
- I could not find these materials.
- I could not download these materials.
- These materials were out of stock.
- I did not need these materials.
- Other; **please specify:** \_\_\_\_\_

**N2. For the disaster behavioral health PREPAREDNESS topics below, please rate your NEED for training and technical assistance. (Scale for each response category below: 1 = Not important/needed, 2 = Somewhat important 3 = Very important, 4 = Not applicable)**

- g) Increasing awareness of disaster behavioral health among behavioral health professionals
- h) Evaluating your disaster behavioral health plan
- i) Training disaster behavioral health workers
- j) Managing disaster behavioral health workers
- k) Building resilient communities

**N2a. (If c, d, or e are selected) Have you used any of the following SAMHSA DTAC products related to disaster behavioral health PREPAREDNESS? (Check all that apply.) For the products that you have used, please rate your level of satisfaction with each of them.**

For “Relevance,” “Length,” and “Quality of information,” use:  
1 = Not at all satisfied, 2 = Satisfied, 3 = Very satisfied, 4 = Not applicable

- For “Compares with similar products,” use:
- a) SAMHSA DTAC resources are higher quality.
  - b) SAMHSA DTAC resources are of equal quality.
  - c) SAMHSA DTAC resources are lower quality.
  - d) I do not know.

- [A Guide to Managing Stress in Crisis Response Professions](#)
  - o The relevance of this resource
  - o The length of this resource
  - o The quality of information in this resource
  - o How this resource compares with similar products
- [Field Manual for Mental Health and Human Service Workers in Major Disasters](#)
  - o The relevance of this resource
  - o The length of this resource
  - o The quality of information in this resource
  - o How this resource compares with similar products

- [First Responder Online Training Course: Creating Safe Scenes](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- Webcast: [Deployment Supports for Disaster Behavioral Health Responders](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- [Podcast series on resilience](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products

**N2b. (If none are checked in N2a) Why have you not used any of these materials?**

- I did not know about these materials.
- I could not find these materials.
- I could not download these materials.
- These materials were out of stock.
- I did not need these materials.
- Other; please specify: \_\_\_\_\_

**DISASTER BEHAVIORAL HEALTH RESPONSE** comprises the coordination and management of resources (including personnel, equipment, and supplies) using the Incident Command System in an all-hazards approach, as well as measures taken for life/property/environmental safety. The response phase is a reaction to the occurrence of a catastrophic disaster or emergency.

**N3. For the disaster behavioral health RESPONSE topics below, please rate your NEED for training and technical assistance. (Scale for each response category below: 1 = Not important/needed, 2 = Somewhat important 3 = Very important, 4 = Not applicable)**

- a) Working within Incident Command System or Unified Command structures
- b) Finding and applying for disaster/emergency response grants
- c) Helping individuals cope with disaster stress
- d) Understanding disaster behavioral health interventions
- e) Managing stress in disaster responders
- f) Training disaster behavioral health workers
- g) Cultural competence in disaster response

**N3a. (If b, c, e, f, and g are selected) Have you used any of the following SAMHSA DTAC products related to disaster behavioral health RESPONSE? (Check all that apply.) For the products that you have used, please rate your level of satisfaction with each of them.**

For “Relevance,” “Length,” and “Quality of information,” use:

*1 = Not at all satisfied, 2 = Satisfied, 3 = Very satisfied, 4 = Not applicable*

For “Compares with similar products,” use:

- a) SAMHSA DTAC resources are higher quality.*
- b) SAMHSA DTAC resources are of equal quality.*
- c) SAMHSA DTAC resources are lower quality.*
- d) I do not know.*

- [Crisis Counseling Assistance and Training Program \(CCP\) Toolkit](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- [CCP online trainings](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- [Field Manual for Mental Health and Human Services Workers in Major Disasters](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- [Mental Health Response to Mass Violence and Terrorism: A Training Manual](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- [A Guide to Managing Stress in Crisis Response Professions](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- [Tip sheets for survivors](#)
  - The relevance of this resource
  - The length of this resource

- The quality of information in this resource
- How this resource compares with similar products
- [Tip sheets for responders](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- [Tips for Talking with Children](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- Webcast: [Applying Cultural Awareness to Disaster Behavioral Health](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- [Cultural Awareness When Working in Indian Country Post Disaster](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- Webcast: [Self-Care for Disaster Behavioral Health Responders](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- Webcast: [Understanding Compassion Fatigue and Compassion Satisfaction](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- Webcast: [Post-Disaster Retraumatization](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products

- Webcast: [Helping Youth Cope With Disaster](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
  
- [SAMHSA's Behavioral Health Disaster Response Mobile App](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products

**N3b. (If none are checked in N3a) Why have you not used any of these materials?**

- I did not know about these materials.
- I could not find these materials.
- I could not download these materials.
- These materials were out of stock.
- I did not need these materials.
- Other; **please specify:** \_\_\_\_\_

**DISASTER BEHAVIORAL HEALTH RECOVERY** consists of those activities that continue beyond the emergency period to restore critical community functions and begin to manage stabilization efforts. The recovery phase begins immediately after the threat to human life has subsided. The goal of the recovery phase is to bring the affected area back to some degree of normalcy.

**N4. For the disaster behavioral health RECOVERY topics below, please rate your NEED for training and technical assistance. (Scale for each response category below: 1 = Not important/needed, 2 = Somewhat important, 3 = Very important, 4 = Not applicable)**

- a) Tip sheets on disaster behavioral health topics (e.g., coping with stress/grief, talking with children)
- b) Continued technical assistance for Crisis Counseling Assistance and Training Program (CCP) grants
- c) Preparing for conclusion of response work
- d) Planning for disaster anniversary
- e) **Other; please list:** \_\_\_\_\_ [open-ended text box]

**N4a. (If any of above is selected) Have you used any of the following SAMHSA DTAC products related to disaster behavioral health RECOVERY? (Check all that apply.) For the products that you have used, please rate your level of satisfaction with each of them.**

For “Relevance,” “Length,” and “Quality of information,” use:  
1 = Not at all satisfied, 2 = Satisfied, 3 = Very satisfied, 4 = Not applicable)

For “Compares with similar products,” use:  
a) SAMHSA DTAC resources are higher quality.  
b) SAMHSA DTAC resources are of equal quality.  
c) SAMHSA DTAC resources are lower quality.  
d) I do not know.

- [Tips for Families of Returning Disaster Responders](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- [Tips for Supervisors of Disaster Responders](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- [Tips for Disaster Responders: Returning to Work](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- [Tips for Disaster Responders: Identifying Substance Misuse in the Responder Community](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- Webcast: [Disaster Anniversaries](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products
- Podcast: [Resiliency Among First Responders](#)
  - The relevance of this resource
  - The length of this resource
  - The quality of information in this resource
  - How this resource compares with similar products

**N4b.** (If none are checked in N4a) **Why have you not used any of these materials?**

- I did not know about these materials.
- I could not find these materials.
- I could not download these materials.
- These materials were out of stock.
- I did not need these materials.
- Other; **please specify:** \_\_\_\_\_

### Disaster Behavioral Health Information Channels

**N5. Please indicate which of the following ways you would like to interact with SAMHSA DTAC. (Select all that apply.)**

- a) In-person regional or national conference or meeting
- b) One-on-one, in-person consultation at your work site
- c) Virtual or web-based meetings
- d) Phone consultation
- e) Email consultation
- f) Other; **please specify:** \_\_\_\_\_ [open-ended text box]

**N6. Please indicate which of the following TRAINING delivery methods would be useful to your organization. (Select all that apply.)**

- a) In-person or classroom-based curriculum
- b) Online training module
- c) Webinar (i.e., live online presentation with audience)
- d) YouTube/webcast (i.e., recorded audio and visual presentation)
- e) Podcast (i.e., recorded audio presentation)
- f) Mobile application (i.e., apps for mobile phone or tablet)
- g) Other; **please specify:** \_\_\_\_\_ [open-ended text box]

**N7. How important to you is the possibility of obtaining continuing education credits upon completion of a training?**

- a) Extremely important
- b) Very important
- c) Somewhat important
- d) Not at all important

**N8. How important is it to you to be able to receive SAMHSA DTAC resources digitally (electronically)?**

- a) Extremely important
- b) Very important
- c) Somewhat important



d) Not at all important

**N9. How important is it to you to be able to receive paper-based SAMHSA DTAC resources?**

- a) Extremely important
- b) Very important
- c) Somewhat important
- d) Not at all important

**N10. Would you refer your colleagues or professional peers to SAMHSA DTAC for disaster behavioral health information?**

\_\_\_\_\_ Yes

\_\_\_\_\_ No; **10a. Why not?** \_\_\_\_\_ [\[open-ended text box\]](#)

**N11. How likely are you to contact SAMHSA DTAC in the future for your disaster behavioral health information needs?**

- a) Very likely
- b) Likely
- c) Somewhat likely
- d) Not at all likely

## DEMOGRAPHICS

**D1. What is your gender? (Select one.)**

- a) Male
- b) Female
- c) Transgender
- d) Other; **please specify:** \_\_\_\_\_ [\[open-ended text box\]](#)

**D2. Are you Hispanic or Latino? (Select one.)**

- a) Yes
- b) No

**D3. What race do you consider yourself? (Select all that apply.)**

- a) Black or African American

- b) Asian
- c) Native Hawaiian or other Pacific Islander
- d) Alaska Native
- e) White
- f) American Indian

**D4. What is your month and year of birth?**

Month: \_\_\_\_ [open-ended text box]

Year: \_\_\_\_ [open-ended text box]

**D5. What is the highest level of education you have finished, whether or not you received a degree?**

- a) Less than 12th grade
- b) 12th grade/high school diploma/equivalent (GED)
- c) Vocational/technical diploma
- d) Some college or university
- e) Bachelor's degree (B.A., B.S.)
- f) Graduate work/graduate degree
- g) I don't know

**D6. Are you a/an...? (Select only one option.)**

- a) Administrator
- b) Advocate
- c) Consultant
- d) Counselor
- e) Direct service provider
- f) Disaster behavioral health professional
  - a. **How long have you worked in the disaster behavioral health field?** \_\_\_\_\_ years
  - b. **What percent of your job do you spend on**
    - 1. **Disaster behavior health planning:** \_\_\_\_\_ percent
    - 2. **Disaster behavior health preparedness:** \_\_\_\_\_ percent
    - 3. **Disaster behavior health response:** \_\_\_\_\_ percent
    - 4. **Any disaster behavioral health activity other than the above:** \_\_\_\_\_ percent
    - 5. **Any activity other than disaster behavioral health** \_\_\_\_\_ percent**The above should total 100 percent**
- g) Disaster survivor
- h) Emergency management professional
- i) First responder
- j) Librarian
- k) Manager

- l) Mental health professional
- m) Nurse
- n) Public health professional
- o) Researcher/evaluator
- p) Retiree
- q) Student/faculty member
- r) Substance use prevention or treatment professional
- s) Trainer
- t) Volunteer
- u) Other; please specify: \_\_\_\_\_ [open-ended text box]

**D7. For which type of organization do you primarily work? (Select only one option.)**

- a) Academic organization
- b) Consultant
- c) Federal government
- d) For-profit organization
- e) Local government
- f) Nonprofit organization
- g) Professional association
- h) Retiree
- i) State or territory government
- j) Student
- k) Tribal government
- l) Other type of organization; please specify: \_\_\_\_\_ [open-ended text box]

**D8. In which state or territory do you work?** [Drop-down menu of all states and territories including Puerto Rico, U.S. Virgin Islands, Guam, Commonwealth of Northern Mariana Islands, Republic of the Marshall Islands, Federated States of Micronesia, American Samoa, and Other; please specify: \_\_\_\_\_]

**Overall Satisfaction and Comments**

**S9. Overall, how do you rate your experience with SAMHSA DTAC staff, products, and service?** (1 = *Not at all satisfied*, 2 = *Somewhat satisfied*, 3 = *Satisfied*, 4 = *Extremely satisfied*)

**G3. Please use the space below to share your thoughts and suggestions on how SAMHSA DTAC can best serve your needs both now and where you see your agency and needs developing in the future.**

For example:

- What SAMHSA DTAC training or technical assistance topics are you most interested in?
- What topics would you like to see in SAMHSA DTAC webcasts, podcasts, or web-based trainings?
- What suggestions do you have for improving the SAMHSA DTAC website?

- In what ways did SAMHSA DTAC *not* provide you with the information or support you needed?
- In what ways can SAMHSA DTAC improve the *SAMHSA DTAC Bulletin*, *SAMHSA DTAC Supplemental Research Bulletin*, and/or *The Dialogue*?
- What are the greatest needs facing your agency that SAMHSA can assist you with?
- What is one item that you would like to see SAMHSA offer in the future that is currently not offered?

We very much appreciate any comments that you have, as this is an important way for us to know and provide you what you need.

[Open-ended text box]

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**Thank you for completing this survey!**  
[SUBMIT BUTTON; END OF SURVEY]