

## Justification of Non-substantive Change

(0938-1221)

CMS requests approval of the 2017 component of the QHP Enrollee Experience Survey with the following revisions:

- Revision to response rate communication – CMS intends to, for all reporting websites under CMS control, provide Marketplace consumers with the overall response rate and the minimum and maximum response rates obtained by reporting units nationwide. We would like to clarify that CMS is not releasing public use files with comprehensive survey data during the upcoming 2017 open enrollment period and the full survey results are not being displayed during the QRS display pilot. Since CMS intends to provide a public use file next year, during the 2018 open enrollment period, CMS will provide appropriate, consumer friendly language to communicate response rates, including a statement of findings from the nonresponse bias analysis and CMS' assessment of the potential implications of those findings for use by consumers in choosing a QHP, for that timeframe and submit the language to OMB.
- Revision to the Quality Rating System (QRS) Pilot for the 2017 Individual Marketplace Open Enrollment Period – On September 30, 2016, CMS released a Quality Rating Information bulletin<sup>1</sup> that updates the guidance for the display of QRS star ratings and Qualified Health Plan (QHP) Enrollee Survey results for QHPs offered through Marketplaces. The guidance has been revised to reflect that two Federally Facilitated Marketplace (FFM) states will participate in the public reporting of QHP quality rating information during the 2017 open enrollment period. The two participating states are Virginia and Wisconsin. We have revised the Supporting Statement Part A to reflect this change.

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<sup>1</sup> <https://www.cms.gov/CCIIO/Resources/Regulations-and-Guidance/Downloads/UpdatedQualityPilotGuidance09302016FINAL.pdf>