

## PACE\_SupplementalQuestions

Question #	Question	Response
1	What timeframe does your organization adhere to when processing grievances? Please include the page (or a screenshot of the page) of your policies and procedures that is relevant.	
2	How does your organization communicate the resolution of grievances to participants?	
3	List the emergency medications (name, dosage and quantity) that your organization keeps readily available on site at all times.  Note: List drug name as written on the product label.	
4	What emergency or disaster preparedness trainings must staff receive? How frequently are these trainings administered?	
5	What vaccinations do you require your personnel with direct participant contact to receive?	
6	How do drivers communicate with your organization while transporting participants?	
7	Include the name(s) of your organization's electronic medical record system, if applicable.	
8	Can we access your medical records remotely?	
9	Please describe when your organization deems a service delivery request as received by the IDT. Please attach the portion of the policy or procedure that discusses receipt of a service delivery request.	