Form Approved OMB No. 1205-0436 Exp. Date: 6/30/2020

# Student Experience Assessment (SEA)

A Student Satisfaction Survey

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless such collection displays a valid OMB control number. Public reporting burden for this collection of information is estimated to average 45 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. The obligation to respond to this collection is voluntary. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Office of the Chief Information Officer, Attention: Departmental Clearance Officer, 200 Constitution Avenue,

# N.W., Room N-1301, Washington, DC 20210 or email DOL\_PRA\_PUBLIC@dol.gov and reference the OMB Control Number 1205 -0436.

#### **Table of Contents**

Introduction	3
Section A. Demographics	4
Section B. General Questions	5
Center Climate	5
Administration	6
Counselors	6
Health and Wellness	8
Disability	9
Cafeteria	12
Recreational Activities	13
Section C. Admissions	14
Section D. Career Preparation Phase (CPP)	16
Section E. Academics (Reading, Math, or TABE classes)	18
Subsection 1. Reading Classes	18
Subsection 2. Math	20
Section F. High School Diploma / High School Equivalency (HSD/HSE) Courses	21
Section G. Career Technical Training	27
Section H. Career Transition Readiness	31
Section I. Residential Experience	34
Section J. Non-Residential Experience	36
Section K. Advanced Career Training (ACT) Experience	38
Section L. Advanced Training	39
Section M. Summary Questions	40

## Introduction

I1: What language would you prefer?
English
Español
Introduction:
The National Office of Job Corps, Department of Labor offers the Student Experience Assessment, which is a survey of student satisfaction on a quarterly basis to get your thoughts and experiences about the center and the services and training you are receiving. Your opinion of your Job Corps experience is very important to us. Additionally, your answers—along with those of other students across the country—will help determine issues with the program that need to be addressed. Your participation is voluntary.
Please note:
<ul> <li>The survey will take approximately 20 minutes.</li> <li>Your name will not be used or shared with your center or the National Office of Job Corps.</li> <li>Your responses, along with other students across the country, will help determine the issues and suggestions that need to be addressed.</li> <li>Your participation is voluntary.</li> </ul>
I2: Is this the first time you have taken this survey? Yes No
If you are willing to complete the survey please press "continue" below. If you are not willing to complete the survey please press "stop" below.

# **Section A. Demographics**

A1. Are you \_\_\_\_ Male \_\_\_\_ Female \_\_\_\_ would prefer not to specify.

A2. What is your current age? \_\_\_\_\_ Years

## **Section B. General Questions**

#### Center Climate

The following questions are about the character or culture of your center. How much do you agree or disagree with the following statements?

	1 Strongly Agree	2 Agree	3 Somewhat Agree	4 Neither Agree or Disagree	5 Somewhat Disagree	6 Disagree	7 Strongly Disagree	8 Do Not Know
B1. On this center, staff treats students fairly (for example, students are not given special treatment because they are well-liked).								
B2. On this center, staff has high expectations for students' success.								

#### Administration

The administrative staff are the people that lead the center (center director and other center managers). How much do you agree or disagree with the following statements?

	1 Strongly Agree	2 Agree	3 Somewhat Agree	4 Neither Agree or Disagree	5 Somewhat Disagree	6 Disagree	7 Strongly Disagree	8 Do Not Know
B3. The								
administrative								
staff treats								
students with								
respect.								
B4. The								
administrative								
staff makes								
decisions that are								
fair to the								
students.								
B5. The								
administrative								
staff is available								
when I need them.								
B6. The								
administration								
building and the								
rooms in the								
building are safe.								
B7. The								
administration								
building and the								
rooms in the								
building are clean.								

#### Counselors

The following section asks questions about your counselors on center. Counselors are the people who help plan your career path and help with your career and personal problems. How much do you agree or disagree with the following statements?

	1 Strongly Agree	2 Agree	3 Somewhat Agree	4 Neither Agree or Disagree	5 Somewhat Disagree	6 Disagree	7 Strongly Disagree	8 Do Not Know
B8. The counseling staff treat students with								
respect.								
B9. The counseling staff are helpful.								
B10. The counseling staff meet with me to								
discuss my progress and next steps at Job Corps.								
B11. The counseling staff respond quickly when students need to meet with them.								
B12. If I need someone to talk to about my								
problems, I would ask my counselor for help.								

#### Health and Wellness

Health and wellness staff include anyone that you visit <u>on center</u> regarding your health or well-being; this includes nurses, doctors, dentists, mental health professionals, or anyone helping students overcome addictions. How much do you agree or disagree with the following statements?

	1	2	3	4	5	6	7	8
	Strongly Agree	Agree	Somewhat Agree	Neither Agree or Disagree	Somewhat Disagree	Disagree	Strongly Disagree	Do Not Know/Not Applicable
B13. The health								
and wellness staff								
clearly explain								
available health								
services.								
B14. I feel								
comfortable								
asking the health and wellness staff								
questions.								
B15. The health								
and wellness staff								
treat me with								
respect.								
B16. The health								
and wellness staff								
keep my personal								
health								
information								
private.								
B17. The health								
and wellness staff								
provide helpful								
information or								
services to								
improve my physical health.								
pnysicai neaith.								

	1 Strongly Agree	2 Agree	3 Somewhat Agree	4 Neither Agree or Disagree	5 Somewhat Disagree	6 Disagree	7 Strongly Disagree	8 Do Not Know/Not Applicable
B18. The health								
and wellness staff								
provide helpful								
information or								
services to								
improve my								
mental health.								
B19. The health								
and wellness staff								
teach skills and/or								
behaviors on								
center to help me								
better manage my								
health.								
B20. The health								
and wellness staff								
are available when								
students need								
help.								
B21. The health								
and wellness staff								
listen to me and								
help me								
understand my								
health care needs.								

#### **Disability Services**

Disability services are offered to students that need help for a learning, mental, or physical condition. How much do you agree or disagree with the following statements?

Disability support services are offered to students with disabilities who may need accommodations to access the Job Corps Program.

B22. I am aware of services to support students with disabilities (requesting accommodations, having an accommodation plan, etc.).

- 1. Yes
- 2. No

B23. Have you asked for any of these support services such as accommodations for testing, breaks, etc.?

- 1. Yes (GO TO B25)
- 2. No (GO TO Cafeteria Section)

B24. How long did it take to receive accommodations after requesting them?

- 1. Less than 1 week
- 2. 1–2 weeks
- 3. 3–4 weeks
- 4. More than 1 month

B25. Have the accommodations you received been helpful?

- 1. Very helpful
- 2. Somewhat helpful
- 3. Somewhat unhelpful
- 4. Not helpful

B26. Have the accommodations been available when you needed them?

- 1. Always
- 2. Usually
- 3. Sometimes
- 4. Never

How much do you agree or disagree with the following statements about support services for students with disabilities (learning, mental, or physical conditions)?

	1 Strongly Agree	2 Agree	3 Somewhat Agree	4 Neither Agree or Disagree	5 Somewhat Disagree	6 Disagree	7 Strongly Disagree	8 Do Not Know/Not Applicable
B27. When I ask for accommodations for my disability, I receive the help I need								•
B28. Receiving accommodations for my disability improved my ability to participate and succeed in the Job Corps program								
B29. Overall, the center is respectful and inclusive of people with disabilities.								

#### Cafeteria

The following questions ask about the food typically provided by your center. Cafeteria staff include the people that cook, prepare, and serve your food on a regular basis. How much do you agree or disagree with the following statements?

	1 Strongly Agree	2 Agree	3 Somewhat Agree	4 Neither Agree or Disagree	5 Somewhat Disagree	6 Disagree	7 Strongly Disagree	8 Do Not Know
B30. The cafeteria staff treat students with respect.								
B31. The cafeteria food is good.								
B32. The cafeteria has healthy meal choices.								
B33. The cafeteria is clean.								
B34. The food in the cafeteria is safe.								

#### **Recreational Activities**

Recreational activities are planned and there are on-center or off-center activities that you and your fellow students can do during leisure time. These activities can include sports, games, or going to a movie. Recreational staff are the people assigned to supervise or organize these activities. How much do you agree or disagree with the following statements?

	1 Strongly Agree	2 Agree	3 Somewhat Agree	4 Neither Agree or Disagree	5 Somewhat Disagree	6 Disagree	7 Strongly Disagree	8 Do Not Know
B35. The recreational staff treat students with respect.								
B36. The recreation staff organize activities that I enjoy.								
B37. There are recreational activities available after training hours.								
B38. The equipment in the recreation area works and is clean.								
B39. The equipment in the recreation area is safe.								
B40. The recreation area is safe.								

#### **Section C. Admissions**

To enter Job Corps you had to complete an application with admission staff. Typically, these staff members are called Admissions Counselors. Please let us know about your experiences during this process. How much do you agree or disagree with the following statements?

	1	2	3	4	5	6	7	8 D - N - 4
	Strongly Agree	Agree	Somewhat Agree	Neither Agree or Disagree	Somewhat Disagree	Disagree	Strongly Disagree	Do Not Know
C1. Enrolling in Job				Disugree				
Corps was easy.								
C2. The Job Corps								
student conduct								
policy (center rule								
policy) was clearly								
explained before I								
arrived on center.								
C3. Admissions								
counselors explained								
what was expected of								
me at Job Corps (for								
example, group								
participation,								
community relations,								
following rules).								
C4. The admissions								
counselors were								
helpful when I was								
completing my Job								
Corps application.								
C5. My admission								
counselor gave me								
enough information								
about what to expect								
at this Job Corps								
center.								
C6. The admission								
counselor(s)								
discussed career								
training options with								
me and listened to								
my choices.								

C7. How long did it take from the time you first contacted Job Corps until your fi	irst day on center?
Less than one month	
1 to 3 months	

14

4 to 6 months
6 to 9 months
More than 9 months
C8. Overall, how well did your admissions counselor explain the program and procedures in order to prepar
you for life at Job Corps?
Did a great job
Did a good job
Did not do a good job
Did a bad job

### **Section D. Career Preparation Phase (CPP)**

The next set of questions ask about your experiences during the Career Preparation Period (CPP) of your Job Corps enrollment. CPP is designed to introduce students to Job Corps, teach some employability skills, and plan for your training phase of Job Corps. Answer each item by selecting the single best response from the following scale:

	1 Strongly Agree	2 Agree	3 Somewhat Agree	4 Neither Agree or Disagree	5 Somewhat Disagree	6 Disagree	7 Strongly Disagree
D1. The CPP instructor(s) treat students with respect.							
D2. The CPP instructor(s) care about our success.							
D3. The CPP classes are well-planned and organized.							
D4. Before completing CPP, students must understand the Student Code of Conduct or the center's rules.							
D5. Before completing CPP, students must understand the Career Success Standards.							
D6. The CPP instructor(s) clearly explained the information covered in class.							
D7. I have a lot of time in CPP classes with nothing to do.							

D8. How long does CPP take for students at your center?
1 week or less
2 to 4 weeks

\_\_ 5 to 7 weeks

8 to 10 weeks
More than 10 weeks
The length of time varies by student
Do not know

## Section E. Academics (Reading, Math, or TABE classes)

The Test of Adult Basic Education or TABE test is given to all students in the first 21 days on center. Based on the outcome and your career path, you may be placed in reading or math classes. You may need to retake the test.

E1. The TABE testing room is a good place to take a test (for example, quiet, comfortable, well-lit).  Strongly Agree Agree Somewhat Agree Neither Agree nor Disagree Somewhat Disagree Disagree Strongly Disagree
Subsection 1. Reading Classes
E1.1 I take at least one reading class.
Yes No
<if e2.1="" no,="" skip="" to=""></if>
E1.2 I understand and usually speak a language other than English.
Yes No
<if e1.3="" no,="" skip="" to=""></if>
E1.2 The reading teacher is helping me learn English.  Strongly Agree  Agree  Somewhat Agree  Neither Agree nor Disagree  Somewhat Disagree  Disagree  Strongly Disagree

	1 Strongly Agree	2 Agree	3 Somewha t Agree	4 Neither Agree or Disagree	5 Somewha t Disagree	6 Disagree	7 Strongly Disagree	8 Do Not Know
E1.3 The reading teacher cares about								
me learning to read and write better.								
E1.4 The reading teacher clearly								
describes the material covered in class.								
E1.5 The reading teacher is well- prepared to teach								
class.								
E1.6 The reading teacher cares about my success.								

/ The reading teacher(s) regularly use the following tools (select all that apply):
Reading worksheets / workbooks
Online practice tests
In-class practice worksheets
Small group instruction
Class lectures
Projects and presentations
Full-class instruction / lecture
Computer/online instruction
One-on-one instruction
Other. Please specify:

Strongly Agree	cher(s) do a great job instructing students at my center.
0. 0	
Agree	
Somewhat Agree	roo
Neither Agree nor Disag	ree
Somewhat Disagree	
Disagree	
Strongly Disagree	
, ,	es it to be difficult to learn in reading class? (check all that apply)
_	ues that make it difficult to learn in reading class
There are too many stude	
	nstructor missed too many classes
Classroom is too noisy	
Students disrespect the in	structor
Students disrespect each	other
The instructor spends too	much time dealing with problems (for example, students sleeping).
I am sent to do other acti	ivities (for example, clean up duty) too often
Other. (Please specify)	
Subsection 2. Math E2.1 I take at least one math	class.
Yes	No
<if module="" next="" no,="" skip="" to=""></if>	
-	
-	arly uses the following tools: (Check all that apply)
E2.2 The math teacher regulaMath worksheets / wor	arly uses the following tools: (Check all that apply)
E2.2 The math teacher regulaMath worksheets / worOnline practice tests	arly uses the following tools: (Check all that apply) rkbooks
E2.2 The math teacher regulaMath worksheets / worOnline practice testsIn-class practice works	arly uses the following tools: (Check all that apply) skbooks sheets
E2.2 The math teacher regulaMath worksheets / worOnline practice tests	arly uses the following tools: (Check all that apply) skbooks sheets
E2.2 The math teacher regula Math worksheets / wor Online practice tests In-class practice works Small group instruction Class lectures	arly uses the following tools: (Check all that apply) kbooks sheets
E2.2 The math teacher regula  Math worksheets / wor  Online practice tests  In-class practice works  Small group instruction	arly uses the following tools: (Check all that apply) rkbooks sheets n ons
E2.2 The math teacher regula Math worksheets / wor Online practice tests In-class practice works Small group instruction Class lectures Projects and presentati Full-class instruction /	arly uses the following tools: (Check all that apply) ckbooks sheets n ons lecture
E2.2 The math teacher regula  Math worksheets / worksheet	arly uses the following tools: (Check all that apply) rkbooks sheets n ons lecture
E2.2 The math teacher regulaMath worksheets / worOnline practice testsIn-class practice worksSmall group instructionClass lecturesProjects and presentatiFull-class instruction /	early uses the following tools: (Check all that apply) ckbooks sheets n ons lecture action

	1 Strongly Agree	2 Agree	3 Somewhat Agree	4 Neither Agree or Disagree	5 Somewhat Disagree	6 Disagree	7 Strongly Disagree
E2.3 The math teacher cares about me learning math better.							
E2.4 The math teacher clearly describes the material covered in class.							
E2.5 The math teacher is well-prepared to teach class.							
E2.6 The math teacher cares about my success.							
E2.7 Overall, the math teacher(s) do a great job instructing students at my center.							

E2.8 What, if anything, causes it to be difficult to learn in math class? (check all that apply)
Nothing; there are no issues that make it difficult to learn in math class
There are too many students in the class
No regular instructor or instructor missed too many classes
Classroom is too noisy
Students disrespect the instructor
Students disrespect each other
The instructor spends too much time dealing with problems (for example, students sleeping).
I am sent to do other activities (for example, clean up duty) too often
Other. (Please specify)

# Section F. High School Diploma / High School Equivalency (HSD/HSE) Courses

F1. Within the past month, have you taken traditional high school courses, online courses, or classes to prepar you for your state's high school equivalency exam (i.e. GED, HiSET, or TASC).
A. Yes, online high school courses <go f3="" to=""></go>
B. Yes, high school courses at the Job Corps center <go f3="" to=""></go>
C. Yes, high school courses off center
D. Yes, high school equivalency exam courses (i.e. GED, HiSET, or TASC) <go f5?="" to=""></go>
E. No, I have finished the courses <next module=""></next>
F. No, I do not want an HSD or HSE <next module=""></next>
G. No, I have not started taking the courses <next module=""></next>
H. No, I am not enrolled currently due to my trade (CTT) schedule <next module=""></next>
F2.The off center training location is safe?
<ul> <li>Strongly Agree</li> <li>Agree</li> <li>Somewhat Agree</li> <li>Neither Agree nor Disagree</li> <li>Somewhat Disagree</li> <li>Disagree</li> <li>Strongly Disagree</li> </ul>
F3.The courses I'm taking will lead to a high school diploma.  Strongly Agree Agree Somewhat Agree Neither Agree nor Disagree Somewhat Disagree Disagree Strongly Disagree

F4. I'm making progress toward obtaining my high school diploma.
Strongly Agree
Agree
Somewhat Agree
Neither Agree nor Disagree
Somewhat Disagree
Disagree
Strongly Disagree
F5. I am satisfied with instruction I have received.
Strongly Agree
Agree
Somewhat Agree
Neither Agree nor Disagree
Somewhat Disagree
Disagree
Strongly Disagree

The next set of questions asks about your experiences of the high school classes you have or are taking during your time at Job Corps. These classes can be for a high school diploma or preparing for your state's high school equivalency exam (i.e. GED, HiSET, or TASC). Answer each item by selecting the single best response from the following scale:

	1 Strongly Agree	2 Agree	3 Somewhat Agree	4 Neither Agree or Disagree	5 Somewhat Disagree	6 Disagree	7 Strongly Disagree
F6. The high school instructor(s) at my center treat students with respect.				Disagree			
F7. The high school instructor(s) at my center care that we succeed.							
F8. The high school classes at my center are well planned and organized.							
F9. The high school classes at my center have enough working equipment (for example, computer or printers).							

	1 Strongly Agree	2 Agree	3 Somewhat Agree	4 Neither Agree or Disagree	5 Somewhat Disagree	6 Disagree	7 Strongly Disagree
F10. In high school							
classes, I am learning							
information I need to							
graduate.							
F11. I have a lot of time							
in high school classes							
with nothing to do.							
F12. The instructor(s)							
are knowledgeable and							
able to assist students.							
F13. The instructor(s)							
respond to students'							
questions.							

F14. The high school instructor(s) regularly use the following tools:
Reading worksheets/workbooks
Online practice tests
In-class practice worksheets
Small group instruction
Class lectures
Projects and presentations
Full-class instruction/lecture
Computer/online instruction
One-on-one instruction
Other. Please specify:
F15. Overall, the high school instructor(s) do a great job teaching students on my center.  Strongly Agree Agree Somewhat Agree Neither Agree nor Disagree Somewhat Disagree Disagree Strongly Disagree

F16. What, if anything, causes it to be difficult to learn in high school class? (check all that apply)
Nothing; there are no issues that make it difficult to learn in high school class
There are too many students in the class
No regular instructor or instructor missed too many classes
Classroom is too noisy
Students disrespect the instructor
Students disrespect each other
The instructor spends too much time dealing with problems (for example, students sleeping).
I am sent to do other activities (for example, clean up duty) too often
Other. (Please specify)

# **Section G. Career Technical Training**

G1. Within the past month, have you taken classes or participated in activities related to your Career Tech Training (CTT) or trade?  This includes work-based learning on or off center and internships.	ınical
A. Yes, attended CTT program or trade classes	
B. Yes, work-based learning	
C. Yes, internship	
D. No, I have finished my CTT program or trade	
E. No, I have not started taking the courses	
F. No, I am not enrolled currently due to my reading and/or math classes	
<if a,="" b,="" c="" equal="" g1="" go="" module.="" next="" not="" or="" to=""></if>	
G2. When you started trade (CTT) classes did you get to enroll in your first, second, or third choice? (Selesingle best answer)	ect the
<ul> <li>Yes, first choice</li> <li>Yes, second choice</li> <li>Yes, third choice</li> <li>No, I asked for a different program</li> <li>No, I was forced to take a CTT program (trade program) I did not choose.</li> </ul>	
G3. Is the CTT (trade) program you are taking something you are interested in doing as a career?  Yes No	
G4. Is your CTT (trade) program conducted at the center or off-center?  On center  Off center  Other (please describe):	

The next set of questions asks about your experiences when learning your (CTT) trade. Answer each item by selecting the single best response from the following scale:

	1	2	3	4	5	6	7
	Strongly Agree	Agree	Somewhat	Neither	Somewhat	Disagree	Strongly Disagree
	Agree		Agree	Agree or Disagree	Disagree		Disagree
G5. My CTT (trade)							
instructor(s) treat							
students with respect.							
G6. My CTT (trade)							
instructor(s) care about							
students' success.							
G7. My CTT (trade)							
instructor(s) lessons are							
well planned and							
organized.							
G8. My CTT (trade)							
classes have working							
equipment that is up-to-							
date.							
G9. In CTT (trade)							
classes, I am learning							
information and skills							
necessary to perform a							
job in that field.							
G10. My CTT (trade)							
instructor is able to							
clearly explain each							
skill.							
G11. The CTT (trade)							
instructor(s) are							
knowledgeable and able							
to assist students.							
G12. The CTT (trade)							
instructor(s) will respond							
to students' questions in							
ways that help them							
learn.							

	1 Strongly Agree	2 Agree	3 Somewhat Agree	4 Neither Agree or Disagree	5 Somewhat Disagree	6 Disagree	7 Strongly Disagree
G13. My CTT (trade) instructor(s) make sure students can perform a task on their Training Achievement Record (TAR).							

G14. What, it anything, causes it to be difficult to learn in C11 (trade) class? (check all that apply)
Nothing; there are no issues that make it difficult to learn in CTT (trade) class
There are too many students in the class
No regular instructor or instructor missed too many classes
Classroom is too noisy
Students disrespect the instructor
Students disrespect each other
The instructor spends too much time dealing with problems (for example, students sleeping).
I am sent to do other activities (for example, clean up duty) too often
Other. (Please specify)
G15. Overall, the CTT (trade) instructor(s) do a great job teaching students on my center.  Strongly Agree Agree Somewhat Agree Neither Agree nor Disagree Somewhat Disagree Disagree
Strongly Disagree
G16. Have you been involved in work-based learning on or off-center or at an internship program related to your trade?
Yes No
<if module="" next="" no,="" skip="" the="" to=""></if>

The next set of questions asks about your experiences during work-based learning or internship program. Answer each item by selecting the single best response from the following scale:

	1 Strongly Agree	2 Agree	3 Somewhat Agree	4 Neither Agree or Disagree	5 Somewhat Disagree	6 Disagree	7 Strongly Disagree	8 Do Not Know
G17. Work-based learning has improved my knowledge in my trade (CTT program).								
G18. Someone from my center supervised or communicated with the workbased learning supervisor regularly.								
G19. Based on my experience, I would recommend work-based learning to my friends on center.								

#### **Section H. Career Transition Readiness**

graduating from Job Corps?

future.

H1. Have you attended Career Transition Readiness (CTR) classes or classes that help you prepare for

Yes		_ No					
<if h11="" no,="" skip="" to=""></if>							
The next set of question				_	•	•	_
live independently. Ar	ıswer each i	tem by sele	cting the single	best respons	se from the fo	llowing scale	j:
	1 Strongly Agree	2 Agree	3 Somewhat Agree	4 Neither Agree or Disagree	5 Somewhat Disagree	6 Disagree	7 Strongly Disagree
H2. Job Corps has taught me how to be professional during a job interview.							
H3. Job Corps has taught me how to write a resume and complete an application.							
H4. Job Corps has taught me how to manage my money.							
H5. Job Corps prepared me to live on my own.							
H6. Job Corps has prepared me for an Apprenticeship program.							
H7. Job Corps has prepared me for a job in my chosen trade.							
H8. Job Corps has prepared me to attend college.							
H9. CTR teacher(s) care if I succeed.							
H10. CTR teacher(s) listen to and addressed my needs and							

H11. How often have you met with your Career Transition Services (CTS) Counselor (the person who will help you find a job after you leave Job Corps)?
Never
1–2 times
3–5 times
6 or more times
H12. Overall, the career transition counselor(s) have been helpful with your job search and preparation for your transition after your Job Corps graduation.
Strongly Agree Agree Somewhat Agree Neither Agree nor Disagree Somewhat Disagree Disagree Strongly Disagree

# **Section I. Residential Experience**

11. Before coming to center to live in the dorms, how did you think life on center would be?
Great
Good
Not bad
Bad
Terrible
I2. Does center life meet your expectations?
Far exceeds my expectations
Exceeds my expectations
Is as I expected
Falls short of expectations
Falls extremely short of expectations

The next set of questions ask you about your level of **satisfaction** with different areas of residential living. Answer each item by selecting the single best response from Extremely Satisfied to Strongly Dissatisfied.

	1 Extremely Satisfied	2 Moderately Satisfied	3 Somewhat Satisfied	4 Neither Satisfied nor Dissatisfied	5 Somewhat Dissatisfied	6 Moderately Dissatisfied	7 Strongly Dissatisfied
I3. Dorm rooms				Dissausiieu			
I4. Bathrooms in dorms							
I5. Shared dorm space							
(TV or study spaces)							
I6. Laundry facilities							
I7. Resident Advisor							
(RA) or dorm staff							
I8. Accessibility to							
computers							
I9. Accessibility to the							
internet							
I10. Dorm safety							
I11. Center or Dorm							
planned evening and							
weekend activities							
I12. After hours safety outside of the dorms							
I13. Study spaces				+			
available after training							
hours							
I14. After hours tutoring							

I15. Have you encountered health and/or safety hazards in your dorm area? Please select all that apply
Infestation or large number of insects in your living area (for example, bed bugs, cockroaches
Mold
Equipment does not work (for example, lockers, locks, washing machine)
Emergency doors or alarm system do not work
Doors or windows that are missing or do not open or close easily
Other. Please specify:

# **Section J. Non-Residential Experience**

The next set of questions ask about your experiences as a non-residential Job Corps student. Answer each item by selecting the single best response from the following scale:

	1 Strongly Agree	2 Agree	3 Somewhat Agree	4 Neither Agree or Disagree	5 Somewhat Disagree	6 Disagree	7 Strongly Disagree
J1. Job Corps staff have helped to ensure that I can get to center safely every day.  J2. Job Corps staff have				Disagree			
helped to make sure that I can get home safely every day.							
J3. Job Corps has kept me informed of leave policies related to me being a non-residential student.							
J4. The center provides space for me to study on center after hours.							
J5. I am encouraged to participate in on center recreational activities.							
J6. Residential students have fun center activities that do not include nonresidential students.							

# **Section K. Advanced Career Training Program Experience**

The next set of questions ask about your experiences as an Advanced Career Training (ACT) student. Answer each item by selecting the single best response from the following scale:

	1	2	3	4	5	6	7
	Strongly	Agree	Somewhat	Neither	Somewhat	Disagree	Strongly
	Agree		Agree	Agree or Disagree	Disagree		Disagree
K1. The college courses							
I take add to the							
knowledge I learned in							
my CTT (trade)							
program.							
K2. I believe the CEP							
program will improving							
my career opportunities							
after Job Corps							
K3. My CEP counselor							
helps me achieve my							
goals and future plans							
K4. My CEP counselor							
listens to and addressed							
my concerns.							
K5. The center has a							
system to track and							
report my attendance at							
the CEP program.							

# **Section L. Advanced Training**

The next set of questions ask about your experiences as an Advanced Training student. Answer each item by selecting the single best response from the following scale:

	1	2	3	4	5	6	7
	Strongly	Agree	Somewhat	Neither	Somewhat	Disagree	Strongly
	Agree		Agree	Agree or Disagree	Disagree		Disagree
L1. The Advanced							
Training courses have							
added to what I learned							
in the basic CTT (trade)							
program.							
L2. The Advanced							
Training program is							
improving my career							
options.							
L3. I am satisfied with							
my Advanced Training							
program.							

# **Section M. Summary Questions**

This is the last set of questions. Think about your experience at Job Corps since you began. Answer each item by selecting the single best response from the following scale:

	1 Strongly Agree	2 Agree	3 Somewhat Agree	4 Neither Agree or Disagree	5 Somewhat Disagree	6 Disagree	7 Strongly Disagree
M1. Job Corps has been							
a positive experience.							
M2. Job Corps has							
improved my							
employability.							
M3. I would recommend							
Job Corps to a friend.							