

You may also call toll free at 1 (877) 544-6234 (for VA only).

# Sign-Up Form for the Direct Express® Card for Veterans Benefit Payments

# **DIRECTIONS**

Please read the information on page 2 before completing this form. **You must complete boxes A, B, C, D and E.** Only complete this form to sign up for the Direct Express® card if you are an individual who receives VA compensation or pension benefit payments by check. If you currently receive your payment by direct deposit or if you are a representative payee you may not use this form. Please refer to page 2 for further instructions.

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Be sure to complete all sections of this for Otherwise, the form cannot be processed. Return the completed form to: U.S. Treasury Processing Center U.S. Department of the Treasury P.O Box 650527 Dallas, TX 75265-0527

This form is **only** to be used for switching from check payments to a Direct Express card. Use or this form for any other purposes will result in the form being rejected.

Contact your paying agency to:

Update your name or address

Change your account information if you already receive your payment by direct deposit

#### PLEASE READ THIS CAREFULLY

## **ABOUT THE DIRECT EXPRESS® CARD**

The Direct Express® Debit MasterCard® card is a prepaid debit card for Social Security, Supplemental Security Income (SSI) payments and Veterans compensation or pension benefit payments. Cardholders can make purchases, pay bills and get cash at thousands of locations nationwide. Most services are free. There are fees for a limited number of optional transactions and services. See www.USDirectExpress.com for details about features and fees. Sign-up is free and no bank account is required.

The Direct Express® Debit MasterCard® is issued by Comerica Bank, pursuant to a license by MasterCard International Incorporated. MasterCard and the MasterCard brand are registered trademarks of MasterCard International Incorporated.

#### **PRIVACY ACT NOTICE**

Your social security number and the other information requested will allow the federal government to make payments to you by direct deposit to a Direct Express® card account. This collection of information is authorized by Title 31 of the United States Code, Section 3332(g). Also, Executive Order 9397, November 22, 1943, authorizes the use of your social security number. Your social security number is requested to ensure the accurate identification and retention of records pertaining to you and to distinguish you from other recipients of federal payments.

This information will be disclosed to the Department of the Treasury or its agents and their contractors or another disbursing official to process federal payments to you by direct deposit. This information may also be disclosed to a court, congressional committee or

# Please contact your paying agency to:

- Update your name or address
- Change your account information if you already receive your payment by direct deposit, or
- If you are a representative payee who wishes to sign up for direct deposit or a Direct Express® card

**Department of Veterans Affairs** (877) 838-2778

(800) 827-1000 (800) 829-4833 TDD

### **BURDEN ESTIMATE STATEMENT**

The estimated average time (burden hours) associated with filling out this paperwork is 10 minutes per respondent or recordkeeper, depending on individual circumstances. Comments concerning the accuracy of this time estimate and suggestions for reducing the burden should be directed to the Financial Management Service, Administrative Programs Division, Records and Information Management Program, 3700 East-West Highway, Room 135, Hyattsville, MD 20782. THIS ADDRESS SHOULD ONLY BE USED FOR COMMENTS AND/OR SUGGESTIONS CONCERNING THE AMOUNT OF TIME SPENT COLLECTING THE DATA. DO NOT SEND THE COMPLETED PAPERWORK TO THE ADDRESS ABOVE FOR PROCESSING.