

Additional Information

Quality Indicator Selection

Contract Number: H0613
 Contract Name: H0613 - TOTAL LONGTERM CARE, INC.
 Site Name: Donna's Site
 Data Collection Period: 1st Quarter, 2016 (Jan. - Mar.)

Quality Indicator	Status
⊖ Appeals	Not Started
⊖ Emergency Room Visits	Not Started
⊖ Enrollment (census, new enrollments, disenrollments)	No Data to Report
⊖ Grievances	Data Submitted
⊖ Immunizations - Pneumococcal	Data Submitted
⊖ Immunizations - Influenza (Oct. thru Mar. 2016)	Data Submitted
⊖ Falls Without Injury	Data Submitted
⊖ Medication Administration Errors	Not Started
⊖ Kennedy Terminal Ulcer	Not Started
⊖ Burns 1st Degree or Less	Not Started
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⊖ Abuse	Not Started
⊖ Adverse Drug Reaction	Not Started
⊖ Adverse Outcome	Not Started
⊖ Burns (Level 2)	Not Started
⊖ Deaths	Not Started
⊖ Elopement	Not Started
⊖ Equipment-Related Occurrences	Not Started
⊖ Falls (Level 2)	Not Started
⊖ Fires/Other Disasters	Not Started
⊖ Foodborne Outbreak	Not Started
⊖ Infectious Disease Outbreak	Not Started
⊖ Media-Related Event	Not Started
⊖ Medication-Related Occurrences	Not Started
⊖ Motor Vehicle Accidents	Not Started
⊖ Pressure Ulcers (Level 2)	Not Started
⊖ Restraint Use	Not Started
⊖ Suicide/Suicide Attempt	Not Started

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Abuse

Contract Number: H0613
 Contract Name: H0613 - TOTAL LONGTERM CARE, INC.
 Site Name: Donna's Site
 Data Collection Period: 1st Quarter, 2016 (Jan. - Mar.)

ID	Date	Location	Category	Employee
⊖ 126	2/15/2016	Hospital	Physical	Employee of Contracted Provider
⊖ 127	1/29/2016	PACE Center	Neglect	Employee of the PACE Organization

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Abuse - Root Cause Analysis

Contract Number: H0613
Contract Name: H0613 - TOTAL LONGTERM CARE, INC.
Site Name: Donna's Site
Data Collection Period: 1st Quarter, 2016 (Jan. - Mar.)

Precipitating/Contributing Factors

- Accused - Diagnosis of Mental Illness
- Accused - History of Alcohol Abuse
- Accused - History of Drug Abuse
- Accused - History of Financial Abuse
- Accused - History of Physical Abuse
- Accused - History of Sexual Abuse
- Caregiver Stress

Immediate Actions/Improvements

- Assessment - Activities
- Assessment - Dietary
- Assessment - Home Care Coordinator
- Assessment - OT
- Assessment - PCP
- Assessment - PT
- Assessment - RN

Ongoing Improvements

- Education - Family/Caregiver
- Education - Participant
- Education - Staff
- Increased Center Attendance
- Increased Home Care
- Increased Staff at Contracted Provider/Facility
- Increased Staff at PACE Center

Attachments

- Attachment 1: [PACETestingDocument.docx](#)
- Attachment 2: [PACEOtherTextingDocument.xlsx](#)

Note: Valid attachment file types are .xlsx, .xlsm, .docx, .pptx, .pdf, .xls, .doc, .ppt, .jpg, .jpeg, .gif, .bmp, .zip, .png, .txt, .xml, .pst, .msg, .wpd

Upload Attachment: No File Selected

Edit Lookup Tables

Select a Lookup Table

General Lookup Tables

- Location of Incidents
- Participant's Current Status
- RCA - Immediate Actions/Improvements
- RCA - Ongoing Improvements
- RCA - Precipitating/Contributing Factors

Quality Indicator Specific Lookup Tables

- Abuse - Type of Abuse
- Abuse - Person Accused of Abuse
- Burns - Location of Burn
- Falls - Location of Fall
- Foodborne Outbreak - RCA - Type of Pathogen
- Infectious Disease Outbreak - RCA - Type of Pathogen
- Media Related Event - Media Reporting the Event
- Medication-Related Occurrence - Type of Medication Error
- Motor Vehicle Accident - Other Vehicle/Parties Involved in MVA
- Restraint Use - Reason for Restraint Use
- Restraint Use - Type of Restraint
- Suicide - Immediate Protective Actions
- Suicide - Type of Incident
- Pressure Ulcer - Location of Ulcer
- Pressure Ulcer - Type of Ulcer

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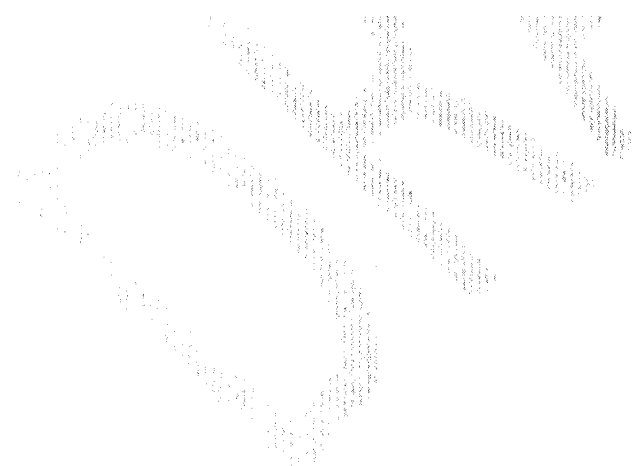
Crosswalk - QI to RCA Lookup Values

Select a Quality Indicator

- Abuse
- Adverse Drug Reaction
- Adverse Outcome
- Burns (Level 2)
- Deaths
- Elopement
- Equipment-Related Occurrences
- Falls (Level 2)
- Fires/Other Disasters
- Foodborne Outbreak
- Infectious Disease Outbreak
- Media-Related Event
- Medication-Related Occurrences
- Motor Vehicle Accidents
- Pressure Ulcers (Level 2)
- Restraint Use
- Suicide/Suicide Attempt

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Crosswalk - QI to RCA Lookup Values

Abuse - RCA Lookup Values - Verify

Precipitating/Contributing Factors

- Accused - Diagnosis of Mental Illness
- Accused - History of Alcohol Abuse
- Accused - History of Drug Abuse
- Accused - History of Financial Abuse
- Accused - History of Physical Abuse
- Accused - History of Sexual Abuse
- Caregiver Stress
- Decrease in Center Attendance

Immediate Actions/Improvements

- Education - Family/Caregiver
- Education - Participant
- Education - Staff
- Implemented Abuse Screening
- Increased Center Attendance
- Increased Home Care
- Increased Staff at Contracted Provider/Facility
- Increased Staff at PACE Center
- Initiated Contractor Oversight

Ongoing Improvements

- Education - Family/Caregiver
- Education - Participant
- Education - Staff
- Increased Center Attendance
- Increased Home Care
- Increased Staff at Contracted Provider/Facility
- Increased Staff at PACE Center
- Medication Change
- Medication Evaluation

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Abuse - Person Accused of Abuse - Verify

Current Description	New Description	Action Taken	Approval Action Taken
Caregiver - Unrelated		Deleted	Approved
Spouse	Spouse or Partner	Edited	On Hold
	Some New Person Type	Added	Denied

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