



October 21, 2016

Non-Substantive Change Request to OMB CN 0938-1185

ESRD Grievant Satisfaction Survey

This is a non-substantive change request to the survey materials for the OMB-approved ESRD Grievant Satisfaction Survey. Changes made to the pre-notification letter are as follows:

Pre-Notification Letter and Survey Questionnaire

- Change letterhead from ESRD NCC to CMS
- Change letter content to adhere to reading and literacy levels required for beneficiary communication. Literacy levels were adjusted from a much grade higher level to 6.2 grade level.

These changes have no impact on the burden associated with this collection. We are currently receiving survey respondent contact information; thus, approval for these corrections is needed quickly to ensure that our survey administrator can use the updated versions of the pre-notification letter.