

DATE: October 17, 2019

FROM: Reports Clearance Officer, SAMHSA

TO: SAMHSA's OMB Desk Officer
ATTN: James Crowe

SUBJECT: DTAC Survey (OMB No. 0930-0197)

The attached materials are provided in support of our request for approval of a customer satisfaction feedback survey under SAMHSA's generic approval for "Voluntary Customer Satisfaction Surveys to Implement Executive Order 12862 in the Substance Abuse and Mental Health Services Administration."

This is the 4th submission under this approval and will impose an estimated annual average total burden of 60 hours, which would bring the total remaining approved burden under this clearance to 22,167 hours for this data collection (896 hours have been previously used). The current total burden hours in the OMB inventory for the Customer Satisfaction Survey (OMB No. 0930-0197) is 23,063.

We look forward to receiving your feedback so that implementation may proceed.

Summer King

Attachments:
Data Collection Proposal and Survey Materials